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Exam Questions CGEIT

ISACA CGEIT Certification Practice Test



NEW QUESTION 1

Before an IT strategy committee can approve an IT risk assessment framework, which of the following is MOST important to have established?

- A. An enterprise risk mitigation strategy
- B. Leading and lagging risk indicators
- C. IT performance metrics and standards
- D. Enterprise definitions for risk impact and probability

Answer: D

NEW QUESTION 2

A large bank has completed several acquisitions in the last few years that have resulted in redundant IT applications. To align with the strategic initiative of providing integrated services to customers, the IT steering committee has decided to share data and integrate applications. Which of the following would be MOST important to review in this situation?

- A. Enterprise architecture (EA)
- B. IT risk register
- C. Balanced scorecard measures
- D. IT strategic plan

Answer: A

NEW QUESTION 3

An enterprise has lost an unencrypted backup tape of archived customer data. A data breach report is not mandatory in the relevant jurisdiction. From an ethical standpoint, what should the enterprise do NEXT?

- A. Initiate disciplinary proceedings against relevant employees.
- B. Mandate a review of backup tape inventory procedures.
- C. Communicate the breach to customers.
- D. Require an evaluation of storage facility vendors.

Answer: C

NEW QUESTION 4

IT has launched new portfolio management policies and processes to improve the alignment of IT projects with enterprise goals. The latest audit report indicates that no improvement has been made due to confusion in the decision-making process. Which of the following is the BEST course of action for the CIO?

- A. Deliver prioritization and facilitation training.
- B. Implement a performance management framework.
- C. Create an IT portfolio management risk framework.
- D. Develop and communicate an accountability matrix.

Answer: D

NEW QUESTION 5

Two large financial institutions with different corporate cultures are engaged in a merger. From a governance perspective, which of the following should be the GREATEST concern?

- A. Technology infrastructure
- B. Risk appetite
- C. Combined cost of operations
- D. Enterprise architecture (EA) integration

Answer: D

NEW QUESTION 6

Which of the following is the BEST justification for a procurement manager to agree to purchase IT equipment from a specific vendor during a sales promotion?

- A. The IT benefit surpasses the business benefit from the purchase.
- B. The equipment adds value to the enterprise.
- C. The business profit surpasses the IT cost for the equipment.
- D. The product is offered at the lowest price.

Answer: C

NEW QUESTION 7

When developing an IT strategic plan that supports an enterprise's business goals which of the following should be done FIRST?

- A. Ensure that IT drives business goals
- B. Analyze benchmarking data
- C. Understand the current vision
- D. Perform a business impact analysis (BIA)

Answer: C

NEW QUESTION 8

The MOST successful IT performance metrics are those that:

- A. measure financial results.
- B. measure all areas.
- C. are approved by the stakeholders.
- D. contain objective measures.

Answer: B

NEW QUESTION 9

The IT program manager does not see the value of conducting risk assessments for a new major IT project. The manager is reluctant to cooperate with internal auditors and the newly formed steering committee. Midway through the project, program requirements were changed because the CEO is a friend of a vendor and wants to implement this vendor's new technology. This decision will cause the current IT program budget to be insufficient and will be shown as overspending. After the requirement change request, the IT program manager should FIRST:

- A. obtain confirmation from the business and a decision by the steering committee.
- B. request additional funding from the business owner to cover the additional scope.
- C. report the matter to internal audit as a program deviation to be reviewed.
- D. align IT with the business and agree to the business request.

Answer: C

NEW QUESTION 10

An executive sponsor of a partially completed IT project has learned that the financial assumptions supporting the project have changed. Which of the following governance actions should be taken FIRST?

- A. Schedule an interim project review.
- B. Request a risk assessment.
- C. Re-evaluate the project in the portfolio.
- D. Request an update to the business case

Answer: A

NEW QUESTION 10

An enterprise has identified potential environmental disasters that could occur in the area where its data center is located. Which of the following should be done NEXT?

- A. Implement an early warning detection and notification system.
- B. Assess the likelihood and impact on the data center.
- C. Relocate the data center to minimize the threat.
- D. Assess how the data center is protected against the threat.

