Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

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NEW QUESTION 1
- (Exam Topic 1)
You need to create the FAQ solution content What should you do first?

A. AI Builder
B. Suggest topics
C. Automate
D. Trigger phrases

Answer: B

Explanation:
You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.
- Import Suggested Topics from FAQ webpage.
- Add a topic.
- Enable the topics Reference:

https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx

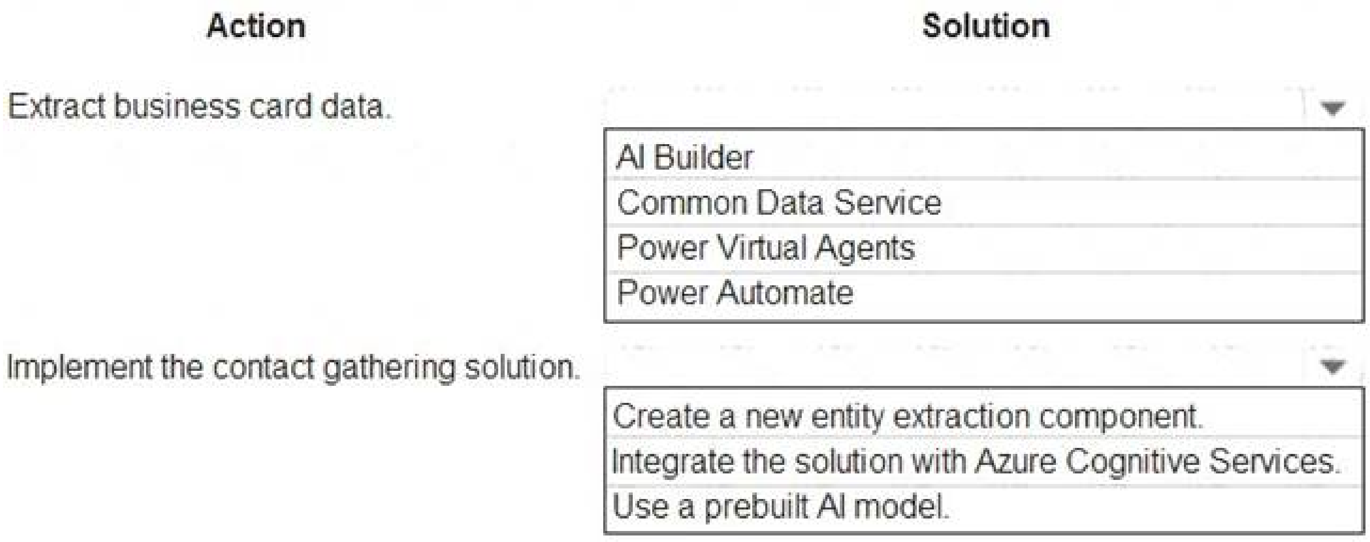
NEW QUESTION 2
- (Exam Topic 1)
You need to design the chat solution to answer the inquiry from Guest1.
Which three components can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Variables
B. Escalations
C. Smart match
D. Synonyms
E. Topics

Answer: ACD

Explanation:
Scenario: Guest1 inquires about snow conditions several times during each day of their stay.
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 3
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION 4
- (Exam Topic 2)
You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern – Unnecessary user access to client data after the request is completed

Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Assign records to a service account and add the team member doing the verification by using an access team.
When to use access teams
* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.
Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.
• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat

NEW QUESTION 5
- (Exam Topic 2)
You create a desktop flow to interact with a certification authority's website. You need to get data in and out of the desktop flow.
How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Parameter direction	Configuration
Inbound	Copy and paste qualification data into the desktop flow. Run a cloud flow from the Dataverse qualification record to send data to the desktop flow. Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data.
Outbound	Copy and paste the verification data into the qualification record. Send data from the desktop flow to a cloud flow to update the qualification record. Connect by using the Dataverse connector from the desktop flow and the qualification record

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the
interface.
Qualification verification
The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.
A service request can have one or more Qualification records associated with it.
Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.
When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.
In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.
Box 2: Send data from the desktop flow to a cloud flow to update the qualification record. To complete a service request, users perform the following actions:
Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.
Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

NEW QUESTION 6
- (Exam Topic 2)
You need to add the missing components to the Verification Process Automation solution. Which two components should you add? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Service Request statuscode field
B. Dataverse connection reference
C. Qualification statuscode field
D. On-premises data gateway reference
E. Outlook connection reference

Answer: CE

Explanation:
C: A service request can have one or more Qualification records associated with it. E: The new process for completing a service request must automate the following:
• Set the Service Request record status to Complete when work on all Qualification records is finished.
• Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 7
- (Exam Topic 3)
A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish.
Which configuration component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Configuration component
Allow a language to be used within an organization.	Default language Language collation Language packs LCID
Enable the languages.	Browser Environment Power Apps app Tenant

A. Mastered

B. Not Mastered

Answer: A

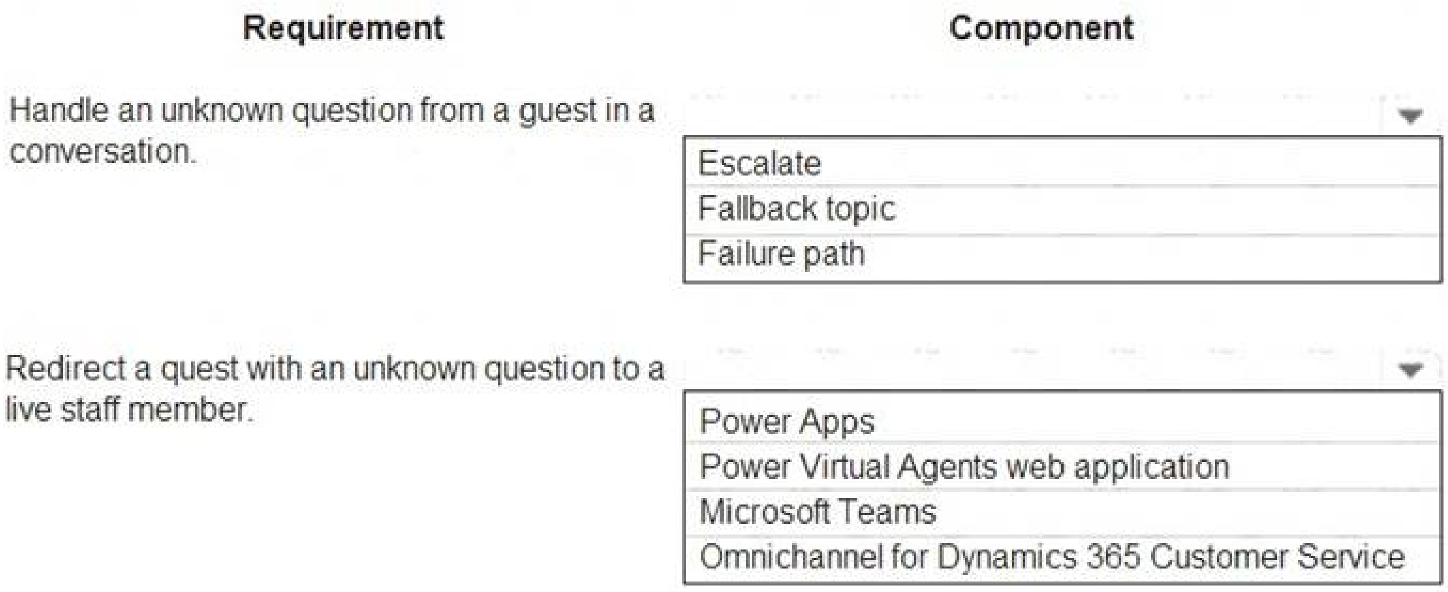
Explanation:
Box 1: Language packs
Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.
Box 2: Environment Enable the language
These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/enable-languages

NEW QUESTION 8
- (Exam Topic 3)
You create a Power Apps app.
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.
You need to configure the app. Which tool should you use?

A. card
B. expression
C. Power BI dashboard
D. gallery

Answer: C

NEW QUESTION 9
- (Exam Topic 3)
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

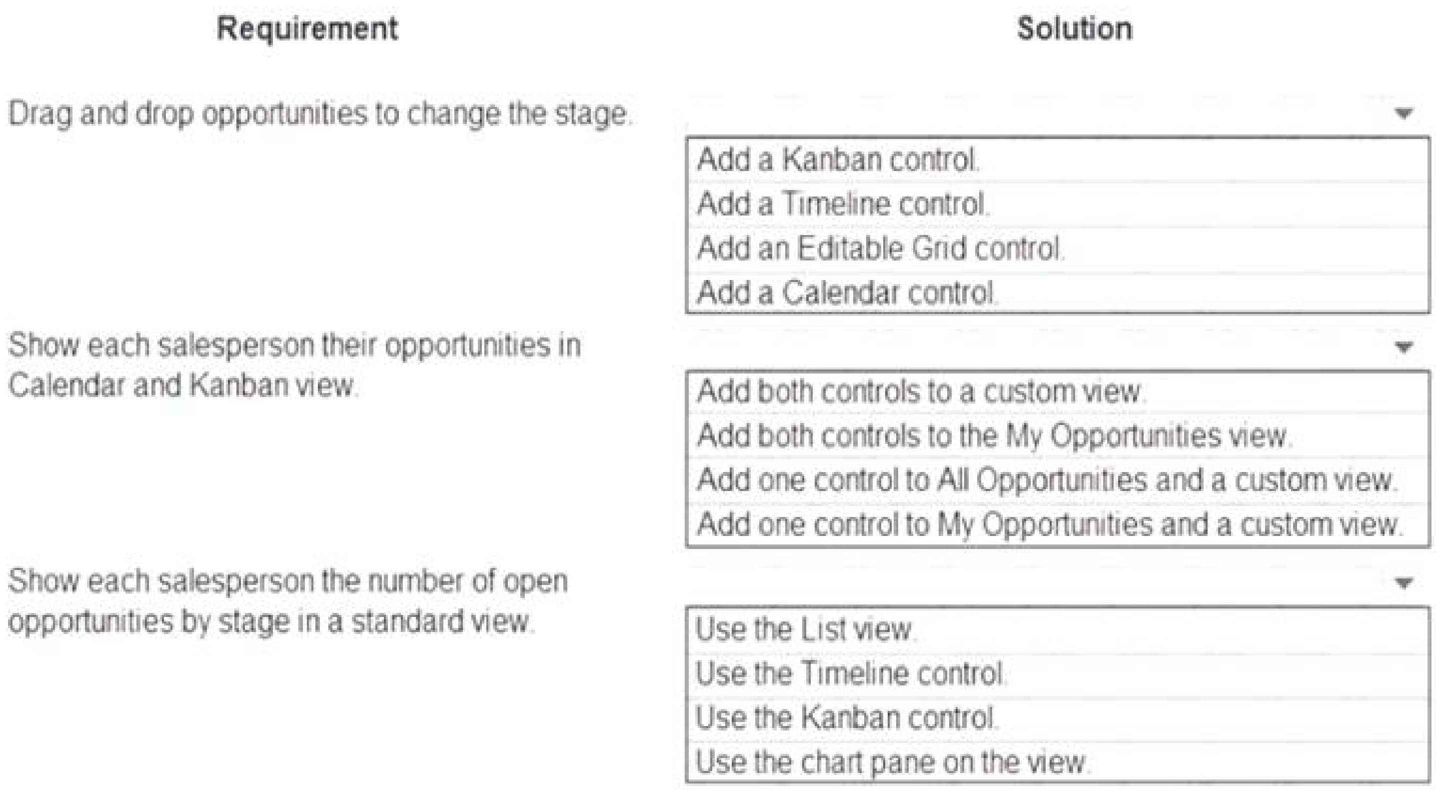


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

NEW QUESTION 10
- (Exam Topic 3)
A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.
You need to provide a solution for each requirement.
Which solutions should you provide? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

