Microsoft

Exam Questions MS-721

Collaboration Communications Systems Engineer

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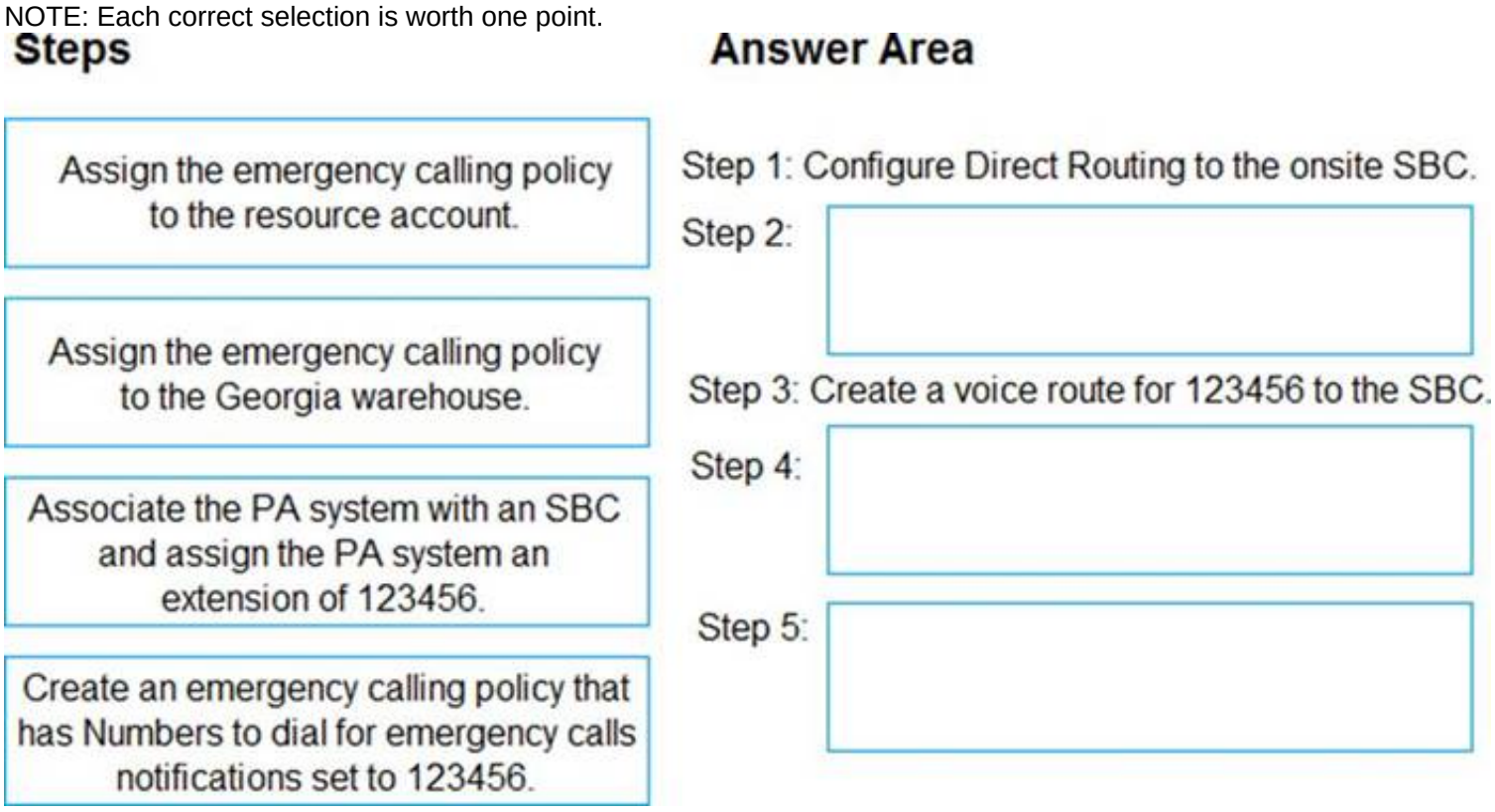
NEW QUESTION 1
- (Exam Topic 1)
You are replacing the on-site PBX at the Georgia warehouse with Teams. You need to maintain the functionality of the PBX after migrating to Teams.
Which sequence of steps should you perform? To answer, drag the appropriate steps to the correct locations. Each step may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, chat or text message Description automatically generated
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies

NEW QUESTION 2
- (Exam Topic 2)
Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Register an application in Azure Active Directory (Azure AD).
B. Run the New-CsTeMsSurvivablcBranchAppliancc Cmdlet.
C. Enroll the SBA server in Microsoft Intune.
D. Configure the S8C for media bypass.
E. Configure the SBC for call forking.
F. Enable ForwardPAI on the online voice gateway.

Answer: ABD

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

NEW QUESTION 3
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user.
You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

A. Add the user as a member of a call queue.
B. Modify the online voice routing policy.
C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.
D. Run the Granc-CsTenancDialPlan cmdlet.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

NEW QUESTION 4
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC).
A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls.
What is a possible cause of the issue?

A. The user has the incorrect Teams app setup policy applied.
B. The user has the incorrect voice routing policy applied.
C. The user is missing a validated emergency address.
D. Enterprise Voice is disabled for the user.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies

NEW QUESTION 5
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

A. Yes
B. No

Answer: A

Explanation:
Reference:
https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/

NEW QUESTION 6
- (Exam Topic 3)
You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.
Which two cmdlets should you run? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Set-CsOnlineVoiceUser
B. Grant-CsOnlineVoiceRoutinePolicy
C. Set-CsUser
D. Grant-CsVoicePolicy
E. Set-CsUSerPstnSettings

Answer: BC

NEW QUESTION 7
- (Exam Topic 3)
Your company has offices in London and Vancouver
The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.
User1 moves from the London office to the Vancouver office.
You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
B. Modify the current Usage location for User1.
C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
D. Add a new emergency location for User1.