Answer: B

NEW QUESTION 11

As part of the implementation of IT governance, the board of an enterprise should establish an IT strategy committee to:

- A. provide input to and ensure alignment of the enterprise and IT strategies.
- B. ensure IT risks inherent in the enterprise strategy implementation are managed
- C. drive IT strategy development and take responsibility for implementing the IT strategy.
- D. assume governance accountability for the business strategy on behalf of the board

Answer: A

NEW QUESTION 12

An IT value delivery framework PRIMARILY helps an enterprise

- A. increase transparency of value to the enterprise
- B. assist top management in approving IT projects
- C. improve value of successful IT projects
- D. optimize value to the enterprise.

Answer: D

NEW QUESTION 17

Which of the following BEST reflects mature risk management in an enterprise?

- A. A regularly updated risk register
- B. Ongoing risk assessment
- C. Ongoing investment in risk mitigation
- D. Responsive risk awareness culture

Answer: D

NEW QUESTION 18

An enterprise is planning to replace multiple enterprise resource planning (ERP) systems at various regions with one company-wide ERP system. The main objective of this change is to achieve economies of scale efficiencies resulting in cost reductions. To meet this objective, what is the BEST approach in the planning phase of the project?

- A. Implement an ERP system on shared resources with the lowest cost.
- B. Minimize customization by standardizing ERP processes across regions.
- C. Adopt a best in breed web-based architecture for the ERP system.
- D. Use a service provider to evaluate and implement the new ERP processes.

Answer: B

NEW QUESTION 23

When developing a framework to implement IT governance, which of the following BEST contributes to the successful implementation?

- A. Practical and enforceable policies
- B. Automated compliance tracking
- C. Comprehensive and timely audit reviews
- D. Periodic peer reviews

Answer: A

NEW QUESTION 25

An enterprise has a large backlog of IT projects. The current strategy is to execute projects as they are submitted, but executive management does not believe this method is optimal. Which of the following is the MOST important action to address this concern?

- A. Implement stage-gating to determine the value of each project.
- B. Establish a performance dashboard that determines business value.
- C. Implement a methodology to prioritize projects based on resource availability.
- D. Create a combined business/IT committee to determine project prioritization.

Answer: D

NEW QUESTION 29

To generate value for the enterprise, it is MOST important that IT investments are:

- A. aligned with the IT strategic objectives.
- B. approved by the CFO.
- C. consistent with the enterprise's business objectives.
- D. included in the balanced scorecard.

Answer: C

NEW QUESTION 34

Six months ago, an enterprise's CIO reorganized IT to improve service delivery to the business. Which of the following would BEST demonstrate the effectiveness of the reorganization?

- A. The number of help desk calls
- B. A balanced scorecard
- C. A survey of IT staff
- D. IT cost reduction

Answer: B

NEW QUESTION 35

The FIRST step in aligning resource management to the enterprise's IT strategic plan would be to

- A. develop a responsible, accountable, consulted and informed (RACI) chart
- B. assign appropriate roles and responsibilities
- C. perform a gap analysis
- D. identify outsourcing opportunities

Answer: C

NEW QUESTION 36

Which of the following is the MOST valuable input when quantifying the loss associated with a major risk event?

- A. Key risk indicators (KRIs)
- B. IT environment threat modeling
- C. Business impact analysis (BIA) report
- D. Recovery time objectives (RTOs)

Answer: C

NEW QUESTION 39

Which of the following is the MOST significant challenge faced by an enterprise when establishing information stewardship?

- A. Lack of documented policies and procedures
- B. Information requirements of regulatory authorities
- C. Insufficient knowledge of IT practices and controls
- D. Lack of role clarity and specific responsibilities

Answer: D

NEW QUESTION 41

Enterprise leadership is concerned with the potential for discrimination against certain demographic groups resulting from the use of machine learning models. What should be done FIRST to address this concern?

- A. Obtain stakeholders' input regarding the ethics associated with machine learning
- B. Revise the code of conduct to discourage bias within automated processes
- C. Develop a machine learning policy articulating guidelines for machine learning use
- D. Assess recent case law related to the enterprise's machine learning business strategy

Answer: C

NEW QUESTION 43

Which of the following is MOST important to document for a business ethics program?

- A. Guiding principles and best practices
- B. Violation response matrix
- C. Whistle-blower protection protocols.
- D. Employee awareness and training content

Answer: A

NEW QUESTION 44

Which of the following would BEST enable business innovation through IT?

- A. Outsourcing of IT to a strategic business partner
- B. Business participation in IT strategy development
- C. Adoption of a standardized business development life cycle
- D. IT participation in business strategy development

Answer: D

NEW QUESTION 48

Communicating which of the following to staff BEST demonstrates senior management's commitment to IT governance?