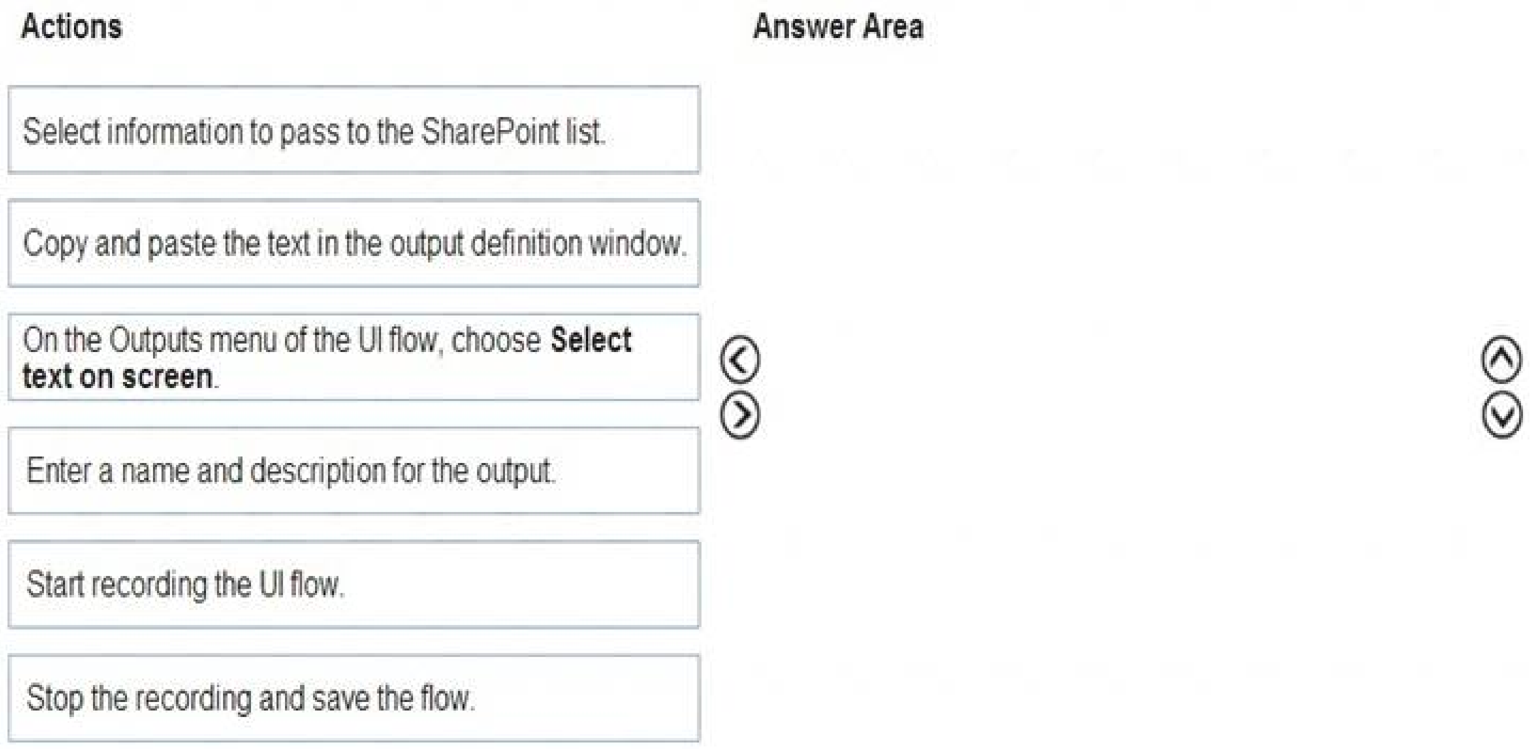


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Box 1: Add a Kanban control.
The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.
Box 2: Add both controls to the My Opportunities view.
Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views.The Kanban control works only on the Opportunity and Activity entities.
If you use unified interface, you can display any record in a calendar view via the calendar control.
- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click “Add Control” and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.
Box 3: Use a List view
opportunities in Dynamics 365 Sales Reference:
https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities- https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/
https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod

NEW QUESTION 10
- (Exam Topic 3)
You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.
You need to prepare data for transfer to a Microsoft SharePoint list.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform

NEW QUESTION 11
- (Exam Topic 3)
A company uses Power Apps with Microsoft Dataverse.
The company enables auditing on the Dataverse database. The company tenant reaches the maximum storage capacity.
You need to delete some auditing data.
Which three deletion options should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. by table
B. by record
C. between two specified dates
D. by column
E. older than a specified date

Answer: BCE

NEW QUESTION 12
- (Exam Topic 3)
You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve
user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:
• The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
• The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.
You need to configure the app with the least amount of effort.
What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with low confidence

NEW QUESTION 17
- (Exam Topic 3)
You are designing the organization structure for a company that has 5,000 users.
You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	Assign the security role to the default business unit team. Assign the security role individually to each user in the business unit. Create a new team, add the business unit users, and then assign the security role to the team.
Ensure an individual can see records in their current business unit and a child business unit.	Grant the user a security role from the child business unit. Grant the user the Parent: Child Business Units security permission. Grant the user a security role from the root business unit.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team
Important
By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.
- Select an environment and go to Settings > Users + permissions > Teams.
- Select the checkbox for a team name.
- Screenshot selecting a team.
- On the menu bar, select Change Business Unit.
- In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

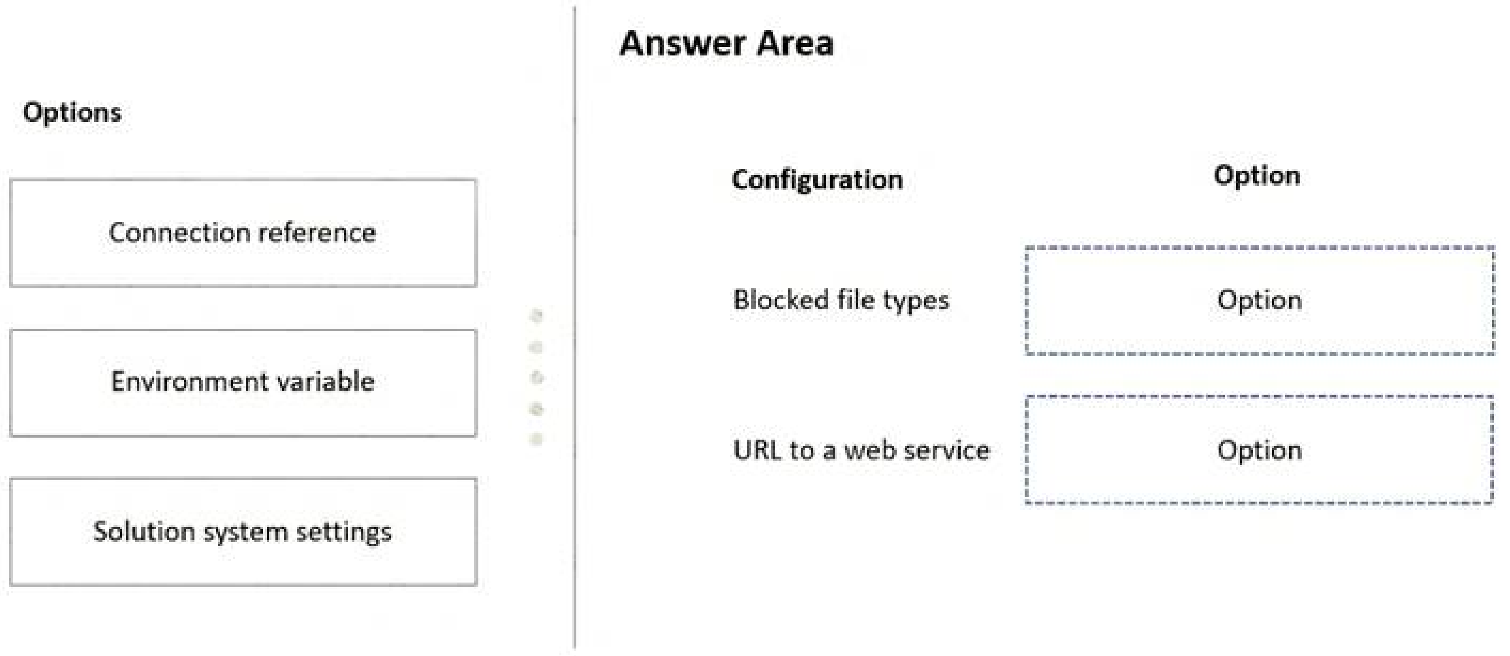
Box 2: Grant the user a security role from the child business unit.
Reference: https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

NEW QUESTION 21
- (Exam Topic 3)
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.
You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.
You need to configure the solution.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 25
- (Exam Topic 3)
You create a new solution for a business process.
The business process includes uploading specific file types to a web service.
You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each
option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Solution system settings
For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.
Box 2: Environment variable
When should Environment variables be used? Some examples include:
When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.
If you're building a solution where your customer is required to provide an input value. Application setup pages.
Incorrect:
A connection reference is a solution component that contains information about a connector. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/

NEW QUESTION 29
- (Exam Topic 3)
A company is planning to create a Power Virtual Agents bot. The bot has the following requirements:
• The bot must provide address information for the company.
• The bot must be available from Microsoft Teams and from the internet website of the company. You need to configure the bot. Which component should you use?

A. Skill
B. Composer
C. Template
D. Channel

Answer: D

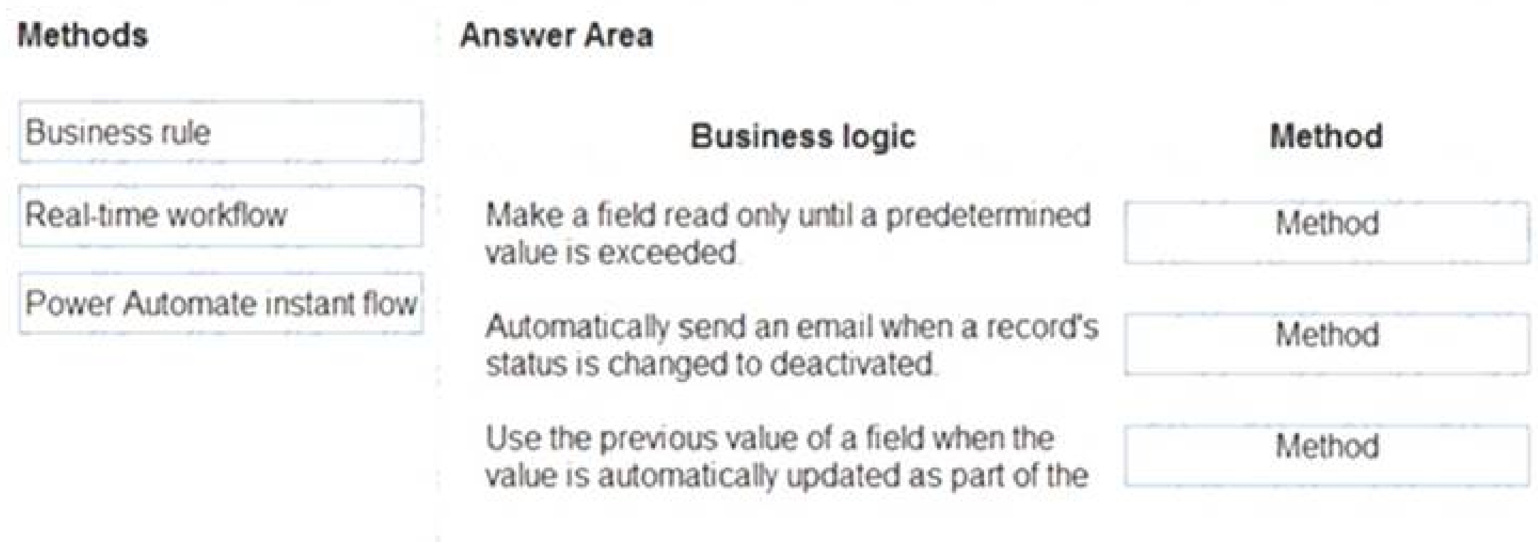
NEW QUESTION 31
- (Exam Topic 3)
You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.
The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable Outlook integration
Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead enable server-based SharePoint integration. Reference:
https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online

NEW QUESTION 36
- (Exam Topic 3)
You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.
Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

