# Avaya

## Exam Questions 76940X

Avaya Converged Platform Support Exam

**NEW QUESTION 1**
A support engineer has completed the upgrade of a PodFX 3.1 system to ACP 4200 4.0.
What should the engineer do with Virtual Machine snapshots that were created during the upgrade process?

A. The VM snapshots should be backed up to external storage and deleted immediately.
B. The VM snapshots should be deleted immediately.
C. The VM snapshots should be deleted within 72 hours of the verified, successful completion of the upgrade process.
D. The VM snapshots should be left as they are as a backup of the upgrade process.

**Answer:** C


**NEW QUESTION 2**
When deploying the vCenter update, there are certain parameters that must be used. Which IP address should be used for the Network 1 IP Address?

A. The Localhost IP address for your datacenter subnet IP interface
B. The datacenter facing IP interface IP address and a 32 bit mask
C. The Internet facing IP interface IP address and mask
D. A temporary IP, from the Management subnet, not already in use

**Answer:** D


**NEW QUESTION 3**
A support engineer is experiencing some difficulty correlating the error messages and logs from different systems in the ACP 4200.
What should the engineer do to fix this problem?

A. Use the VMware integrated time server to supply time to all systems.
B. Manually synchronize the time on all the ACP systems to a correct vCenter.
C. Use the MSC NTP service tied to external NTP time servers to synchronize the time on all systems.
D. The VSP switches have NTP servers built into them, and all other systems can use NTP to synchronize to them.

**Answer:** B


**NEW QUESTION 4**
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. In preparation for upgrading the HPE server firmware, the engineer notices that another colleague has already downloaded files.
Which two files should the engineer use? (Choose two.)

A. hp-firmware-ilo4-2.60-1.1.i386.rpm
B. bp-avaya-dl360g9-g10-ACP-4_0-New-only.iso
C. SP99382.exe
D. ACP_40_ilo4_261.bin

**Answer:** BD


**NEW QUESTION 5**
A support engineer logs into the System Manager (SMGR) application on an ACP 4.0 system with the intention of checking VPFM warning messages for the VSP switch. The engineer is unable to see the VPFM link in SMGR.
What could be causing this Problem?

A. The VPFM link was removed from SMGR as part of the upgrade of the system to ACP 4.0.
B. The engineer's SMGR account has insufficient access privileges to launch VPFM.
C. The VPFM link has been renamed as Orchestrator in ACP 4.0.
D. The engineer should connect to VPFM directly and not through SMGR.

**Answer:** B


**NEW QUESTION 6**
Which functionality does Management Server Console (MSC) provide?

A. Common installation, upgrade and infrastructure maintenance tasks on the ACP 4200, and delivery of all the software and firmware binaries including main releases and patches for ACP 4200
B. MIB browser and MIB query tool which can be used to browse and query the MIB
C. Discovery and visualization of all ACP 4200 components including routers, switches, Avaya Aura® servers and applications, storage arrays, IP telephones, Avaya Session Border controllers, Media gateways and VM hosts.
D. Layered dashboards for health monitoring, diagnostics, performance, analytics and reporting

**Answer:** C


**NEW QUESTION 7**
As an engineer working with the ACP 4200, you see that the backup plan in place for the virtual machines relies heavily on VMware snapshots.
Which statement describes Avaya's position on using VMware snapshots for a backup solution?

A. VMware snapshots are the most robust backup solution for the ACP 4200.
B. VMware snapshots should never be used as a backup and recovery method.
C. VMware snapshots should be stored off site to ensure business continuity.

D. VMware snapshots should be stored on the ACP 4200 they are backing up.

**Answer:** B

**NEW QUESTION 8**
A support engineer is tasked to power down a VSP switch using the management tools available for the ACP 4200.
Which statement is true about how the engineer would accomplish this task?

A. Login to Enterprise Device Manager and use the chassis power down option.
B. Login to Servertech PDU Web Interface and use the outlet control option.
C. This can only be done if the engineer is on-site to switch off the VSP's power switch.
D. This can only be done if the engineer is on-site to remove the VSP's power cable.

**Answer:** A

**NEW QUESTION 9**
Which key consideration is critical when upgrading an application in your ACP 4200 system?

A. Ensuring that the application server is able to contact http://support.avaya.com
B. Validating the customer lifecycle workbook information and updating any undocumented changes that were made
C. Ensuring that you have the latest VSP software installed
D. Checking the IP Template for the application information and updating it with any changes made to the application

**Answer:** C

**NEW QUESTION 10**
What is the first step in upgrading the VSP switches in an Avaya ACP 4200?

A. Verify redundancy is active.
B. Power down secondary device.
C. Verify connectivity to NTP server.
D. Disable Telnet access.

**Answer:** A

**NEW QUESTION 10**
Which statement about the LifeCycle Manage Workbook (LCM) and any time there is a change made to the ACP 4200 implementation is true?

A. The LCM only needs to be updated when hardware devices are changed.
B. Retrieve the LCM from ACP 4200 support prior to making any changes.
C. The LCM is only needed when receiving the ACP 4200.
D. Update the LCM with all changes and submit it via email to podfxsupport@avaya.com.