- A. Legal and regulatory requirements
- B. Approved IT investment opportunities
- C. Objectives and responsibilities
- D. Need for enterprise architecture (EA)

Answer: C

NEW QUESTION 49

Which of the following is the MOST effective way to manage risks within the enterprise?

- A. Assign individuals responsibilities and accountabilities for management of risks.
- B. Make staff aware of the risks in their area and risk management techniques.
- C. Provide financial resources for risk management systems.
- D. Document procedures and reporting processes.

Answer: A

NEW QUESTION 52

An enterprise is developing an ethics program, and the ethical standards have been defined. Which of the following should the enterprise do NEXT?

- A. Establish a training and awareness program focused on ethics.
- B. Implement an enterprise-wide employee monitoring program.
- C. Develop key performance indicators (KPIs) for program implementation.
- D. Outline and document consequences for noncompliance.

Answer: C

NEW QUESTION 55

A CIO of an enterprise is concerned that IT and the business have different priorities. Which of the following would BEST demonstrate the current state of strategic alignment?

- A. IT maturity model

- B. Business case
- C. Balanced scorecard
- D. IT investment status

Answer: C

NEW QUESTION 56

The use of an IT balanced scorecard enables the realization of business value of IT through:

- A. business value and control mechanisms.
- B. outcome measures and performance drivers.
- C. financial measures and investment management.
- D. vision and alignment with corporate programs.

Answer: B

NEW QUESTION 58

An enterprise can BEST assess the benefits of a new IT project through its life cycle by:

- A. calculation of the total cost of ownership.
- B. periodic review of the business case.
- C. periodic measurement of the project slip rate.
- D. calculation of the net present value (NPV).

Answer: A

NEW QUESTION 62

Which of the following is the MOST important driver of IT governance?

- A. Effective internal controls
- B. Management transparency
- C. Quality measurement
- D. Technical excellence

Answer: B

NEW QUESTION 67

Which of the following is the BEST way for an organization to minimize the difference between expected and delivered services when acquiring resources?

- A. Negotiate service level agreements (SLAs)
- B. Measure service delivery using industry benchmarks
- C. Require quarterly benefits realization reporting
- D. Include a right-to-audit clause in the contract.

Answer: A

NEW QUESTION 68

Facing financial struggles, a CEO mandated severe budget cuts. A decision was also made to immediately change the enterprise strategic focus to put more reliance on mobile, cloud, and wireless services in an effort to boost revenue. The IT steering committee has asked the CIO to suggest adjustments to the current IT project portfolio to allow support for the new direction despite fewer funds. What should the CIO advise the committee to do FIRST?

- A. Ask business stakeholders to discuss their vision for the new strategy.
- B. Cancel projects with a net present value (NPV) below a defined threshold.
- C. Conduct a risk assessment against the potential new services.
- D. Start re-allocating budget to projects involving mobile or cloud.

Answer: C

NEW QUESTION 71

Which of the following should IT governance mandate before any transition of data from a legacy system to a new technology platform?

- A. Data conversion has documented approvals from business process data owners.
- B. Data conversion is performed in a test environment to confirm correctness
- C. Control totals of key transaction values are matched with data converted for migration.
- D. A crisis management plan has been approved by the IT steering committee

Answer: C

NEW QUESTION 76

A healthcare enterprise that is subject to strict compliance requirements has decided to outsource several key IT services to third-party providers. Which of the following would be the BEST way to assess compliance and avoid reputational damage?

- A. Require quarterly reports from the providers demonstrating compliance.
- B. Require documentation that the providers have adequate controls in place.
- C. Exercise the right to perform an audit.

D. Impose monetary penalties for noncompliance.

Answer: C

NEW QUESTION 80

Which of the following would BEST support an enterprise's initiative to incorporate desired organizational behaviors into the IT governance framework?

- A. Enterprise code of ethics
- B. Risk mitigation strategies and action plans
- C. Documented consequences for noncompliance
- D. Enterprise RACI matrix

Answer: A

NEW QUESTION 84

An enterprise wants to address the human factors of social engineering risk within the organization. From a governance perspective, which of the following is the BEST way to mitigate this risk?

- A. Distribute the social media information security policy to staff.
- B. Mandate annual security awareness training.
- C. Restrict access to social media.
- D. Mandate security requirements be included in employee contracts.

