Exam Questions 76940X

Avaya Converged Platform Support Exam

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NEW QUESTION 1
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the VMware vCenter Server from Release 6.0 to Release 6.5.
Which three tasks are required as part of the upgrade process? (Choose three.)

A. Replace the old HP server with a new HP DL360 D10 server.
B. Identify the IP address and root account credentials of the ESXi host where the current vCenter Server appliance resides.
C. Obtain the VMware vCenter Server 6.5 license file.
D. Obtain the VMware vCenter Server 6.5 upgrade file.
E. Identify the IP address and root account credentials of the ESXi host where the new vCenter Server appliance will be deployed.

Answer: BDE

NEW QUESTION 2
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The engineer is upgrading the VMware vCenter Server from Release 6.0 to Release 6.5.
Which two statements about the vSphere Update Manager (VUM) data migration are true? (Choose two.)

A. The VMware-Migration-Assistant executable file is run on the Management Server Console where the current version of VUM is currently running.
B. The VMware-Migration-Assistant executable file is run on the ESXi host where the current version of VUM is currently running.
C. VUM data migration is optional.
D. VUM data migration is mandatory.

Answer: AD

NEW QUESTION 3
A support engineer is experiencing some difficulty correlating the error messages and logs from different systems in the ACP 4200.
What should the engineer do to fix this problem?

A. Use the VMware integrated time server to supply time to all systems.
B. Manually synchronize the time on all the ACP systems to a correct vCenter.
C. Use the MSC NTP service tied to external NTP time servers to synchronize the time on all systems.
D. The VSP switches have NTP servers built into them, and all other systems can use NTP to synchronize to them.

Answer: B

NEW QUESTION 4
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. In preparation for upgrading the HPE server firmware, the engineer notices that another colleague has already downloaded files.
Which two files should the engineer use? (Choose two.)

A. hp-firmware-ilo4-2.60-1.1.i386.rpm
B. bp-avaya-dl360g9-g10-ACP-4_0-New-only.iso
C. SP99382.exe
D. ACP_40_ilo4_261.bin

Answer: BD

NEW QUESTION 5
An ESXi Host server has been replaced due to a fault.
To provide for this replacement, which portion of the Lifecycle Workbook needs to be updated?

A. Power Cord Wiring
B. Serial Numbers
C. Network Data
D. Switch Wiring

Answer: B

NEW QUESTION 6
Before starting the vCenter Server Appliance from 6.0 to 6.5, which Cluster feature needs to be disabled?

A. vSphere HA
B. vSphere DRS
C. vSphere vMotion
D. vSphere HA heartbeat datastore

Answer: B

NEW QUESTION 7
Which command will verify VSP adjacencies?

A. set isis adjacencies
B. show isis adjacencies
C. show isis routes
D. show ospf routes

Answer: B

NEW QUESTION 8
A support engineer is planning to migrate to Avaya Orchestrator from POS Applications. What are three tasks required as part of setting up Orchestrator? (Choose three.)

A. Add to Storage Array.
B. Add to System Manager.
C. Change the Web interface's orchestratoradmin password.
D. Change the CLI's root and aoadmin password.
E. Activate the License.

Answer: BCE

NEW QUESTION 9
A support engineer logs into the System Manager (SMGR) application on an ACP 4.0 system with the intention of checking VPFM warning messages for the VSP switch. The engineer is unable to see the VPFM link in SMGR.
What could be causing this Problem?

A. The VPFM link was removed from SMGR as part of the upgrade of the system to ACP 4.0.
B. The engineer's SMGR account has insufficient access privileges to launch VPFM.
C. The VPFM link has been renamed as Orchestrator in ACP 4.0.
D. The engineer should connect to VPFM directly and not through SMGR.

Answer: B

NEW QUESTION 10
As an engineer working with the ACP 4200, you see that the backup plan in place for the virtual machines relies heavily on VMware snapshots.
Which statement describes Avaya's position on using VMware snapshots for a backup solution?

A. VMware snapshots are the most robust backup solution for the ACP 4200.
B. VMware snapshots should never be used as a backup and recovery method.
C. VMware snapshots should be stored off site to ensure business continuity.
D. VMware snapshots should be stored on the ACP 4200 they are backing up.