Answer: D

Explanation:
Assign an emergency location
You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.
To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- Click Add.
- Enter a name and description for the location.
- Select the country or region, and then enter the address.
- If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- Click Save.

Reference:
https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization

NEW QUESTION 8
- (Exam Topic 3)
You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

A. Create a Teams app setup policy and assign the policy to all executives.
B. Create a configuration profile for IP phones.
C. Register the handsets by using remote provisioning.
D. Modify the device state rule.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status

NEW QUESTION 9
- (Exam Topic 3)
Your company deploys 200 Microsoft Teams Rooms on Windows systems.
You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms. Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a
complete solution.
NOTE: Each correct selection is worth one point

A. Download device logs.
B. View peripheral health.
C. Get reporting insights into room usage and participant count
D. Postpone updates until a certain date.
E. Modify the Direct guest jam settings

Answer: BC

Explanation:
Reference: https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium

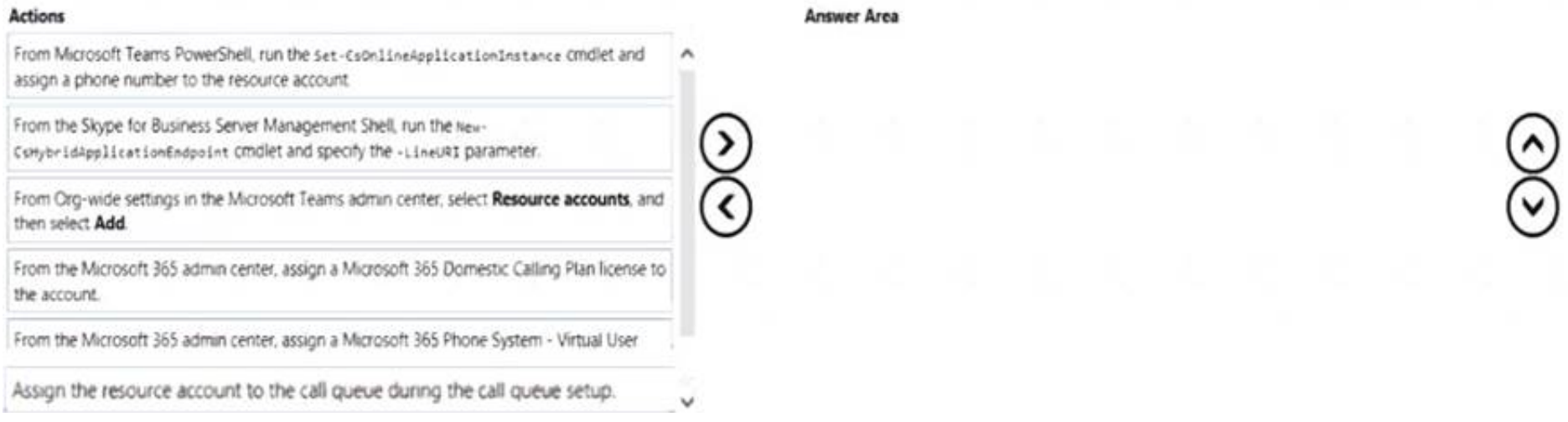
NEW QUESTION 10
- (Exam Topic 3)
In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Run the CQD User Feedback (Rate My Call) Report.
B. Create a building data file.
C. Upload a file to the Tenant Data Upload page.
D. Upload a file to the Reporting Labels page.
E. Create an endpoint data file.
F. Install the Power Bl connector for Call Quality Dashboard (CQD).

Answer: BC

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

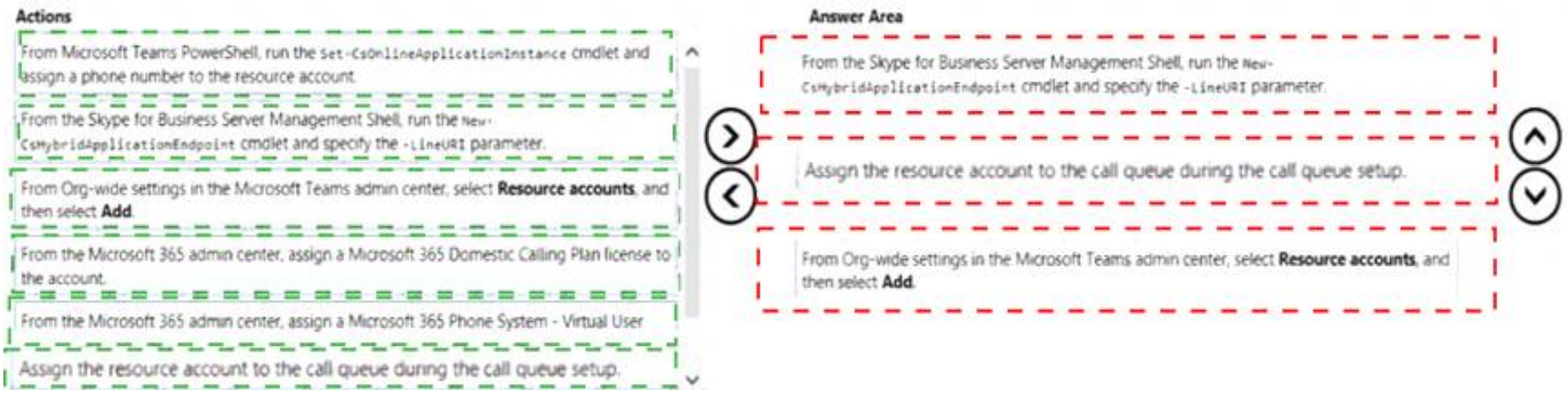
NEW QUESTION 10
- (Exam Topic 3)
Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that Is configured for hybrid connectivity
You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity. The company requires that phone number assortments be performed in Active Directory.
You plan to create a call queue that will service users both on-premises and in the cloud.
You need to create and assign a resource account for the call queue. The call queue must be able to teach users regardless of which platform they are on.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 15
- (Exam Topic 3)
You are deploying Microsoft Teams Phone.
You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.
You need to create a network topology for roaming bandwidth policies.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Add the Teams client public IP addresses to the Trusted IPs list.
B. Create a network site.
C. From the Microsoft 365 admin center, assign a usage location.
D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