Answer: B

NEW QUESTION 89

While assessing the feasibility of introducing new IT practices and standards into the IT governance framework, it is CRITICAL to understand an organization's:

- A. culture.
- B. level of outsourcing.
- C. enterprise architecture (EA).
- D. maturity of IT processes.

Answer: C

NEW QUESTION 91

Which of the following is the PRIMARY purpose of information governance?

- A. To develop control procedures that help ensure information is adequately protected throughout its life cycle
- B. To monitor the processes that deliver and enhance the value of information assets
- C. To set direction for information management capabilities through prioritization and decision making
- D. To ensure regulatory compliance is maintained while optimizing the utilization of information

Answer: A

NEW QUESTION 92

Which of the following BEST demonstrates the effectiveness of enterprise IT governance?

- A. An IT balanced scorecard is used.
- B. Business objectives are achieved.
- C. Business objectives are defined.
- D. IT processes are measured.

Answer: A

NEW QUESTION 95

A business has outsourced IT operations to several third-party providers, but service level agreements (SLAs) are not clearly defined in all cases. Which of the following is the GREATEST risk to the business?

- A. Costs are not measurable.
- B. Third parties could provide overlapping services.
- C. The scope of work is not clearly defined.
- D. Quality of services is not enforceable.

Answer: D

NEW QUESTION 99

When developing a business case for an enterprise resource planning (ERP) implementation, which of the following, if overlooked, causes the GREATEST impact to the enterprise?

- A. Vendor selection
- B. Salvage value of legacy hardware
- C. Interdependent systems
- D. IT best practices

Answer: C

NEW QUESTION 100

Which of the following is the BEST method for determining an enterprise's current appetite for risk?

- A. Interviewing senior management
- B. Evaluating the balanced scorecard
- C. Reviewing recent audit findings
- D. Assessing social media adoption

Answer: A

NEW QUESTION 102

An IT strategy committee wants to ensure that a risk program is successfully implemented throughout the enterprise. Which of the following would BEST support this goal?

- A. A risk management framework
- B. Mandatory risk awareness courses for staff
- C. A risk recognition and reporting policy
- D. Commitment from senior management

Answer: D

NEW QUESTION 103

Which of the following is MOST important for the effective design of an IT balanced scorecard?

- A. On-demand reporting and continuous monitoring
- B. Consulting with the CIO
- C. Emphasizing the financial results
- D. Identifying appropriate key performance indicators (KPIs)

Answer: D

NEW QUESTION 105

Of the following, who is PRIMARILY responsible for applying frameworks for the governance of IT to balance the need for security controls with business requirements?

- A. Data scientists
- B. Data stewards
- C. Data analysts
- D. Data processors

Answer: B

NEW QUESTION 109

A marketing enterprise is considering procuring customer information to more accurately target customer communications and increase sales. The data has a very high cost to the enterprise. Which of the following would provide the MOST comprehensive view into the potential value to the organization?

- A. Investment services board review
- B. Net present value (NPV) calculation
- C. Risk assessment results
- D. Cost-benefit analysis results

Answer: B

NEW QUESTION 113

Which of the following provides the BEST assurance on the effectiveness of IT service management processes?

- A. Performance of incident response
- B. Continuous monitoring
- C. Key risk indicators (KRIs)
- D. Compliance with internal controls

Answer: A

NEW QUESTION 116

Which of the following is a responsibility of an IT strategy committee?

- A. Providing oversight on enterprise strategy implementation
- B. Approving the business strategy and its IT implications
- C. Advising the board on the development of IT goals
- D. Tracking projects in the IT investment portfolio

Answer: C

NEW QUESTION 118

Reviewing which of the following should be the FIRST step when evaluating the possibility of outsourcing an IT system?

- A. Outsourcing strategy
- B. Outsourced business processes
- C. Service level agreements (SLAs)
- D. IT staff skill sets

Answer: A

NEW QUESTION 123

Which of the following should be management's GREATEST consideration when trying to optimize the use of benefits from IT?

- A. Value delivery
- B. Quality management
- C. Process improvement
- D. Alignment of business to IT

Answer: A

NEW QUESTION 125

Which of the following is MOST critical to support IT governance cultural changes within an organization?