Answer: B

NEW QUESTION 10
A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. When upgrading the HPE server firmware, the support engineer uses the iLO web interface's remote console to run the update tool. After several minutes, the engineer notices that the remote console does not show any display, and in the lower left- hand corner it displays "No Video".
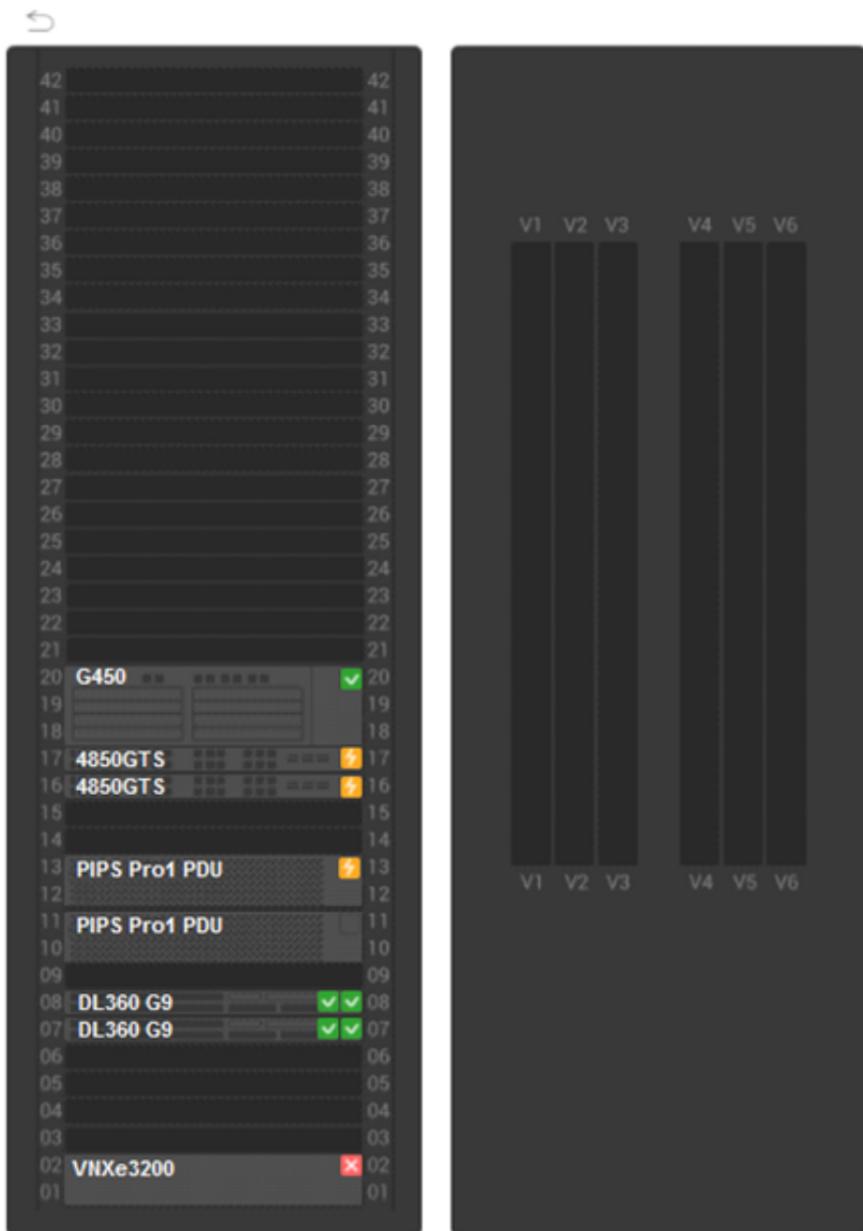Which statement describes the action that the engineer would take?

A. Using the iLO web interface, disable the server's screen saver function.
B. Using the iLO web interface, power on the server using the Power On: Momentary Press button.
C. Using the iLO web interface, reboot the server using the Power Cycle: Server Reboot option.
D. Use the remote control when it reappears after the server automatically reboots.

Answer: B

NEW QUESTION 12
Refer to the exhibit.

Rack view AL_ACP_AL_ACP_RACK

When a support engineer navigates to Orchestrator's Rack View of an ACP 4200 system, the engineer notices that the V1-V6 slots on the right of the diagram are not populated.
What could be causing this problem?

A. V1-V6 are used to represent Virtual Machines which are not present in this particular system.
B. V1-V6 are used to represent Vertical PDUs which are not present in this particular system.
C. V1-V6 are used to represent G450 Media Modules which are not present in this particular system.
D. V1-V6 are only used for ACP 100 systems.

Answer: A

NEW QUESTION 16
A maintenance window has been scheduled to allow for the upgrade of the firmware of one of the VSP switches in the ACP.
What can be done to avoid receiving unnecessary notifications during this period?