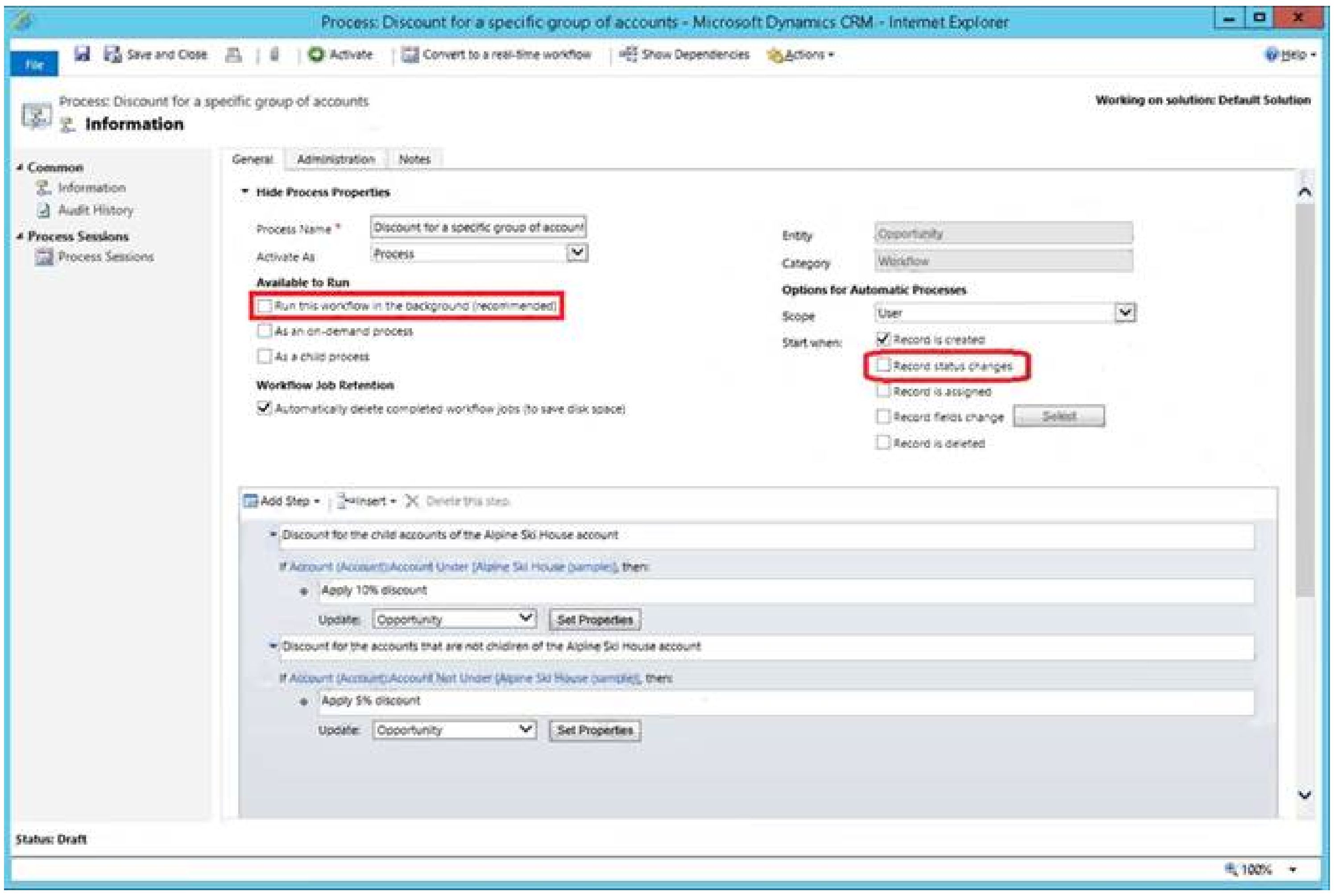


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Business rule
By combining conditions and actions, you can do any of the following with business rules:
- NSE5_FSM-5.2 Set column values
- Clear column values
- Set column requirement levels
- Show or hide columns
- Enable or disable columns
- Validate data and show error messages
- Create business recommendations based on business intelligence.

Box 2: Real-time workflow Real-time workflows:
Graphical user interface, text, application, email Description automatically generated



Box 3: Power Automate instant flow
Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho

NEW QUESTION 37
- (Exam Topic 3)
You create a Power Virtual Agents bot.
You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Transfer to an agent.
B. Use a fallback topic.
C. Display a system-defined error message.
D. Connect to a different channel.

Answer: BC

NEW QUESTION 38
- (Exam Topic 3)
A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email.
The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow.
Which expression should you use?

```
A. TriggerEmail() = 'OverdueDate' >= 7;

B. 'OverdueDate' >= '7'?'TriggerEmail()':false

C. @GreaterOrEquals(TriggerEmail()?['OverdueDate']: '7')
```

A. Option A
B. Option B
C. Option C

Answer: C

Explanation:
Example: equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate') Reference:
https://evolvous.com/microsoft-power-automate-trigger-condition/

NEW QUESTION 43
- (Exam Topic 3)
A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products.

The chatbots must prompt users to enter or select a product.
You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

A. Global variables
B. Custom entities
C. Topics
D. Multiple choice options

Answer: A

NEW QUESTION 48
- (Exam Topic 3)
A company is implementing Power Apps and Power Automate.
Several components are created within Power Apps. Microsoft Dataverse. and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.
You need to create the solution package for promotion. Where should you create the package?

A. Office 365 admin center
B. Azure DevOps
C. Power Apps designer
D. Microsoft Power Platform admin center
E. Azure portal

Answer: D

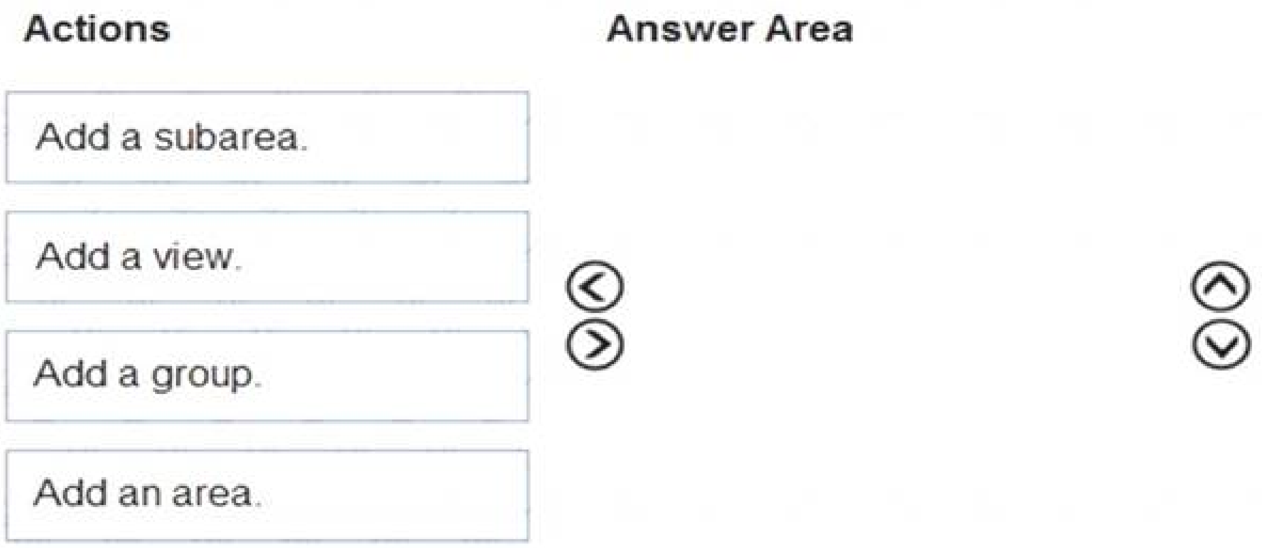
NEW QUESTION 51
- (Exam Topic 3)
A company has marketing teams for different regions.
A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team.
The base metrics retrieved by the chatbot are relevant to all marketing teams. The other marketing teams request access to the chatbot.
You need to publish the chatbot to the entire company. What should you do?

A. Configure the chatbot to be used with the Teams channel.
B. Submit the chatbot for admin approval.
C. Copy the published chatbot link and email it to the other teams
D. Invite the other teams to the team that has the chatbot.
E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:
Show to teammates and shared users
You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.
Important
Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams

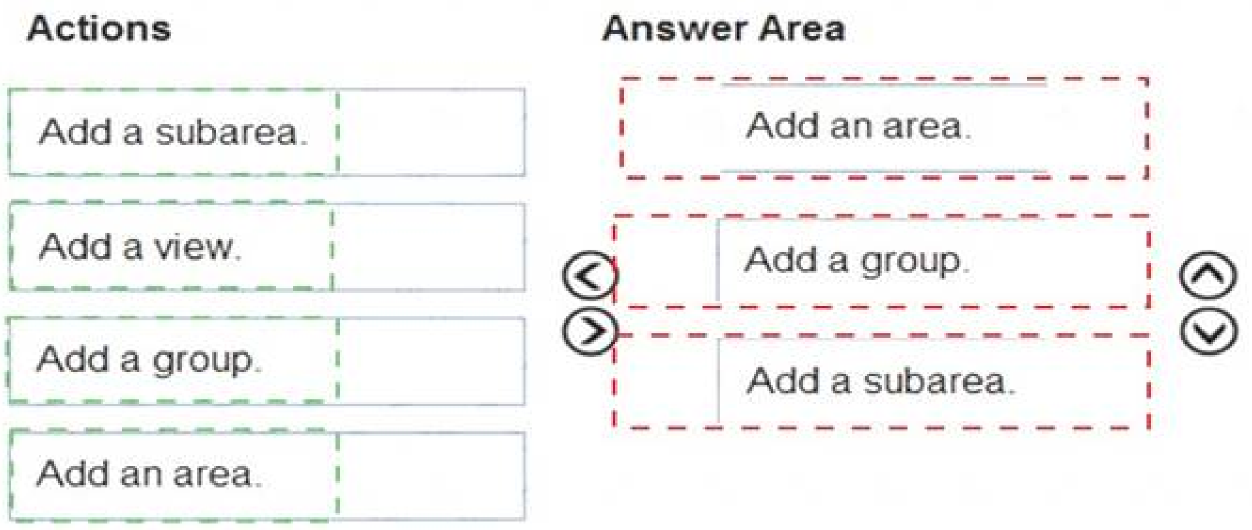
NEW QUESTION 53
- (Exam Topic 3)
You are a Dynamics 365 administrator. You create a new app.
You need to create the site map for the app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 57
- (Exam Topic 3)
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.
B. Set privileges.
C. Add salespeople to an Office 365 security group.
D. Set app security

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

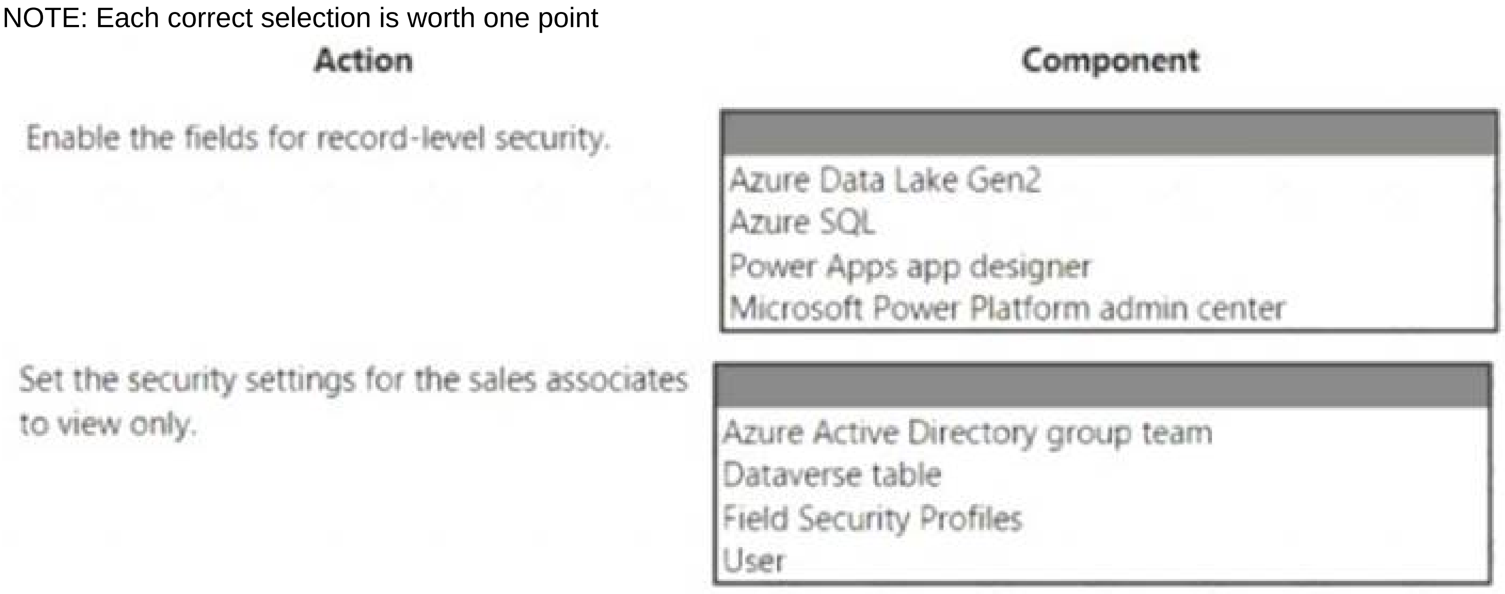
NEW QUESTION 62
- (Exam Topic 3)
A user has access to an existing Common Data Service database.
You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.
Which out-of-the-box security role should you assign to the user?