Answer: ABE

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology

NEW QUESTION 19
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.
Does this meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.
Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.
The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy

NEW QUESTION 20
- (Exam Topic 3)
You are adding new sites to your company.
The reporting team needs location-based reports in Microsoft Power B1 that include the subnet information of the new sites.
You need to add the information to Microsoft Teams. What should you do?

A. From the Microsoft Call Quality Dashboard, upload tenant data.
B. From the Microsoft Teams admin center, define a network subnet.
C. From the Microsoft Teams admin center, define a network topology.
D. From the Microsoft Teams admin center, add the subnets to the Network planner.

Answer: A

Explanation:
Reference: https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

NEW QUESTION 25
- (Exam Topic 3)

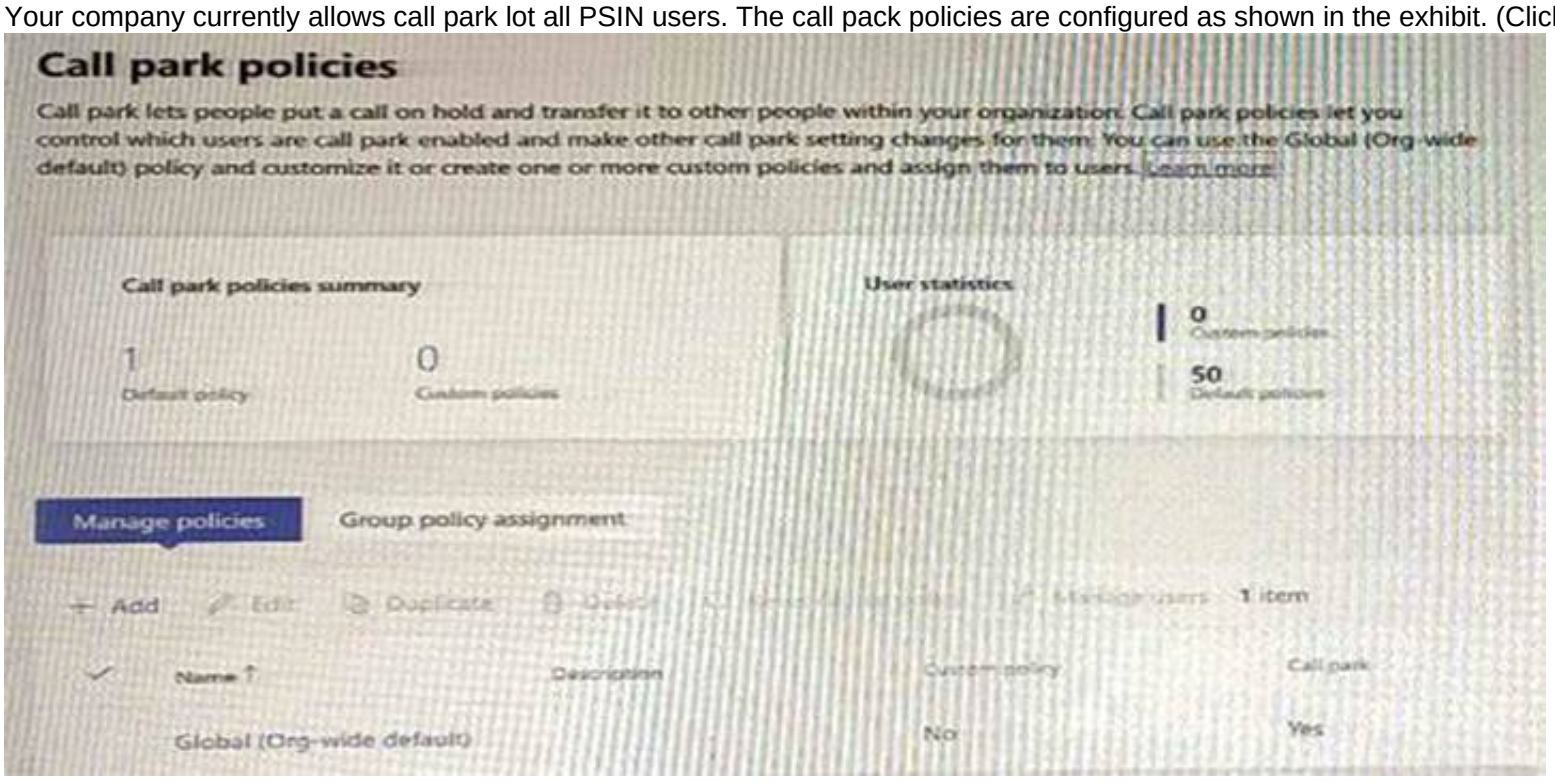
Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.
You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
D. Run the Sec-CsTenancDialPlan cmdlet.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

NEW QUESTION 30
- (Exam Topic 3)
Your company currently allows call park lot all PSIN users. The call pack policies are configured as shown in the exhibit. (Click the Exhibit tab.)