- A. Established IT monitoring and measuring
- B. Regularly scheduled governance training
- C. Demonstrated management commitment
- D. IT governance process manuals

Answer: C

NEW QUESTION 130

Following the rollout of an enterprise IT software solution that hosts sensitive data it was discovered that the application's role-based access control was not functioning as specified Which of the following is the BEST way to prevent reoccurrence in the future?

- A. Ensure supplier contracts include penalties if solutions do not meet functional requirements
- B. Ensure the evaluation process requires independent assessment of solutions prior to implementation
- C. Ensure supplier contracts include a provision for the right to audit on an annual basis
- D. Ensure procurement processes require the identification of alternate vendors to ensure business continuity.

Answer: B

NEW QUESTION 134

Which of the following is (he GREATEST benefit of using the life cycle approach to govern information assets'?

- A. Overall costs are optimized
- B. Operational costs are maintained
- C. Information availability is improved
- D. Compliance with regulatory requirements is ensured

Answer: A

NEW QUESTION 138

While monitoring an enterprise's IT projects portfolio, it is discovered that a project is 75% complete, but all budgeted resources have been expended. Which of the following is the MOST important task to perform?

- A. Review the IT investments.
- B. Reorganize the IT projects portfolio.
- C. Re-evaluate the business case.
- D. Review the IT governance structure.

Answer: C

NEW QUESTION 141

A root-cause analysis indicates a major service disruption due to a lack of competency of newly hired IT system administrators. Who should be accountable for resolving the situation?

- A. HR training director
- B. HR recruitment manager
- C. Chief information officer
- D. (CIO) Business process owner

Answer: C

NEW QUESTION 145

An IT steering committee is evaluating whether a third-party supplier is delivering the correct level of service Reviewing which of the following will provide the BEST

information to the committee?

- A. Key performance indicators (KPIs)
- B. Service portfolio management
- C. Vendor status reports
- D. Operational cost reduction reports

Answer: B

NEW QUESTION 147

A global enterprise is experiencing an economic downturn and is rapidly losing market share. IT senior management is reassessing the core activities of the business, including IT, and the associated resource implications. Management has decided to focus on its local market and to close international operations. A critical issue from a resource management perspective is to retain the most capable staff. This is BEST achieved by:

- A. reviewing current goals-based performance appraisals across the enterprise.
- B. ranking employees across the enterprise based on their compensation.
- C. ranking employees across the enterprise based on length of service.
- D. retaining capable staff exclusively from the local market.

Answer: D

NEW QUESTION 148

An enterprise is contracting with an outsourcing partner for a long-term engagement. The BEST time for the enterprise to plan for the event of contract termination is when:

- A. planning for the contract as part of business continuity.
- B. issues surface in the contractual relationship.
- C. developing the initial contract.
- D. either party decides to terminate the contract.

Answer: C

NEW QUESTION 151

An enterprise has learned of a new regulation that may impact delivery of one of its core technology services Which of the following should be done FIRST?

- A. Update the risk management framework
- B. Determine whether the board wants to comply with the regulation
- C. Assess the risk associated with the new regulation
- D. Request an action plan from the risk team

Answer: C

NEW QUESTION 154

What is the BEST criterion for prioritizing IT risk remediation when resource requirements are equal?

- A. Deviation from IT standards
- B. IT strategy alignment
- C. IT audit recommendations
- D. Impact on business

Answer: D

NEW QUESTION 157

The BEST way to decide how to prioritize issues identified in an IT risk and control self-assessment (CSA) is to understand the risk and:

- A. impact to the enterprise.
- B. criticality of IT services affected.
- C. number of IT systems affected.
- D. funds required for remediation.

Answer: A

NEW QUESTION 162

Risk management strategies are PRIMARILY adopted to:

- A. avoid risks for business and IT assets.
- B. take necessary precautions for claims and losses.
- C. achieve acceptable residual risk levels.
- D. achieve compliance with legal requirements.

Answer: C

NEW QUESTION 164

Which of the following should be done FIRST when defining responsibilities for ownership of information and systems?

- A. Require an information risk assessment.
- B. Identify systems that are outsourced.
- C. Ensure information is classified.
- D. Require an inventory of information assets.

Answer: D

NEW QUESTION 167

An enterprise is concerned with the potential for data leakage as a result of increased use of social media in the workplace, and wishes to establish a social media strategy. Which of the following should be the MOST important consideration in developing this strategy?