A. Environment Admin
B. System Customizer
C. Common Data Service User
D. Environment Maker

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app

NEW QUESTION 65
- (Exam Topic 3)
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.
Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point

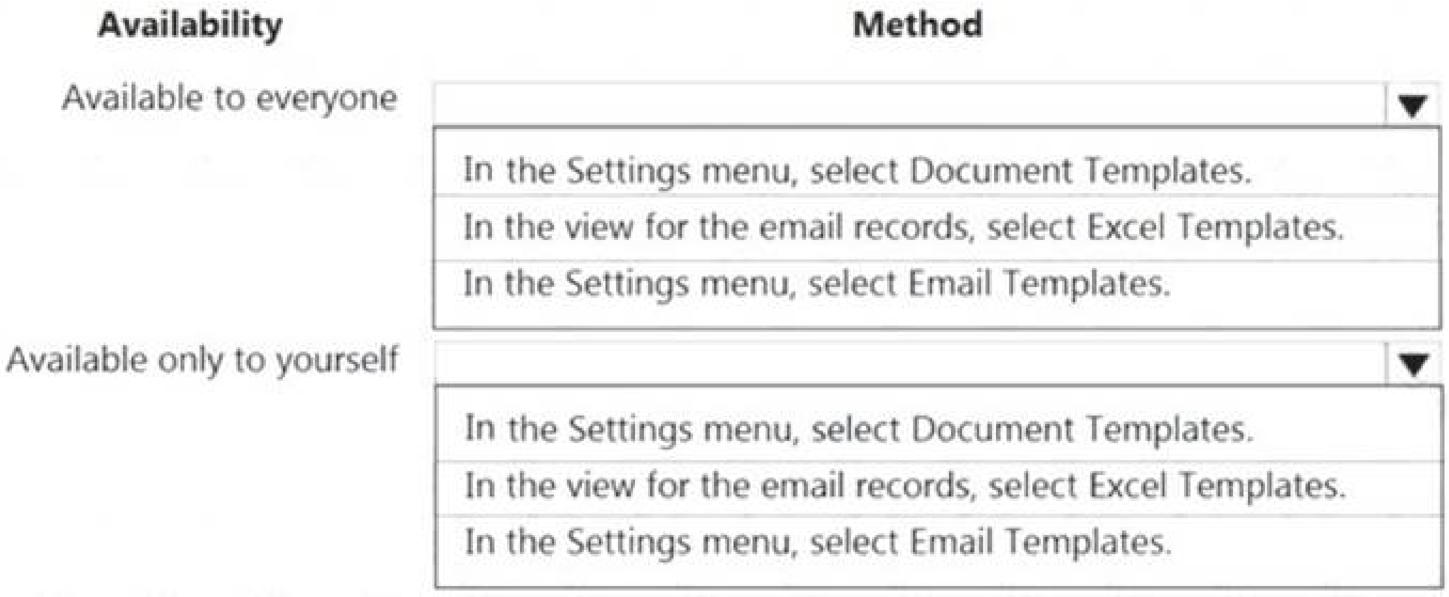


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 69
- (Exam Topic 3)
You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data. Four of the templates must be available to all users. The remaining template must be available only to you.
You configure the appropriate security roles for users.
You need to determine how to upload the Excel templates.
Which method should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Table Description automatically generated with medium confidence
Box 1: In the Settings menu, select Document Templates
Templates uploaded from the Settings page are available to all users. You don't need to take any further action. Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is
available to all users.
For admins: Upload the Excel template
- Go to Settings > Templates > Document Templates.
- Click Upload Template.
- Drag the Excel file into the dialog box or browse to find and upload the file.
- Upload Template dialog box.
- Click Upload.

Box 2: In the view for the email records, select Excel templates
Note: For non-admins or admins wanting to create a personal template: Upload the Excel template
Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.
- On the menu bar, click Excel Templates > Create Excel Template.
- Click Excel Template > Upload.
- Click Upload to add the Excel template.
- Drag the file into the dialog box or browse to find and upload the file.
- Click Upload.

Reference:
https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates

NEW QUESTION 70
- (Exam Topic 3)
A customer tracks events by using a custom entity.
The custom entity includes a custom field for the venue of the events. The customer must be able to display the events by venue in a calendar.
You need to ensure that all events display by venue in the calendar. To which component should you add a control?

A. Form
B. view
C. Field
D. Chart

Answer: B

Explanation:
If you use unified interface, you can display any record in a calendar view via the calendar control.
- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)

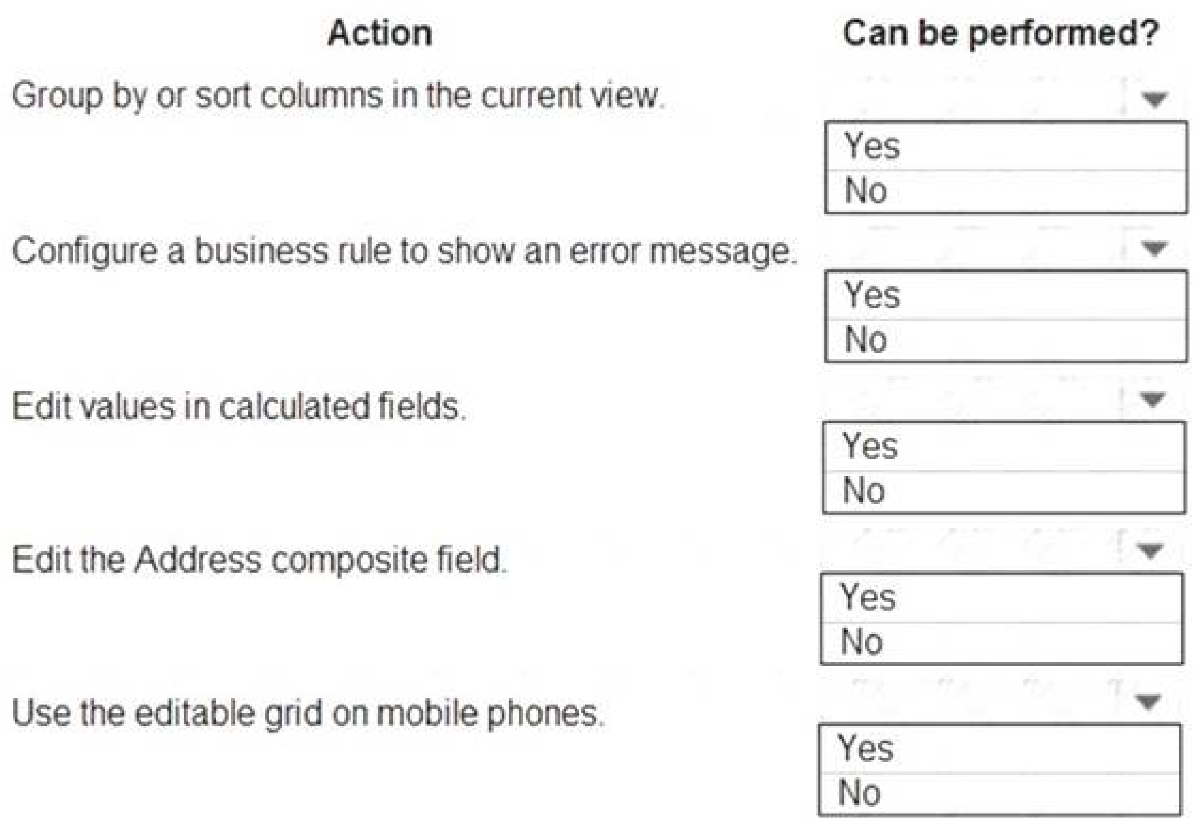
- Click the View tab
- Click “Add Control” and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Reference:
https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/

NEW QUESTION 71
- (Exam Topic 3)
You implement an editable grid for the Account entity.
The business team provides the following list of features that they would like you to implement:

- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

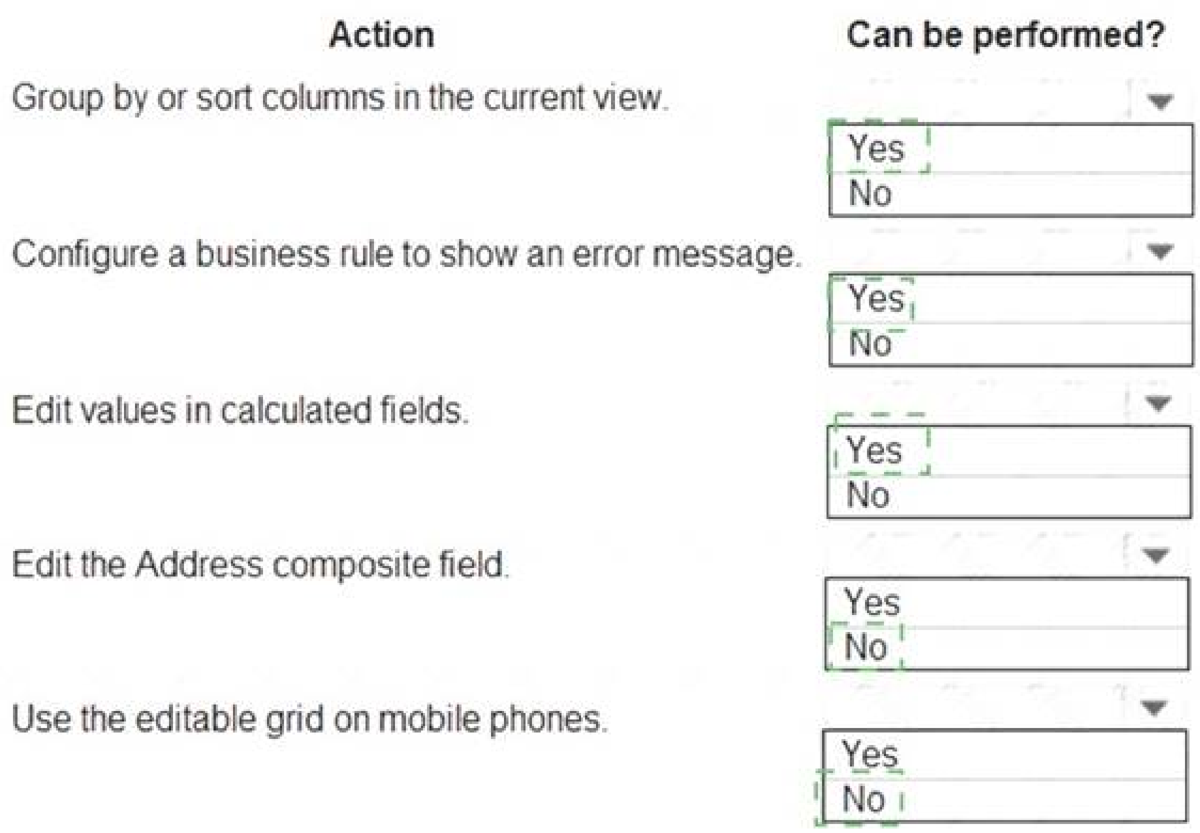
Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 75
- (Exam Topic 3)
A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.
This app needs to be promoted to the user acceptance testing environment.

You reed to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Write validation tests.
B. Set the Optimized embedding appearance field to true.
C. Publish all changes.
D. Run the solution checker.
E. Clone a solution.