You have a Microsoft 365 group named Help Desk.
You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.
Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Assign Policy2 to all users.
B. In the Global (Org-wide default) policy, set Allow call park to Off.
C. Create a new call park policy named Policy2 and set Allow call park to Off.
D. Assign Policy1 to the Help Desk group.
E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
F. Create a new call park policy named Policy1 and set Allow call park to On

Answer: BDF

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve

NEW QUESTION 31
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You need to implement PSTN connectivity by using Direct Routing.
What are three requirements for the implementation? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain
B. a firewall rule that opens a TCP signaling port to Microsoft Teams
C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address
D. a firewall rule that opens a UDP signaling port to Microsoft Teams
E. a Teams-certified Session Border Controller (SBC)

Answer: BCE

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

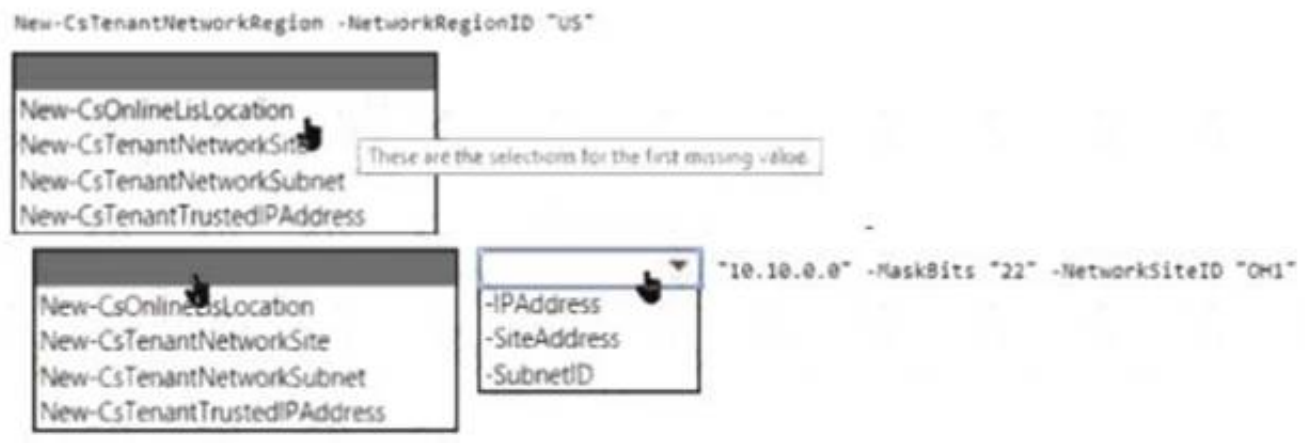
NEW QUESTION 36
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You are configuring emergency services for Direct Routing.
You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

A. an emergency calling policy
B. a calling policy
C. an emergency call routing policy
D. a voice routing policy

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies

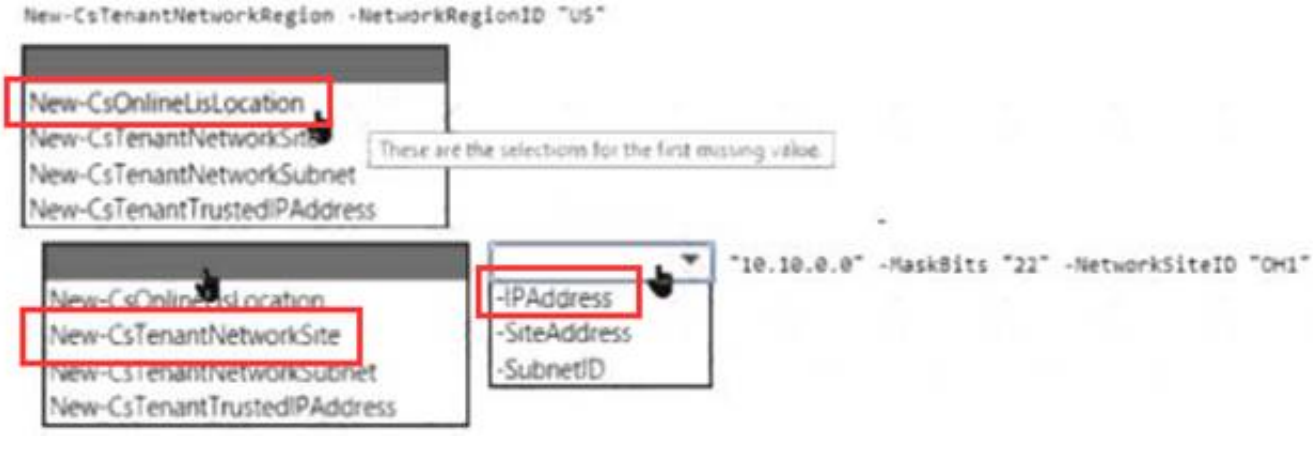
NEW QUESTION 39
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment You are implementing dynamic emergency calling.
You need to define a network topology for the implementation.
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection a worth one point
Answer Area



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Answer Area



NEW QUESTION 43
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.
You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

A. a configuration profile
B. a SkvDeSettinas.xml file
C. a team template
D. a LayoutModification.xml file

Answer: C

Explanation:
Custom background template
To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.
The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds

NEW QUESTION 44
- (Exam Topic 3)
You have a Microsoft Teams deployment.
You need to ensure that users can schedule meetings that have the following: Presenter bios
Attendee registration Registration management

Which two types of policies should you configure? Each correct answer presents cart of the solution. NOTE: Each correct selection is worth one point.