- A. Criticality of the information
- B. Ensuring that the enterprise architecture (EA) is updated
- C. Data ownership
- D. The balance between business benefits and risk

Answer: A

NEW QUESTION 169

An IT strategy committee has reviewed an audit report indicating sales employees are using personal smartphones to conduct corporate business. Although the committee appreciates the business benefits, it is also concerned with the security risk. To deliver the business benefit, what should be the committee's FIRST recommendation?

- A. Document procedures for securing personal devices.
- B. Improve training courses on securing corporate information.
- C. Perform a risk assessment on personal device data protection.
- D. Update the corporate security policy to include personal devices.

Answer: B

NEW QUESTION 171

Senior management is reviewing the results of a recent security incident with significant business impact. Which of the following findings should be of GREATEST concern?

- A. Significant gaps are present in the incident documentation.
- B. The incident was not logged in the ticketing system.
- C. Response decisions were made without consulting the appropriate authority.
- D. Response efforts had to be outsourced due to insufficient internal resources.

Answer: C

NEW QUESTION 172

The CIO of a large enterprise has taken the necessary steps to align IT objectives with business objectives. What is the BEST way for the CIO to ensure these objectives are delivered effectively by IT staff?

- A. Map the IT objectives to an industry-accepted framework.
- B. Enhance the budget for training based on the IT objectives.
- C. Include the IT objectives in staff performance plans.
- D. Include CIO sign-off of the objectives as part of the IT strategic plan.

Answer: B

NEW QUESTION 177

Which of the following would be the BEST way to facilitate the adoption of strong IT governance practices throughout a multi-divisional enterprise?

- A. Ensuring each divisional policy is consistent with corporate policy
- B. Ensuring divisional governance fosters continuous improvement processes
- C. Mandating data standardization across the distributed enterprise
- D. Documenting and communicating key management practices across divisions

Answer: D

NEW QUESTION 178

An enterprise is conducting a SWOT analysis as part of IT strategy development. Which of the following would be MOST helpful to identify opportunities and threats?

- A. Risk appetite
- B. Internal framework assessment
- C. Competitor analysis
- D. Critical success factors (CSF)

Answer: D

NEW QUESTION 180

The PRIMARY reason for using quantitative criteria in developing business cases for IT projects is to:

- A. improve the process of evaluating returns after implementation.
- B. benchmark project success with similar enterprises.
- C. learn lessons from errors made in past projects.
- D. apply other corporate standards to the development project.

Answer: A

NEW QUESTION 183

An IT strategy committee wants to evaluate how well the IT department supports the business strategy. Which of the following is the BEST method for making this determination?

- A. Capability maturity assessment
- B. Customer survey analysis
- C. IT balanced scorecard reporting
- D. IT controls assurance program

Answer: C

NEW QUESTION 187

An enterprise made a significant change to its business operating model that resulted in a new strategic direction. Which of the following should be reviewed FIRST to ensure IT congruence with the new business strategy?

- A. IT risk appetite
- B. Enterprise project management framework
- C. IT investment portfolio
- D. Information systems architecture

Answer: C

NEW QUESTION 192

Which of the following should be the MOST important consideration when designing an implementation plan for IT governance?

- A. Principles and policies
- B. Roles and responsibilities
- C. Risk tolerance levels
- D. Organizational culture

Answer: D

NEW QUESTION 195

An enterprise has had the same IT governance framework in place for several years. Currently, large and small capital projects go through the same architectural governance reviews. Despite repeated requests to streamline the review process for small capital projects, business units have received no response from IT. The business units have recently escalated this issue to the newly appointed GO. Which of the following should be done FIRST to begin addressing business needs?

- A. Create a central repository for the business to submit requests.
- B. Explain the importance of the IT governance framework.
- C. Assess the impact of the proposed change.
- D. Assign a project team to implement necessary changes.

Answer: C

NEW QUESTION 199

Which of the following is the MOST important reason to include internal audit as a stakeholder when establishing clear roles for the governance of IT?

- A. Internal audit has knowledge and technical expertise to advise on IT infrastructure.
- B. Internal audit is accountable for the overall enterprise governance of IT.
- C. Internal audit implements controls over IT risks and security.
- D. Internal audit provides input on relevant issues and control processes.

Answer: D

NEW QUESTION 204

Which of the following has the GREATEST influence on data quality assurance?