A. Disable Syslog messages on the VSP switch before performing the upgrade.
B. Disable SNMP trap notification on the VSP switch before performing the upgrade.
C. Use the Acknowledgments feature in the Orchestrator to acknowledge any notifications immediately.
D. Use the Schedule Downtime feature in Orchestrator to schedule period of expected service interruption.

Answer: A

NEW QUESTION 17
Which equipment is standard in a new ACP 4200 4.0?

A. IP 7254
B. VSP 4850
C. IP 8284
D. VSP 7024

Answer: B

NEW QUESTION 22
What would a support engineer expect to find when using MSC to support, troubleshoot and maintain the ACP 4200 4.0?

A. All current and previous license files
B. Software library store
C. Pod Upgrade Manager (PUM)
D. VMware vSphere client application for VMware 6.5

Answer: D

NEW QUESTION 23
A customer called saying vMotion is not working as expected. To determine the issue, what is the first thing you would try?

A. Check all physical wiring.
B. From one of the Hosts, try to ping the vMotion VMKernel of the "Destination" Host.
C. Place both hosts in maintenance mode, then restart once completed.
D. Shut down and restart both hosts.

Answer: D

NEW QUESTION 24
Service warning alarms are being received by Orchestrator indicating that Port 27 on VSP 4850-1 is down. How would a support engineer determine the equipment that is connected to this port?

A. Network Diagram in the Lifecycle Workbook
B. Switch Wiring tab in the Lifecycle Workbook
C. ACP Installation Guide
D. Physical inspection

Answer: D

NEW QUESTION 28
A junior support engineer has been told by the support manager that summary status information for the ACP 4200 can be found in the Dashlets.
Where would the engineer go to view this information?

A. Login to Avaya Orchestrator's ACP Configuration Wizard link.
B. Login to Avaya Orchestrator's Homepage.
C. Login to the Management Server Console's Desktop.
D. Login to the Management Server Console's ACP Configuration Wizard link.

Answer: B

NEW QUESTION 31
A customer reports that several VMs have become Unreachable or Invalid in vCenter. What would you check or try first to solve this problem?

A. From the Host, stop and start the monitoring agent.
B. On the Host, from vCenter, try to re-scan the Datastores.
C. Place the host in maintenance mode.
D. Shut the host down and restart it.

Answer: D

NEW QUESTION 35
A PodFX system is being upgraded to ACP 4.0 and Avaya Orchestrator needs to have an IP address assigned. What would Avaya recommend for Orchestrator's IP address?

A. Assign an unused IP address in the Management VLAN range for the Orchestrator.
B. Re-use the PVM IP address for Orchestrator.
C. Re-use the VPFM IP addresses for Orchestrator.
D. There is no recommendation on which IP address to use for Orchestrator.

Answer: A

NEW QUESTION 36
A maintenance window had been scheduled to allow for the upgrade of the firmware of one of the VSP switches in the ACP. However, steps were not taken to avoid receiving unnecessary notifications during this period. As a result, when the upgrade process started the VSP switch shows multiple critical alerts.
At this point, what would a support engineer do to reduce the amount of these unwanted alerts?

A. Use the Post-Event Downtime feature in Orchestrator.
B. Use the Mass Acknowledgments feature in Orchestrator.
C. Use the Recurring Downtime feature in Orchestrator.
D. The engineer will have to wait for the upgrade process to complete.

Answer: B

NEW QUESTION 37
You are receiving High Availability warnings in the vSphere client. To resolve the issue, what would you try first?

A. Stop and restart VMs.
B. Ensure Storage Array is reachable from VSP.
C. In the cluster, check cabling between server and storage array.
D. Right-click each Host in the cluster and select Reconfigure for HA.

Answer: B

NEW QUESTION 42
For the HP Server iLO interface, where is the default password located?

A. Default Password is MAC Address
B. LifeCycle Management Workbook
C. HP Server Admin Guide
D. Tag on server

Answer: D

NEW QUESTION 44
As part of the upgrade of a PodFX 3.1 system to ACP 4200 4.0, a support engineer is tasked with upgrading the ESXi hosts to VMware ESXi 6.5.
Where would the engineer obtain the necessary upgrade files?

A. From the Avaya support website
B. From the VMware support website
C. From the ACP 4.0 Upgrade DVD media
D. From the HP support website

Answer: C

NEW QUESTION 46
While configuring the MSC to use NTP you see the NTP synching fail. What is the most common cause of this problem?

A. VMware is not supporting NTP.
B. The VSPs are rejecting the NTP messages.
C. The NTP server is installed outside of the ACP 4200.
D. The customer has a firewall between the MSC and the customer's NTP server.

Answer: B

NEW QUESTION 48
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