A. agg permission policy
B. meeting policy
C. live events policy
D. meeting template policy
E. teams events policy
F. customization policy

Answer: BC

Explanation:
B: Turn meeting registration on or off
Follow these steps in the Teams admin center to turn meeting registration on or off:
* 1. Open the Teams admin center.
* 2. Select Meetings from the navigation pane.
* 3. Under Meetings, select Meeting Policies.
* 4. Either select an existing policy or create a new one.
* 5. Within your chosen policy, navigate to the Meeting scheduling section.
* 6. Turn Meeting Registration setting On or Off.
* 7. Select Save
C: Live events policies are used to control who in your organization can hold live events and the features that are available in the events they create. You can use the default policy or create one or more custom live events policies. After you create a custom policy, assign it to a user or groups of users in your organization.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/set-up-meeting-registration https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/set-up-for-teams-live-events

NEW QUESTION 46
- (Exam Topic 3)
Your company has a Microsoft 365 E5 subscription that uses Microsoft Teams. The company has a department named HR.
You need to ensure that when a user in the HR department creates a highly confidential meeting, a watermark is applied to the recording.
Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Assign a meeting policy for the HR department users.
B. Assign a Microsoft Teams Premium license to the HR department users.
C. Assign a customization policy for the HR department users.
D. Assign an Azure Information Protection Premium P2 license to the HR department users.
E. Assign a meeting template policy for the HR department users.
F. Assign an Azure Active Directory Premium P2 license to the HR department users.

Answer: AB

Explanation:
Watermark requires a Teams Premium license and it is enabled in a Meeting Policy: https://learn.microsoft.com/en-US/microsoftteams/settings-policies-reference?WT.mc_id=TeamsAdminCenterC

NEW QUESTION 48
- (Exam Topic 3)
Your company uses a third-party ticketing system.
You need to send an alert to the ticketing system when an IP phone goes offline. What should you do?

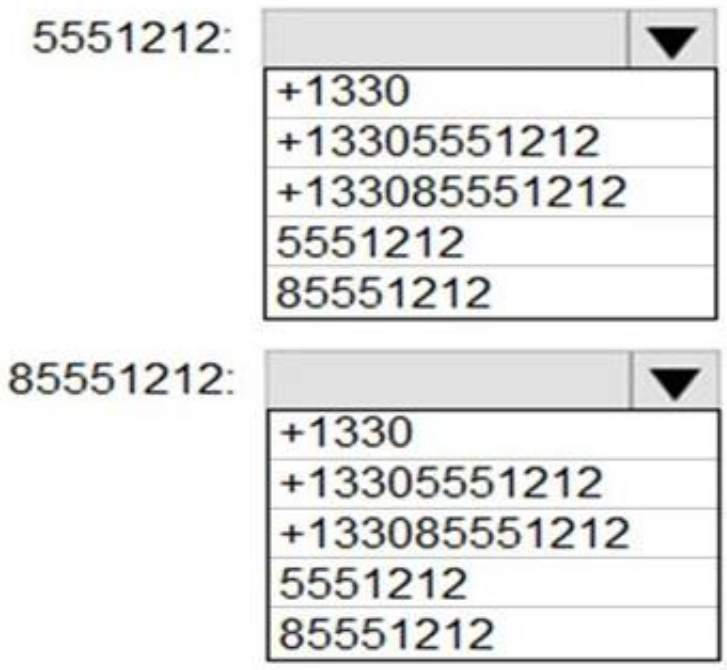
A. Add a webhook.
B. Create a live events policy.
C. Add a channel alert.
D. Add a configuration profile for the IP phones.

Answer: A

NEW QUESTION 53
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You have a dial plan that contains the following normalization rule:
- Pattern: ^8?(\d{7})$
- Translation: +1330$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

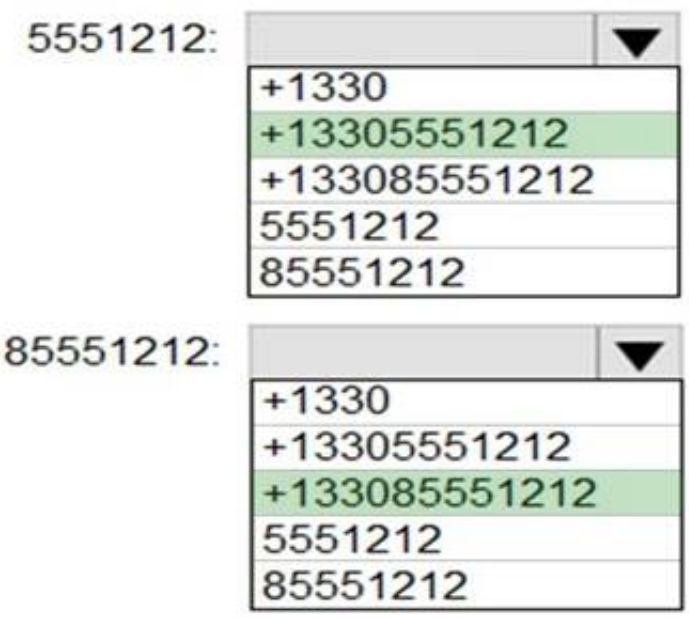


A. Mastered
B. Not Mastered

Answer: A

Explanation:

Answer Area



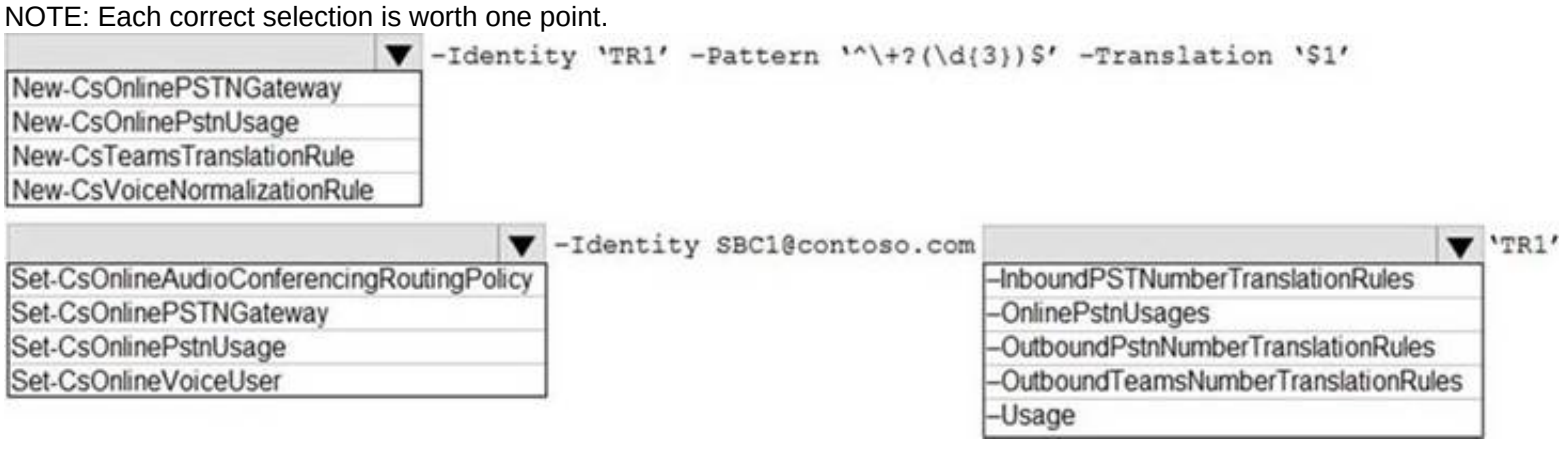
NEW QUESTION 56
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.
The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.
Solution: From Devices in the Microsoft Teams admin center, you select Phones, find the reported phones, and review the Configuration profile column.
Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 57
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..
How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamstranslationrule?view=skype-ps https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers

NEW QUESTION 61
- (Exam Topic 3)
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowiPvideo parameter to $False. Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 66
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions
will not appear in the review screen.
You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -AllowIPVideo parameter to $False.
Does this meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to $False.
Note: The CsTeamsMeetingPolicy cmdlets enable administrators to control the type of meetings that users can create or the features that they can access while in a meeting.
The -AllowIPVideo parameter determines whether video is enabled in a user's meetings or calls. Set this to TRUE to allow the user to share their video. Set this to FALSE to prohibit the user from sharing their video.
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsmeetingpolicy

NEW QUESTION 68
- (Exam Topic 3)
The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.
Which two features should you implement? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. auto attendants
B. caller ID policies
C. calling policies
D. call queues
E. voice routing policies

Answer: AD

Explanation:
Reference:

https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

NEW QUESTION 73
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.
You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).
Which three actions should you perform? Each correct answer presents part of the solution.

A. Create a trunk translation rule.
B. Create an IP phone policy.
C. Assign a dial plan to the users.
D. Assign an IP phone policy to the users.
E. Create a voice normalization rule.
F. Create a tenant dial plan.

Answer: CEF

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans

NEW QUESTION 77
- (Exam Topic 3)
You are deploying Teams Rooms to a Windows device.
You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

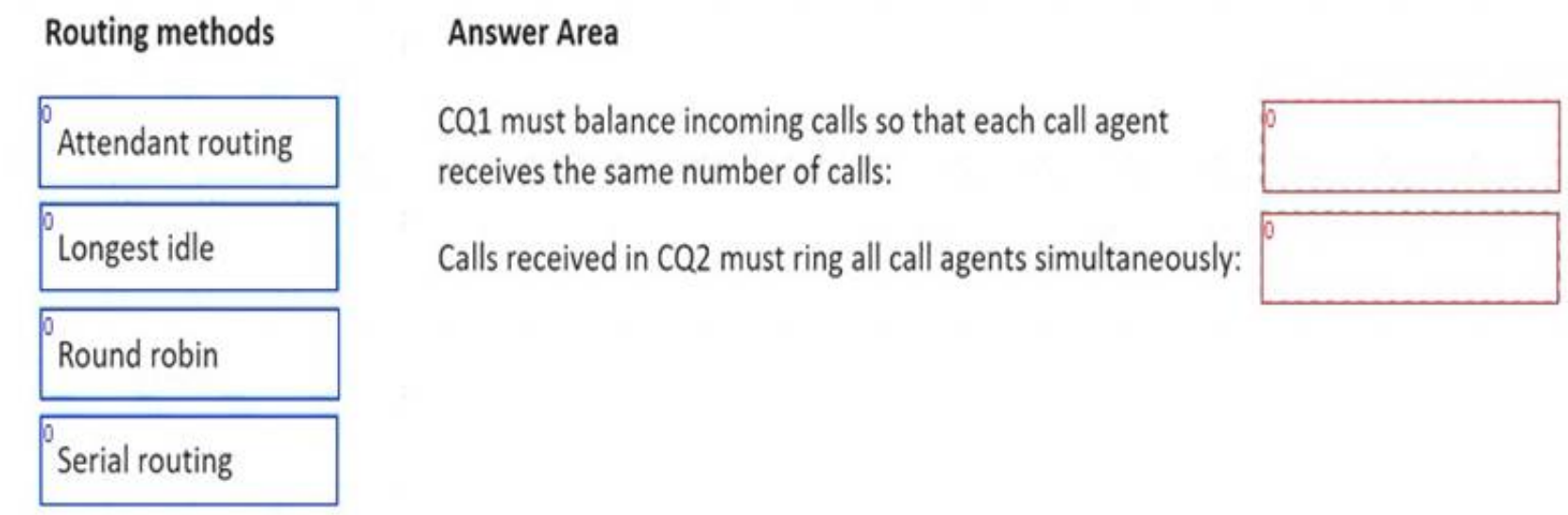
A. Supported meeting mode
B. Coordinated Meetings
C. Front row experience
D. Bluetooth beaconing