**Answer:** D

**NEW QUESTION 15**
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. When upgrading the HPE server firmware, the support engineer uses the iLO web interface's remote console to run the update tool. After several minutes, the engineer notices that the remote console does not show any display, and in the lower left- hand corner it displays "No Video".
Which statement describes the action that the engineer would take?

A. Using the iLO web interface, disable the server's screen saver function.
B. Using the iLO web interface, power on the server using the Power On: Momentary Press button.
C. Using the iLO web interface, reboot the server using the Power Cycle: Server Reboot option.
D. Use the remote control when it reappears after the server automatically reboots.

**Answer:** B

**NEW QUESTION 17**
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The system has two pairs of ServerTech PDUs.
Which statement about the PDU firmware file describes the upgrade process that the engineer needs to follow?

A. It will need to be uploaded to all 4 PDUs.
B. It will need to be uploaded to each PDU Management Web Interface.
C. It will need to be uploaded to one PD
D. This PDU will then distribute the file to the remaining 3 PDUs.
E. It will need to be uploaded to Orchestrato
F. Orchestrator will then distribute the file to the 4 PDUs.

**Answer:** C

**NEW QUESTION 19**
A customer called saying vMotion is not working as expected. To determine the issue, what is the first thing you would try?

A. Check all physical wiring.

B. From one of the Hosts, try to ping the vMotion VMKernel of the "Destination" Host.
C. Place both hosts in maintenance mode, then restart once completed.
D. Shut down and restart both hosts.

**Answer:** D


**NEW QUESTION 21**
A customer reports that several VMs have become Unreachable or Invalid in vCenter. What would you check or try first to solve this problem?

A. From the Host, stop and start the monitoring agent.
B. On the Host, from vCenter, try to re-scan the Datastores.
C. Place the host in maintenance mode.
D. Shut the host down and restart it.

**Answer:** D


**NEW QUESTION 26**
Which benefit does the available G450 Gateway provide to the ACP 4200 solution?

A. IP to H.323 translation
B. SIP to IP transition
C. IP to POTS transition
D. SIP to SIP negotiation

**Answer:** B


**NEW QUESTION 30**
A maintenance window had been scheduled to allow for the upgrade of the firmware of one of the VSP switches in the ACP. However, steps were not taken to avoid receiving unnecessary notifications during this period. As a result, when the upgrade process started the VSP switch shows multiple critical alerts.
At this point, what would a support engineer do to reduce the amount of these unwanted alerts?

A. Use the Post-Event Downtime feature in Orchestrator.
B. Use the Mass Acknowledgments feature in Orchestrator.
C. Use the Recurring Downtime feature in Orchestrator.
D. The engineer will have to wait for the upgrade process to complete.

**Answer:** B


**NEW QUESTION 31**
Before a switch that has failed can be replaced with a new switch, what needs to be done?

A. The replacement switch needs to have its configs defaulted.
B. The remaining switch that is not being replaced needs to have its configs reset to defaults.
C. The switch can be replaced without any preparation.
D. The switch needs to have the appropriate backup restored on it.

**Answer:** A


**NEW QUESTION 33**
You are receiving High Availability warnings in the vSphere client. To resolve the issue, what would you try first?

A. Stop and restart VMs.
B. Ensure Storage Array is reachable from VSP.
C. In the cluster, check cabling between server and storage array.
D. Right-click each Host in the cluster and select Reconfigure for HA.

**Answer:** B


**NEW QUESTION 38**
You notice that Orchestrator is unable to automatically discover a new HP DL360 G10 Server that has been added to the ACP.
What could be causing this problem?

A. The Server has not been configured to send SNMP traps and Syslog messages to Orchestrator.
B. The Server's firmware has not been patched with the HotFix needed to reply to Orchestrator's discovery messages.
C. Orchestrator's auto-discovery schedule has been left disabled by default.
D. This is expected as Orchestrator does not automatically discover new devices.

**Answer:** A


**NEW QUESTION 43**
For the HP Server iLO interface, where is the default password located?

A. Default Password is MAC Address
B. LifeCycle Management Workbook
C. HP Server Admin Guide

D. Tag on server

**Answer:** D


**NEW QUESTION 46**
What is the primary purpose or function of Enterprise Device Manager (EDM)?

A. EDM provides an interface for administrator to monitor the health of the Nimble Storage array in a single pane and allows them to make changes to storage, protection, access, and performance configuration.
B. EDM provides access to HP Proliant Servers' out-of-band management facilitie
C. It allows for control and monitoring of HP servers.
D. EDM is the device management software application for Extreme Network's VSP platforms.
E. EDM provides a robust web interface which allows for monitoring of the ServerTech PDU and control of its individual power outlet.

**Answer:** C


**NEW QUESTION 48**
To use the Management Server Console (MSC) as their time source, how would the engineer configure the ESXi hosts?

A. Login to the MSC, run the time _configuration.bat script.
B. Login to the MSC, set Services > Time configuration > NTP Clients = IP addresses of the ESXi hosts.
C. Login to the ESXi Hosts using the CLI, run the time_configuration.sh script.
D. Login to vCenter server using the Web UI, set host > manage > Time configuration = IP address of the MSC.

**Answer:** B


**NEW QUESTION 50**
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