Answer: DE

Explanation:
The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.
The solution checker analyzes these solution components: Common Data Service plug-ins
Common Data Service custom workflow activities
Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps Reference:
https://www.eimagine.com/ui/

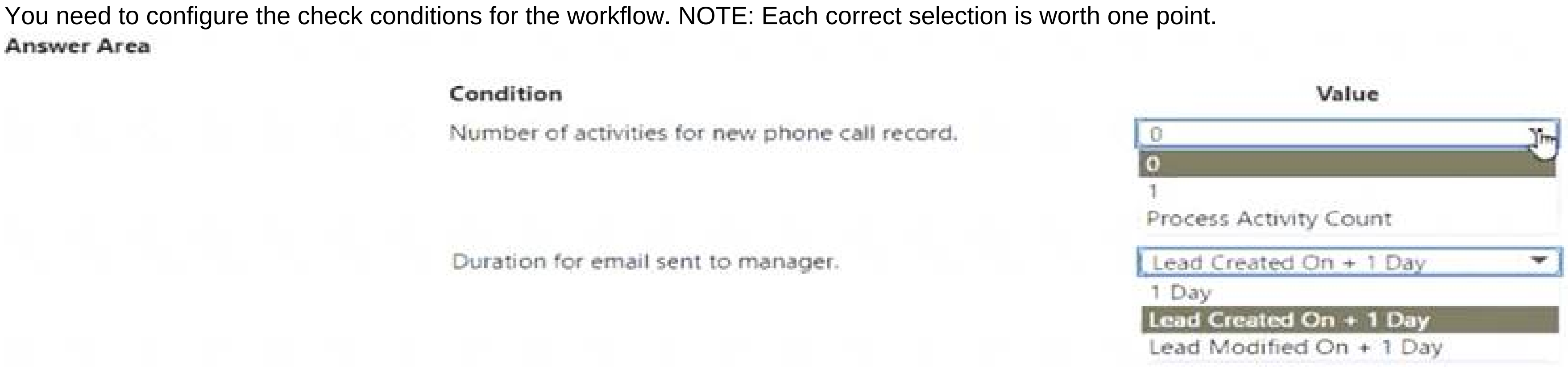
NEW QUESTION 77
- (Exam Topic 3)
You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.
You realize that the functionality required to implement the business logic is not available in a Power Automate flow.
The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.
You need to recommend the method to implement the missing logic. What should you recommend?

A. Scheduled workflow
B. Bound action
C. Custom API
D. Unbound action

Answer: D

Explanation:
https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api

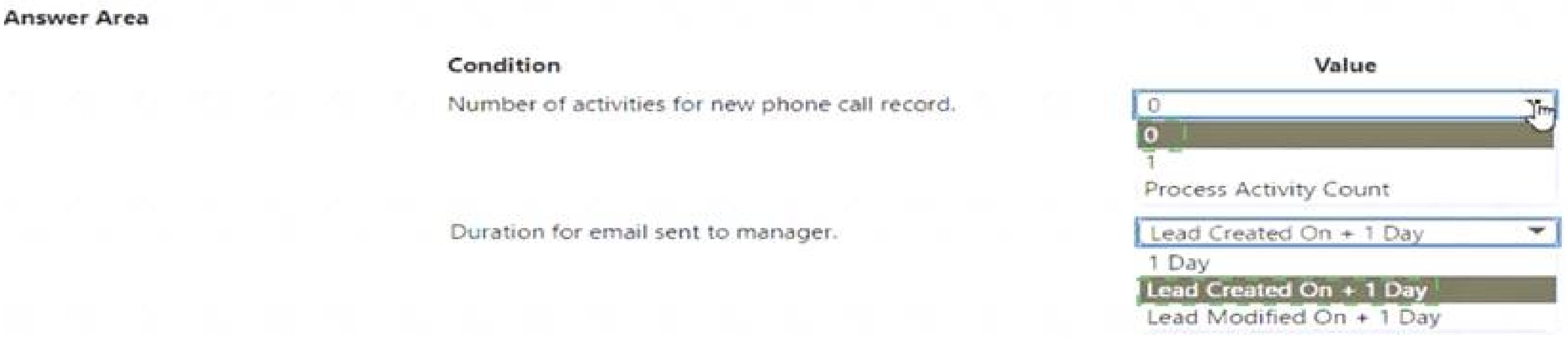
NEW QUESTION 78
- (Exam Topic 3)
A company has a Power Apps app.
The app must meet the following requirements:
• Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
• An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.
You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

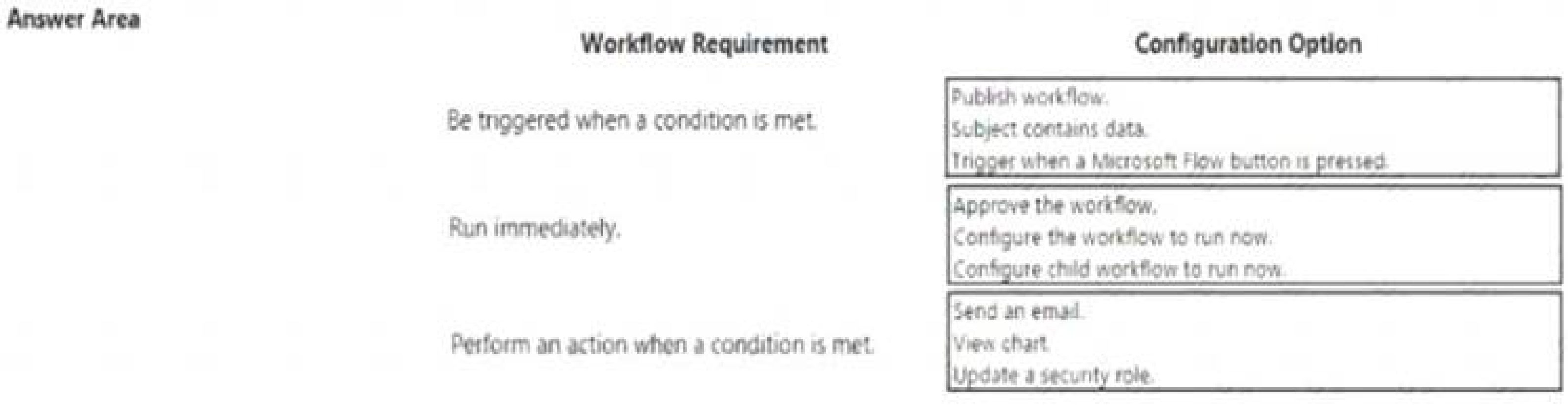
Answer: A

Explanation:



NEW QUESTION 81

- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 83
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: A

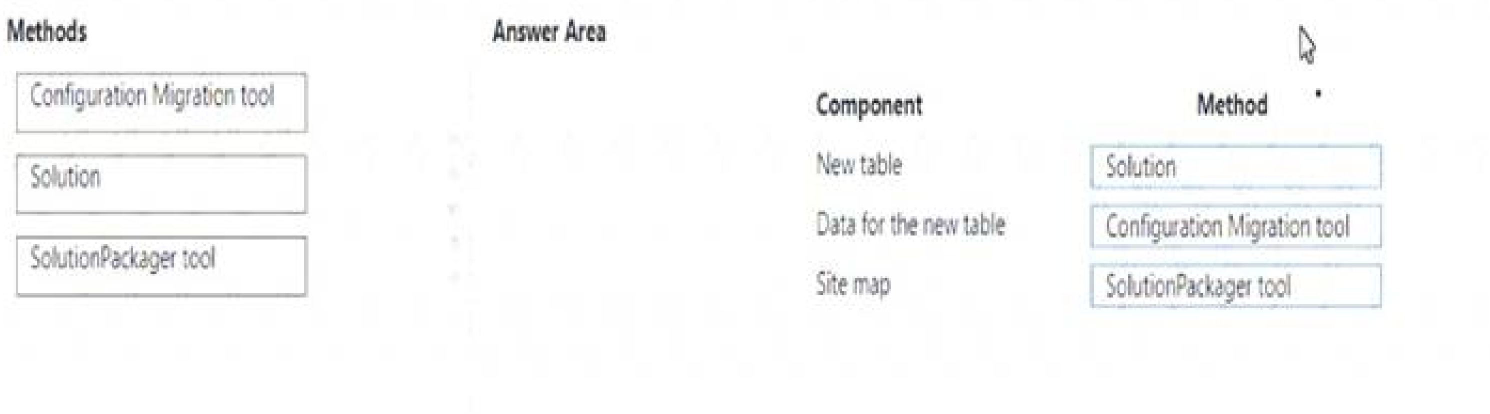
Explanation:
Relevance Search brings the following benefits:
- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 86
- (Exam Topic 3)
• Add data to the new table.
• Delete an unused area from the site map.
The components must be transported to a different environment.
You need to determine the method required to transport each component.
Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

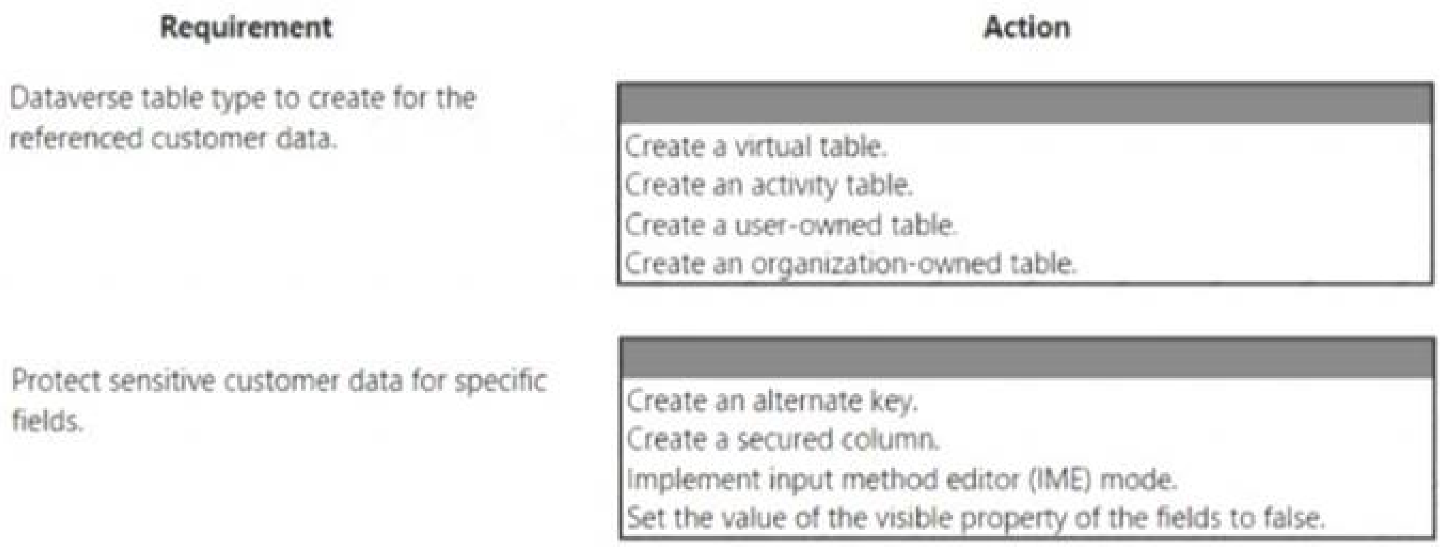


NEW QUESTION 91
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team. What should you do?

A. Share the chart with the team.
B. Assign the chart to each person on the team.
C. Export the user chart to Power B
D. Import the chart as a Power BE visualization.
E. Export the user chart for import as a user chart.