Answer: D

Explanation:
Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file
This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.
It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.
Create an XML configuration file
Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.
<SkypeSettings>
<AutoScreenShare>1</AutoScreenShare>
<HideMeetingName>1</HideMeetingName>
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
* Details omitted*
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled> Incorrect:
Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings. Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.
Not C: Front Row layout in Teams Rooms– Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.
Reference:
https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings

NEW QUESTION 82
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
- You need to create two call queues named CQ1 and CQ2. The solution must meet the following requirements: CQ1 must balance incoming calls so that each call agent receives the same number of calls
- Calls received by CQ2 must ring all call agents simultaneously

What should you configure for each requirement? To answer, drag the appropriate routing methods to the correct requirements. Each routing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

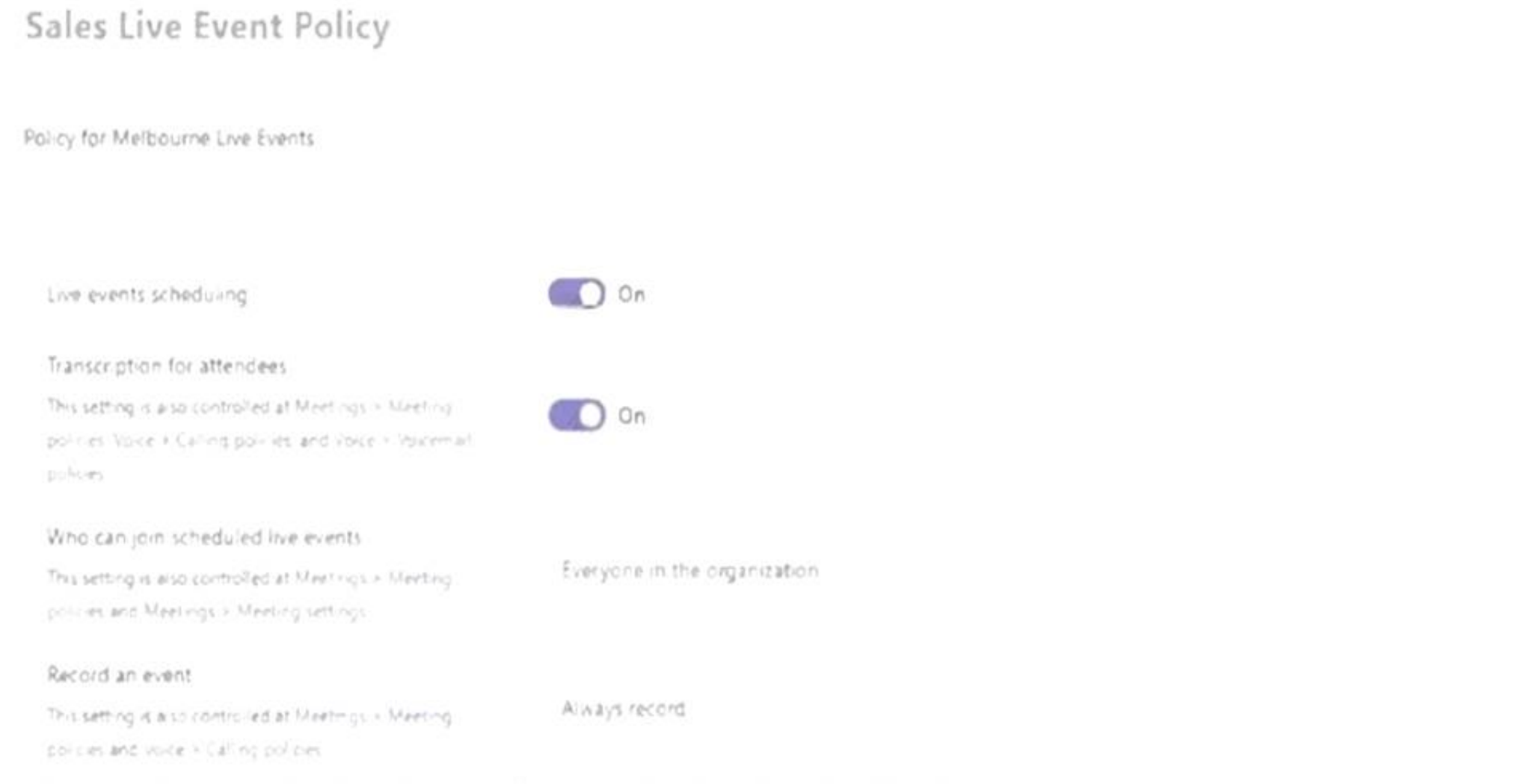


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Round robin
CQ1 must balance incoming calls so that each call agent receives the same number of calls
Round robin balances the routing of incoming calls so that each call agent gets the same number of calls from the queue. This routing method may be desirable in an inbound sales environment to assure equal opportunity among all the call agents.
Box 2: Attendant routing
Calls received by CQ2 must ring all call agents simultaneously Attendant routing rings all agents in the queue at the same time. Reference:
https://learn.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

NEW QUESTION 84
- (Exam Topic 3)
You use Microsoft Teams live events.
You configure a live events policy as shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.

Answer Area

The policy will allow **[answer choice]** to join a live event

- only employees
- employees and their guests only
- employees, guests, and federated partners

Live events based on the policy will support **[answer choice]**

- attendee registration
- presenter bios
- subtitles in different languages

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: only employees
In the exhibit we see: Who can join scheduled live events: Everyone in the organization Box 2: subtitles in different languages
We see: Transcription for attendees: On Reference:
https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events

NEW QUESTION 86
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment that is used in the United States. You need to ensure that emergency calls placed to 9911.
What should you configure?