- A. Data stewardship
- B. Data encryption
- C. Data classification
- D. Data modeling

Answer: D

NEW QUESTION 208

An analysis of an organization's security breach is complete. The results indicate that the quality of the code used for updates to its primary customer-facing software has been declining and security flaws were introduced. The FIRST IT governance action to correct this problem should be to review:

- A. compliance with the user testing process.
- B. the change management control framework.
- C. the qualifications of developers to write secure code.
- D. the incident response plan.

Answer: B

NEW QUESTION 211

A newly established IT steering committee is concerned whether a system is meeting availability objectives. Which of the following will provide the BEST information to make an assessment?

- A. Balanced scorecard
- B. Capability maturity levels
- C. Performance indicators
- D. Critical success factors (CSFs)

Answer: C

NEW QUESTION 213

Which of the following is MOST important for IT governance to have in place to ensure the enterprise can maintain operations during extensive system downtime?

- A. Fault-tolerant hardware
- B. An incident response plan
- C. A crisis communications plan
- D. A business continuity plan (BCP)

Answer: A

NEW QUESTION 214

Which of the following is the GREATEST benefit of using a quantitative risk assessment method?

- A. It uses resources more efficiently
- B. It can be used to assess risks against non-tangible assets
- C. It reduces subjectivity
- D. It helps in prioritizing risk response action plans

Answer: C

NEW QUESTION 217

Which of the following provides the BEST evidence of an IT risk-aware culture across an enterprise?

- A. Business staff report identified IT risks.
- B. IT risks are communicated to the business.
- C. IT risk-related policies are published.
- D. The IT infrastructure is resilient.

Answer: A

NEW QUESTION 222

A new and expanding enterprise has recently received a report indicating 90% of its data has been collected in just the last six months, triggering data breach and privacy concerns. What should be the IT steering committee's FIRST course of action to ensure new data is managed effectively?

- A. Mitigate and track data-related issues and risks.
- B. Modify legal and regulatory data requirements.
- C. Define data protection and privacy practices.
- D. Assess the information governance framework.

Answer: C

NEW QUESTION 227

Which of the following is the BEST way for a CIO to secure support for a strategy to achieve long-term IT objectives?

- A. Make the necessary strategic decisions and notify staff accordingly.
- B. Develop tactics to implement the strategy and share with stakeholders.
- C. Develop a communication plan for distribution of information to staff.
- D. Meet with stakeholders to explain the strategy and incorporate feedback.

Answer: D

NEW QUESTION 232

Following a strategic planning session, new IT objectives were announced. Which of the following is the MOST effective way for the CIO to ensure these objectives are cascaded to IT personnel?

- A. Communicate the new IT objectives during a staff meeting.
- B. Define individual performance measures related to the IT objectives.

- C. Establish IT management's performance measures based on the IT objectives.
- D. Update the IT balanced scorecard to align with the new IT objectives.

Answer: B

NEW QUESTION 235

Which of the following is the MOST important consideration for data classification to be successfully implemented?

- A. Users should be provided with clear instructions that are easy to follow and understand.
- B. The data classification tools integrate with other tools that help manage the data.
- C. The classification scheme should be closely aligned with the IT strategic plan.
- D. Senior management should be properly trained in monitoring compliance.

Answer: B

NEW QUESTION 238

An IT audit report indicates that a lack of IT employee risk awareness is creating serious security issues in application design and configuration. Which of the following would be the BEST key risk indicator (KRI) to show progress in IT employee behavior?

- A. Number of IT employees attending security training sessions
- B. Results of application security testing
- C. Number of reported security incidents
- D. Results of application security awareness training quizzes

Answer: B

NEW QUESTION 240

The BEST way to ensure an IT steering committee meets enterprise objectives is to:

- A. require a member of the committee to have IT governance expertise.
- B. benchmark against industry best practices.
- C. establish key performance indicators (KPIs).
- D. have key business stakeholders represented on the committee.

Answer: D

NEW QUESTION 242

Which of the following should be the PRIMARY input when developing IT strategy?

- A. Vision statement
- B. Process and capability maturity
- C. Governance objectives
- D. Balanced scorecard

Answer: C

NEW QUESTION 243

The PRIMARY reason for an enterprise to adopt an IT governance framework is to:

- A. assure IT sustains and extends the enterprise strategies and objectives.
- B. expedite IT investments among other competing business investments.
- C. establish IT initiatives focused on the business strategy.
- D. allow IT to optimize confidentiality, integrity, and availability of information assets.