Answer: A

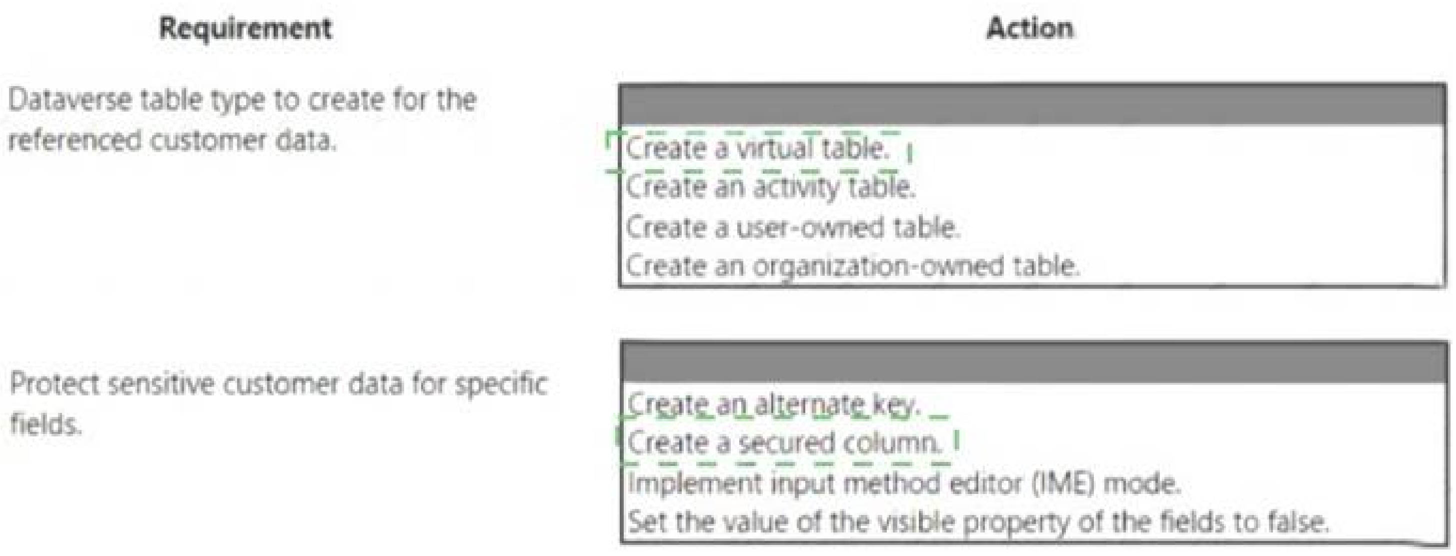
NEW QUESTION 96
- (Exam Topic 3)
A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse
Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.
You need to configure table creation for the app.
How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 98
- (Exam Topic 3)

A company creates a bot by using Power Virtual Agents.
The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.
You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

A. Fallback workstream
B. Fallback topic
C. Fallback skill
D. Fallback queue
E. Fallback entity

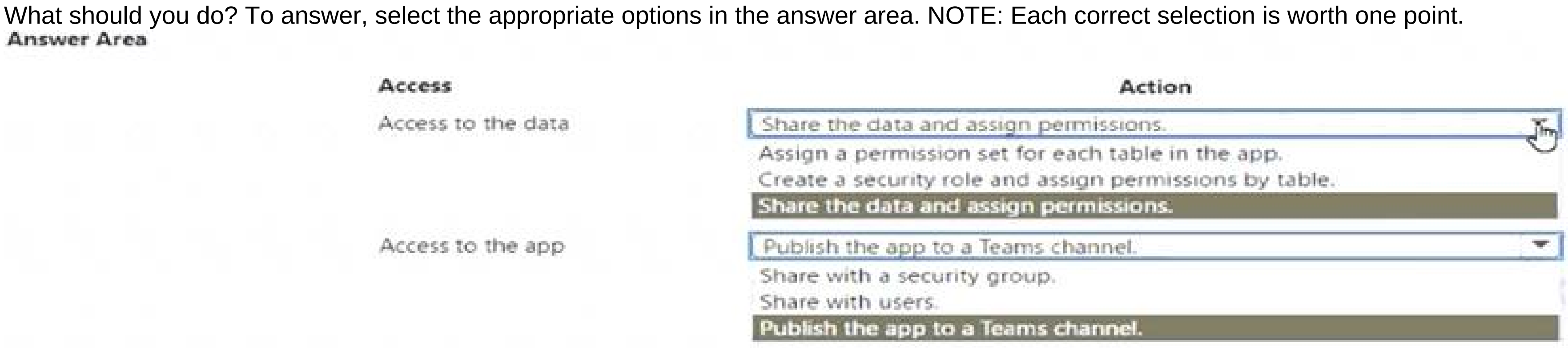
Answer: B

NEW QUESTION 100
- (Exam Topic 3)
You have a canvas app with an embedded Power Bl tile.
You share the canvas app. Users report that they are unable to access the Power Bl content. You need to determine why users are unable to access the content
What is the cause of the user s problems?

A. The Power Bl dashboard is not shared.
B. The Power Bl interactions property on the Power Bl tiles is set to Off.
C. The Power Bl connection is not shared.
D. The Power Bl Display mode property on the Power Bl tiles is set to Disabled

Answer: D

NEW QUESTION 101
- (Exam Topic 3)
A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.
Users require access to the app and the app data. You need to configure access.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 106
- (Exam Topic 3)
A user needs to create a Power Apps portal app.
The user is getting a permission denied error when creating the portal app. You need to configure permissions to create the portal app.
Which three permissions should you configure? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. In the Power Platform admin center, ensure that the user account has read-write access.
B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
C. In Azure Active Directory, ensure that the user has permission to register an app.
D. In the Power Platform admin center, change the portal app owner to the user.
E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal
https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required

NEW QUESTION 109
- (Exam Topic 3)
You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

A. Start when: Record status changes
B. Available to run: Run this workflow in the background
C. Available to run: As an on-demand process
D. Available to run: As a child process

Answer: C

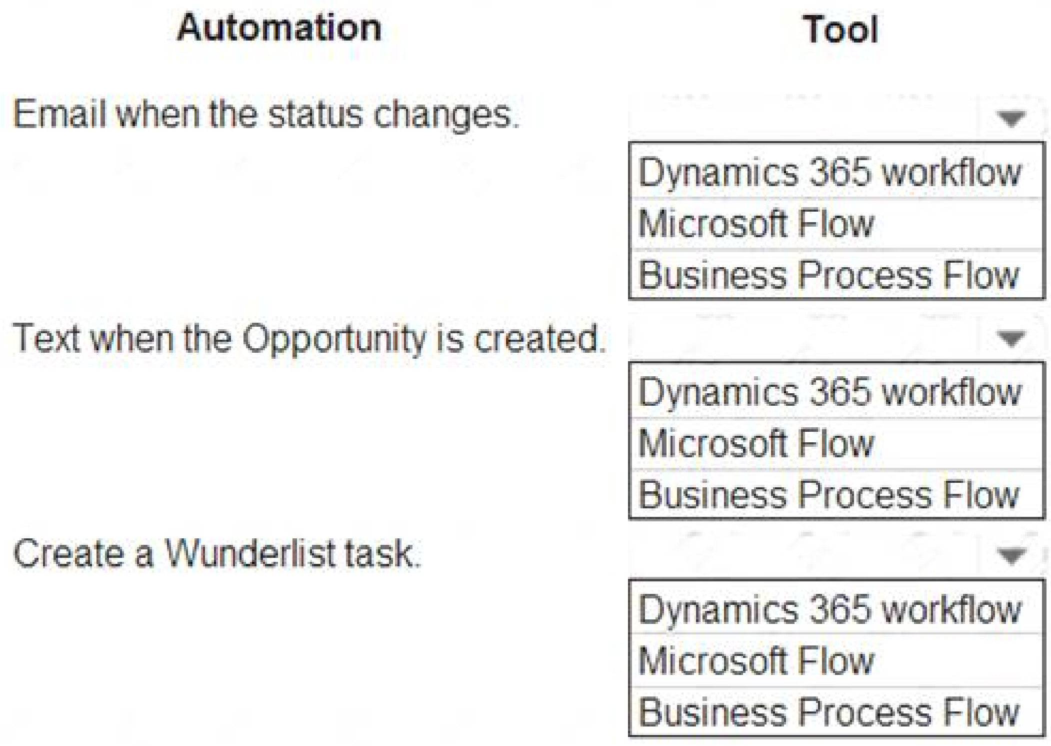
Explanation:
You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.
Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.
On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.
Reference:
https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow

NEW QUESTION 114
- (Exam Topic 3)
You need to build a Power BI dashboard for sales managers to track opportunities.
When a new sale closes that is greater than S1 million, a notification must pop up and an email must be sent to the leadership team.
You need to ensure the email is sent without editing the Microsoft Dataverse.
Which two elements should you configure? Each correct answer is part of the solution. NOTE: Each correct selection is worth one point.

A. alerts in Power BI
B. a calculated column in the Dataverse
C. a custom connector
D. a paginated report to save to Microsoft OneDrive
E. a Power Automate flow

Answer: AE

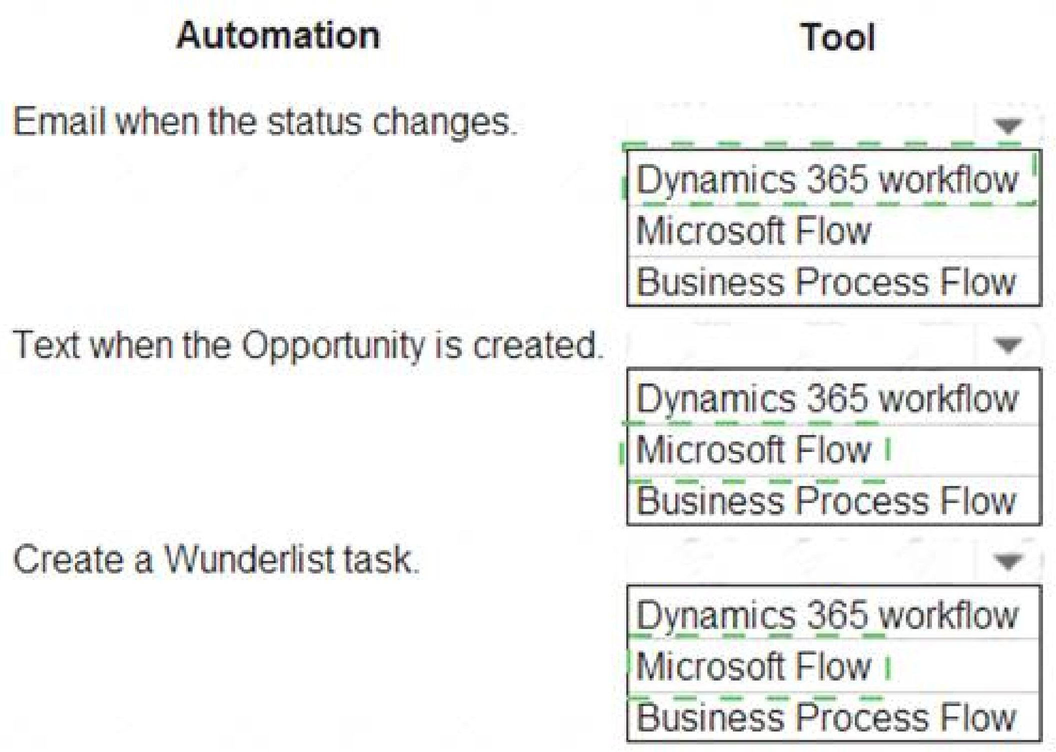
NEW QUESTION 118
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.



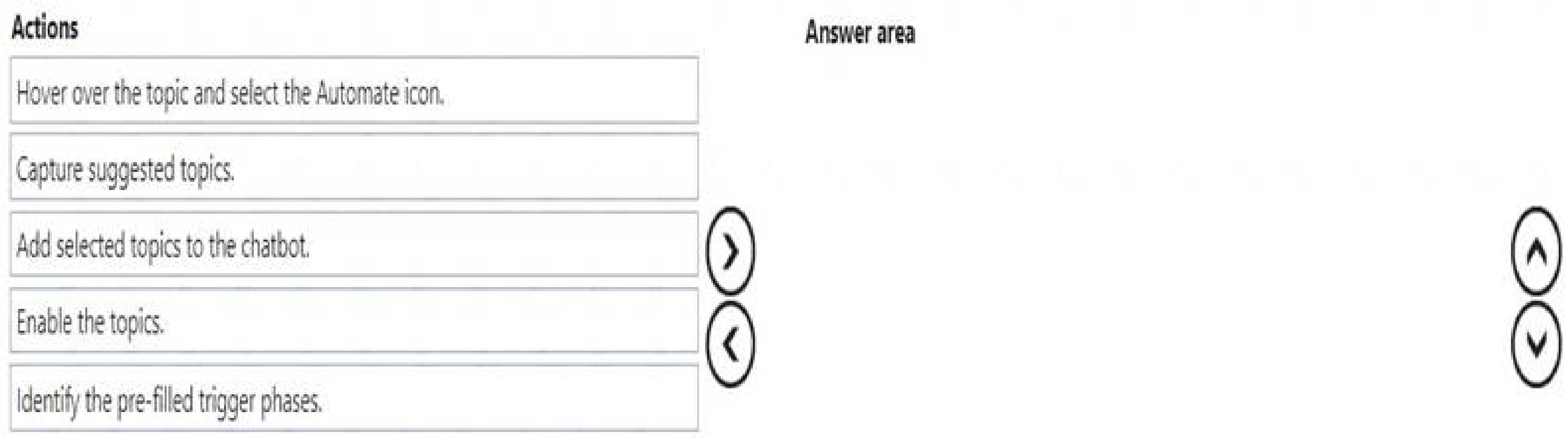
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 123
- (Exam Topic 3)
A customer has a support website that includes FAQ pages, knowledge articles, and support content.
You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.
You need to create topics from existing website content. The process must minimize human errors during topic creation.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Select Suggest topics
on the Topics page to extract content from FAQ/support pages or online files.
Add the suggested topics to your bot.
Enable the topics.
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web

NEW QUESTION 128
- (Exam Topic 3)
A company is creating a canvas app and a model-driven app to manage their customer accounts.
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
You need to configure the scope for the business rules.
Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Scopes

- All forms
- Specific form
- Table

Answer Area

Business rule	Scope
Business Type column setting for customer size	
Account rating re-evaluation	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Table
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
Scope the business rule to Entity (Table). Box 2: Specific form
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
For Model
The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:
If you select this item... The scope is set to...
Entity- The table and all forms for the table All Forms- All forms for the table
Specific form (account Main Form, for example) - Just that form
Reference: https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations

NEW QUESTION 129
- (Exam Topic 3)
You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.
You need to configure the relationship behavior type. What should you use?