A. a dial plan normalization rule
B. an emergency calling policy
C. an emergency call routing policy
D. an outbound PSTN number translation rule

Answer: C

NEW QUESTION 87
- (Exam Topic 3)
You have a Microsoft Teams Phone deployment.
You are deploying Direct Routing with media bypass.
You need to define a Session Border Controller (SBC) in Teams.
How should you complete the command? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

```
[ ▼ ] -Identity sbc.contoso.com -Enabled $true
[ ▼ ] 5061 -MaxConcurrentSessions 100 -MediaBypass $true
```

- New-CsOnlinePSTNGateway
- New-CsOnlineVoiceRoute
- New-CsOnlineVoiceRoutingPolicy
- Set-CsOnlinePstnUsage

- -BypassMode
- -CodecPriority
- -FailoverResponseCodes
- -SipSignalingPort

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinepstngateway?view=skype-ps

NEW QUESTION 89
- (Exam Topic 3)

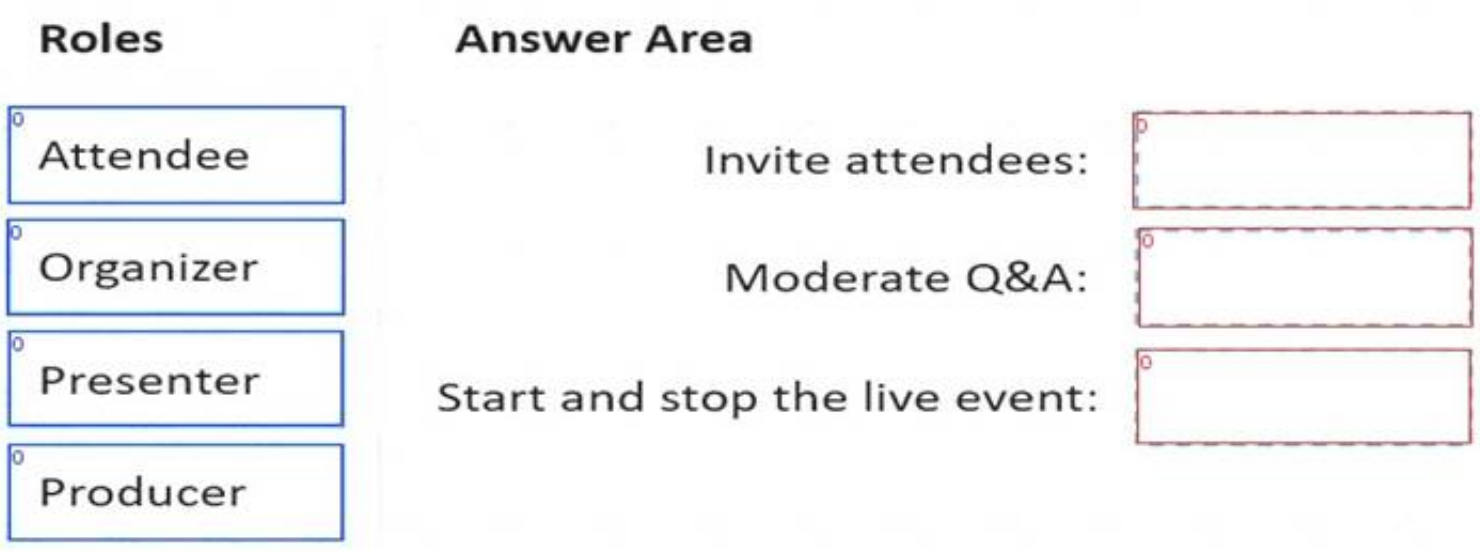
You port phone numbers from a legacy earner to Microsoft Teams Phone to use with Microsoft Teams Calling Plans.
You attempt to assign a number to a resource account that will be used by an auto attendant, but the number does NOT appear on the list of available numbers.
You need to ensure that you can assign the number to the resource account. What should you do?

A. Submit a request to convert the number from a user number to a service number.
B. Run the Set-CsOnlineApplicationInstance cmdlet.
C. Run the Set-CsTeamsUnassignedNumber Treatment cmdlet.
D. Order a new number from Microsoft.

Answer: B

Explanation:
Reference:
https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlineapplicationinstance?view=skype-ps

NEW QUESTION 93
- (Exam Topic 3)
Your company plans hosts a Microsoft Teams live event for a specific group of people.
As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:
Invite attendees Moderate Q&A
Start and stop the live event
What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between
panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Organizer Invite attendees
Live Event Roles and Responsibilities
Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).
Box 2: Presenter Moderate Q&A Presenter Capabilities
Please see Microsoft's documentation for additional details on presenter capabilities.
Share video, your screen, or other content that the producer can then send to the Live Event
Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters
Chat with other producers and presenters Moderate Q&A
Manage the event recording and reports Box 3: Producer
Start and stop the live event Producers
Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.
Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.
Producer Capabilities
Please see Microsoft's documentation for additional details on producer capabilities.
Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively
Chat with other producers and presenters Start and end the Live Event
Moderate Q&A
Manage the event recording and reports Reference:
https://www.uvm.edu/it/kb/article/teams-live-events/

NEW QUESTION 96
- (Exam Topic 3)
Your company has a Microsoft Teams Phone deployment.
You plan to deploy auto attendants and call queues.
The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.
You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Microsoft 365 Phone System

B. Microsoft 365 Domestic Calling Plan
C. Microsoft 365 Phone System - Virtual User
D. Office 365 E3
E. Microsoft 365 E5
F. Microsoft 365 Domestic and International Calling Plan

Answer: BC

Explanation:
Reference:
https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

NEW QUESTION 100
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.
Solution: You configure group call pickup for the call queue. Does this meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Reference:
https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/

NEW QUESTION 101
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