A. Parental
B. Referential, Restrict Delete
C. Referential
D. Restrict

Answer: A

Explanation:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.
Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships

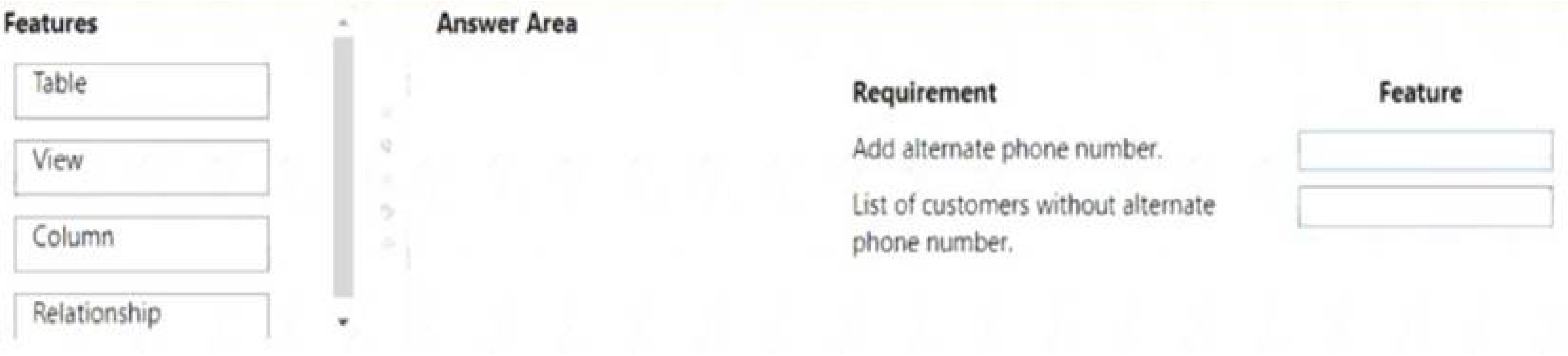
NEW QUESTION 132
- (Exam Topic 3)
You create a new independent software vendor (ISV) solution for a Power Apps app.
The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.
You need to avoid naming conflicts during solution import. Which element should you configure?

A. Package type
B. Configuration page
C. Marketplace
D. Prefix
E. Version

Answer: D

Explanation:
A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.
Reference: https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm

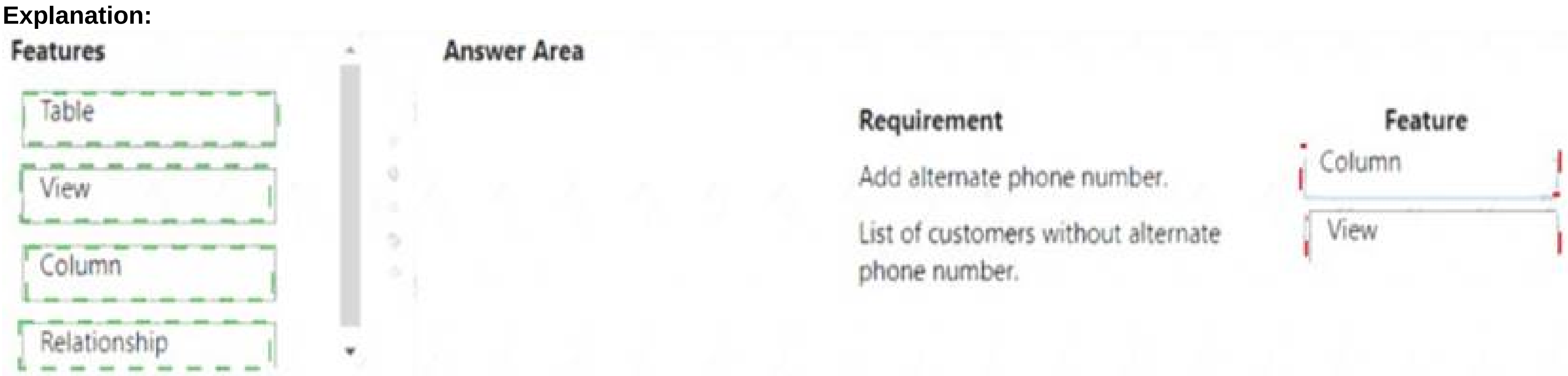
NEW QUESTION 135
- (Exam Topic 3)
A company has a model-driven app that uses Microsoft Dataverse.
Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.
You need to enable the required features.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 138
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history. Solution: Change Elizabeth's username in the user record for the app.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 139
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. List view of the entity
B. Microsoft Visual Studio
C. Templates area
D. Maker portal

Answer: A

Explanation:
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
> In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated
> Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.
When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 143
- (Exam Topic 3)
You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps

NEW QUESTION 148
- (Exam Topic 3)
You are designing an app for a bank.
You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Relationship types

- 1 : N
- N : N
- N : 1

Answer Area

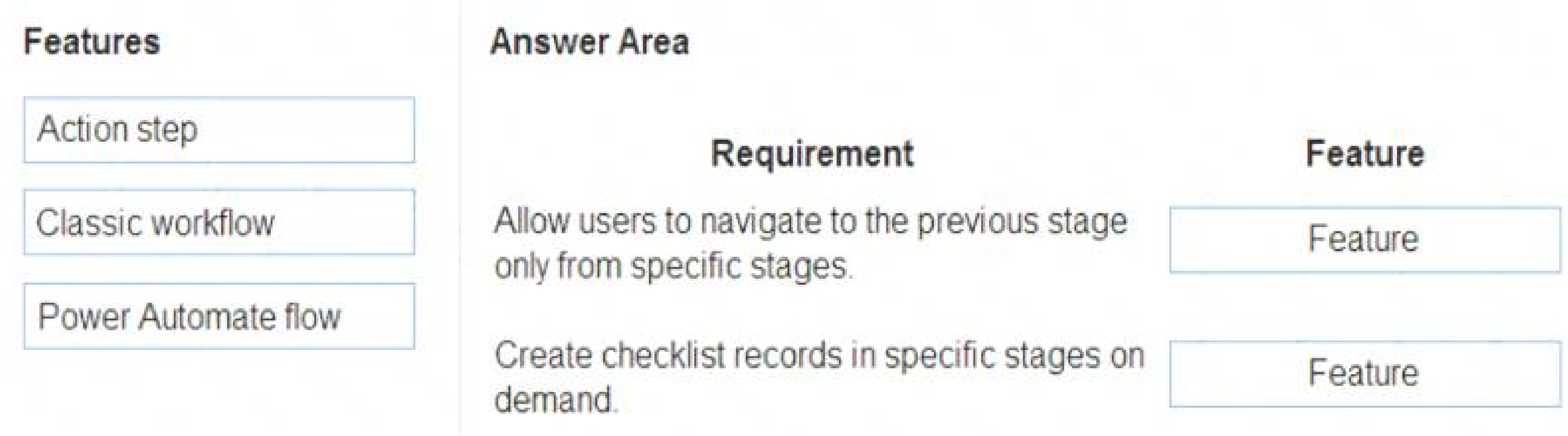
Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	
Loans must be applied for for a single property.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: N:1
You add a lookup column with a many-to-one relationship.
Box 2: N:N
Box 3: N:1
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup

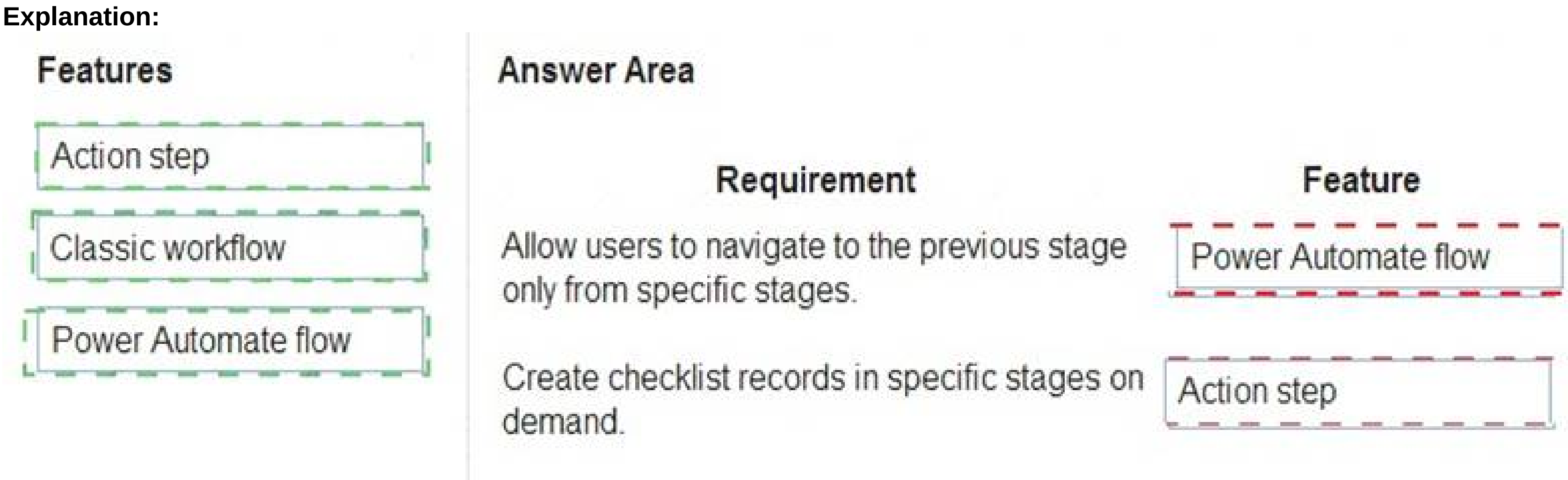
NEW QUESTION 150
- (Exam Topic 3)
You have a business process flow.
You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each
feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 155
- (Exam Topic 3)
A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated

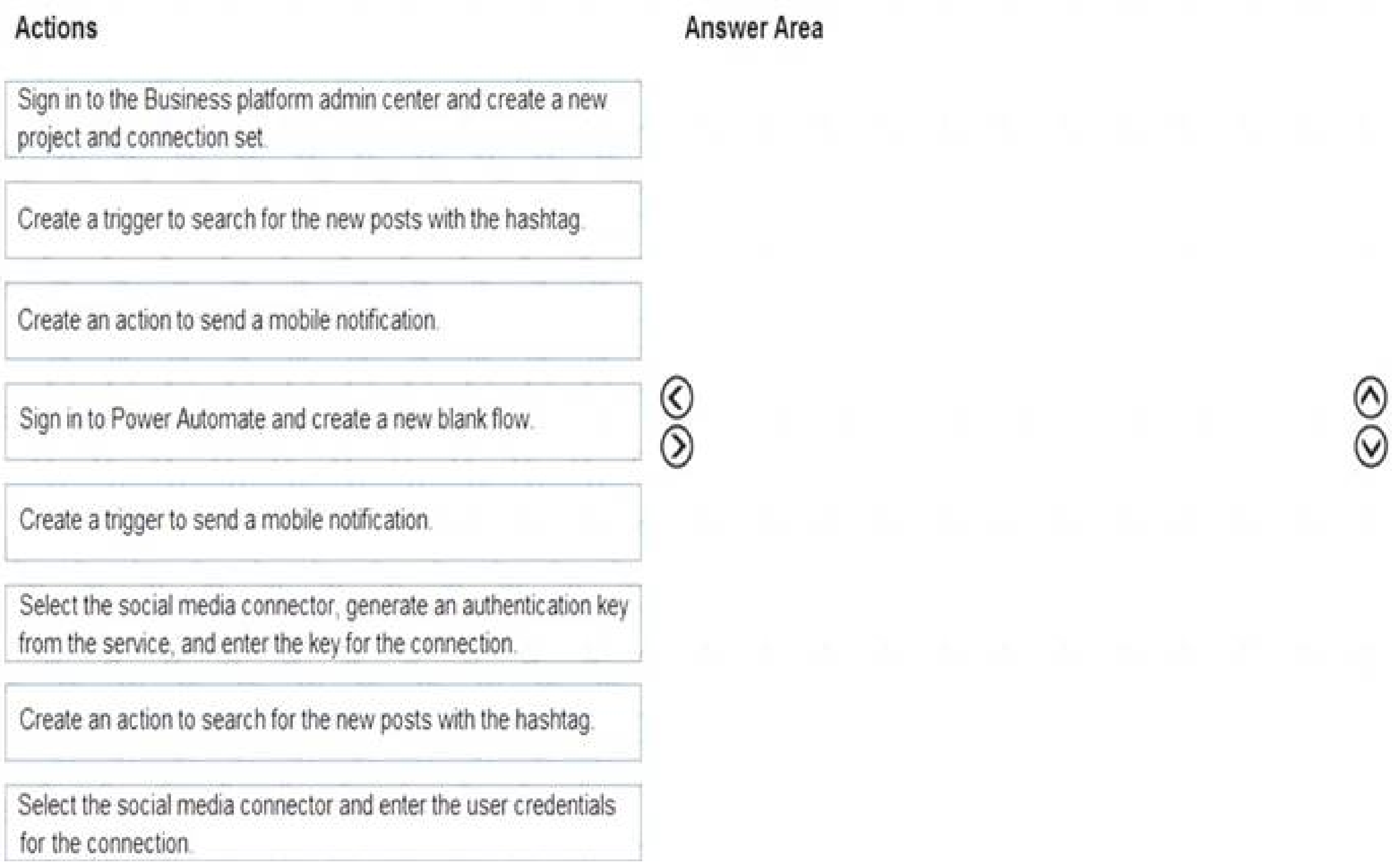
NEW QUESTION 160
- (Exam Topic 3)
A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:
• Prompt for a location of the customer and the call must be routed to a support agent for the location.
• Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.
Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct select is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

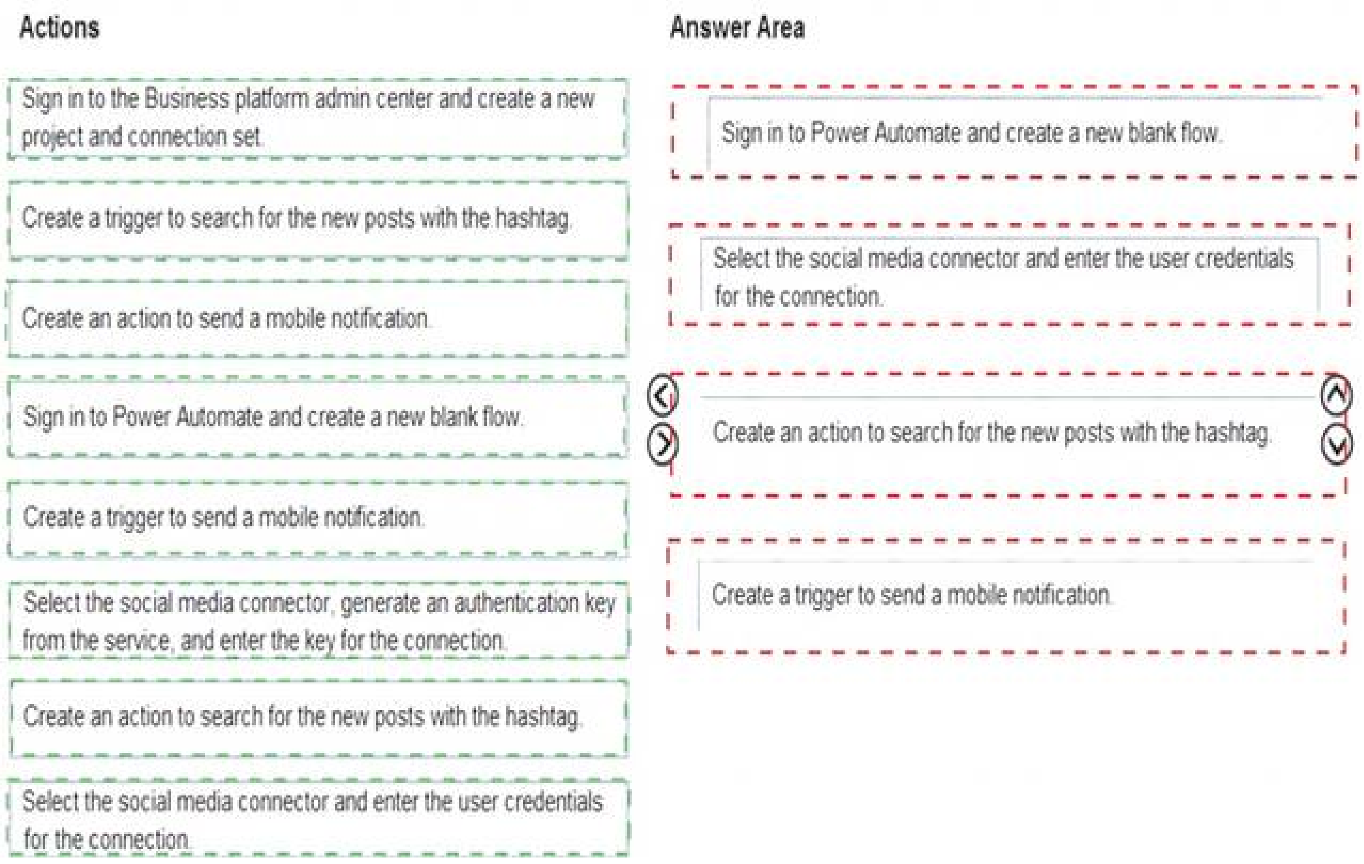
NEW QUESTION 165
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service developer.
You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.
You need to create a connection to the Twitter service and build a solution.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 169
- (Exam Topic 3)
You are developing a canvas app.
You need to apply business rules to the app without writing code.
Which three actions can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Validate data and show error messages.B Enable or disable fields.
B. Set field requirement levels.
C. Set field values.
D. Show or hide fields

Answer: ACD

Explanation:
The following actions are not available on Canvas apps:
- Show or hide columns
- Enable or disable columns
- Create business recommendations based on business intelligence Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule

NEW QUESTION 172
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.
Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 174
- (Exam Topic 3)
A company creates a canvas app.
The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.
What should you create?

A. Azure DevOps pipeline
B. On-premises data gateway
C. Power Pages
D. Data integration project

Answer: B

NEW QUESTION 176
- (Exam Topic 3)
You are creating a business rule to implement new business logic.
You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.
Which scope should you use?

A. All Forms
B. Entity
C. Screen1
D. Global

Answer: B

Explanation:
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule

NEW QUESTION 178
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot.
You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.
You need to ensure that you can create the chatbot in the environment that you want to use.
What should you do?

A. Create an environment in a supported region.
B. Convert the environment to a sandbox environment.
C. Change the region for the environment.

Answer: A

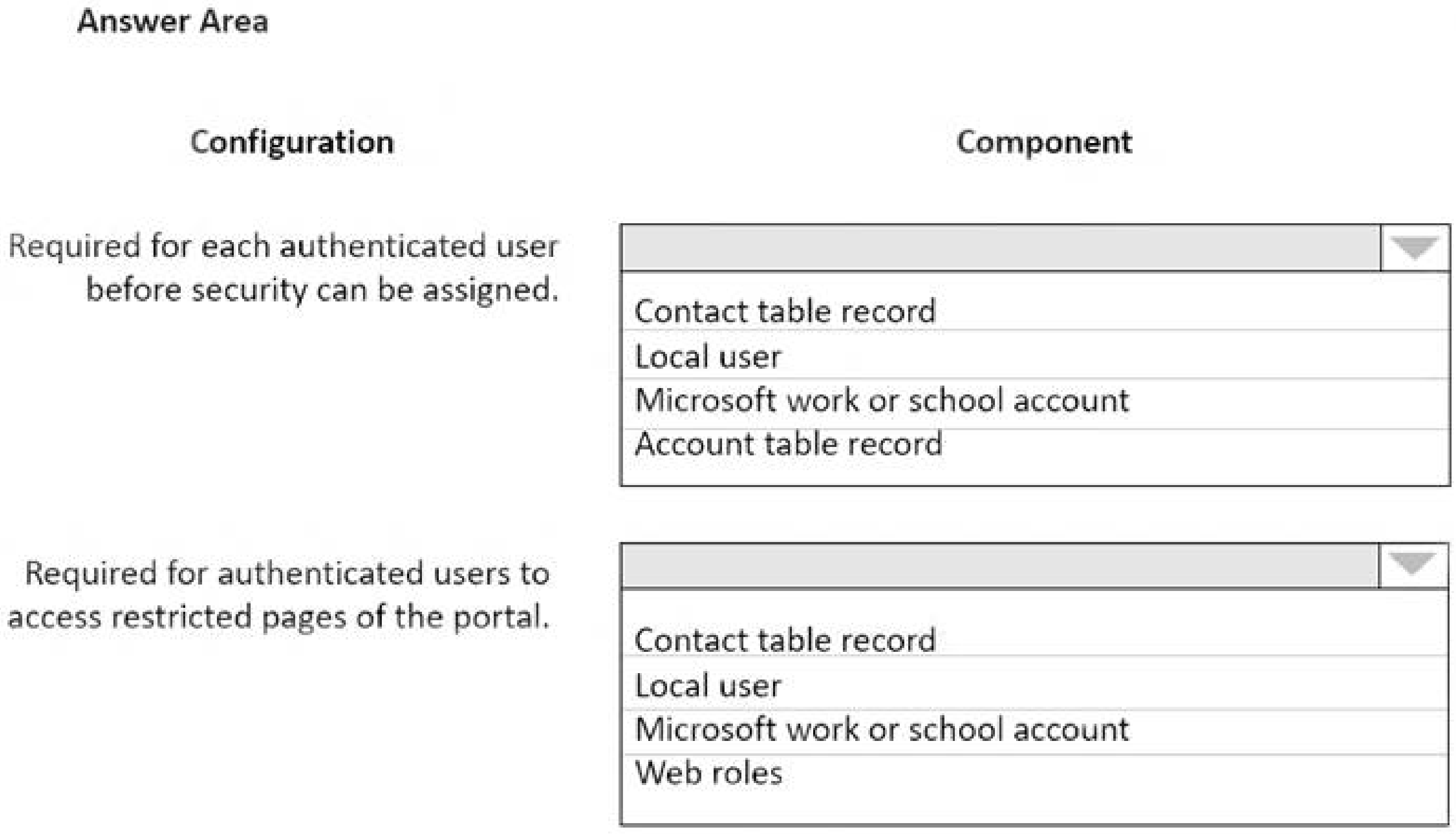
Explanation:
The environment doesn't show up in the drop-down menu of Power Virtual Agents
Your environment might not show up in the drop-down menu due to one of the following:
The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.
The environment is created in an unsupported region.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience

NEW QUESTION 182
- (Exam Topic 3)
A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

- Only authenticated users must be able to sign into the portal.

- Authenticated users must have varying degrees of access to the different parts of the portal.
- Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Contact table record
In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.
Box 2: Web roles
Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication

NEW QUESTION 186
- (Exam Topic 3)
A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website.
What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

NEW QUESTION 191
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