Answer: A

NEW QUESTION 248

Which of the following provides the MOST comprehensive insight into the effectiveness of IT?

- A. IT balanced scorecard
- B. IT strategy
- C. Return on investment (ROI)
- D. Key risk indicators (KRIs)

Answer: A

NEW QUESTION 249

Enterprise IT has overseen the implementation of an array of data services with overlapping functionality leading to business inefficiencies. Which of the following is the MOST likely cause of this situation?

- A. insufficient information architecture
- B. Ineffective project management
- C. An outdated service level agreement (SLA)
- D. An incomplete cost-benefit analysis

Answer: A

NEW QUESTION 251

Which of the following is the MOST important benefit of developing an information architecture model consistent with enterprise strategy?

- A. It identifies information architecture priorities.
- B. It support and facilitates decision making.
- C. It enables information architecture roadmap updates.
- D. It optimizes information delivery and storage costs.

Answer: B

NEW QUESTION 255

Which of the following is the BEST indication that enterprise value is being derived from IT?

- A. IT strategy supports continuous improvement initiatives
- B. Metrics are established for IT performance.
- C. Rate of return for projects is achieved.
- D. IT services enable business strategy.

Answer: D

NEW QUESTION 258

Which of the following is the BEST IT architecture concept to ensure consistency, interoperability, and agility for infrastructure capabilities?

- A. Establishment of an IT steering committee
- B. Standards-based reference architecture and design specifications
- C. Establishment of standard vendor and technology designations
- D. Design of policies and procedures

Answer: A

NEW QUESTION 259

Which of the following provides the BEST information to assess the effective alignment of IT investments?

- A. IT balanced scorecard
- B. Net present value (NPV).
- C. IT delivery time metrics
- D. Total cost of ownership (TCO)

Answer: A

NEW QUESTION 262

An IT governance committee wants to ensure there is a clear description of the "data owner" in the enterprise data policy. Which of the following would BEST define the owner of data stored in an external cloud?

- A. The business leader who is most impacted by the loss of data.
- B. The risk manager who is responsible for protecting data stored in the cloud.
- C. The contract manager who monitors the security of the cloud provider.
- D. The vendor who submits the data to the organization via online forms

Answer: A

NEW QUESTION 266

As the required core competencies of the IT workforce are anticipated and identified, what is the NEXT step in strengthening the department's human resource assets?

- A. Develop a responsible, accountable, consulted, and informed (RACI) chart.
- B. Create an effective recruitment, retention, and training program.
- C. Commit to the board performance metrics and bonus structure.
- D. Develop personnel requirements for third-party assurance.

Answer: B

NEW QUESTION 269

To develop appropriate measures to improve organizational performance, the measures MUST be:

- A. a result of benchmarking and comparative analysis.
- B. accepted by and meaningful to the stakeholders.
- C. based on existing and validated data sources.
- D. approved by the IT steering committee.

Answer: B

NEW QUESTION 273

When assessing the impact of a new regulatory requirement, which of the following should be the FIRST course of action?

- A. Update affected IT policies.
- B. Assess the budget impact of the new regulation.
- C. Map the regulation to business processes.
- D. Implement new regulatory requirements.

Answer: C

NEW QUESTION 275

In which of the following situations is it MOST appropriate to use a quantitative risk assessment?

- A. There is a lack of accurate and reliable past and present risk data.
- B. The risk assessment needs to be completed in a short period of time.
- C. The objectivity of the risk assessment is of primary importance.
- D. The risk assessment is needed for an IT project business case.

Answer: C

NEW QUESTION 278

A newly established IT steering committee is concerned whether a system is meeting availability objectives. Which of the following will provide the BEST information to make an assessment?

- A. Balanced scorecard
- B. Capability maturity levels
- C. Performance indicators
- D. Critical success factors (CSFs)

Answer: B

NEW QUESTION 282

An enterprise is considering outsourcing non-core IT processes Which of the following should be the FIRST step?

- A. Update resource allocation policies
- B. Conduct a cost-benefit analysis for outsourcing.
- C. Issue a formal request for proposal to outsourcing vendors.
- D. Establish service level metrics for outsourced activities

Answer: B

NEW QUESTION 286

When considering an IT change that would enable a potential new line of business, the FIRST strategic step for IT governance would be to ensure agreement among the stakeholders regarding:

- A. objectives to achieve goals.
- B. metrics to measure effectiveness
- C. a vision for the future state,
- D. a change response plan

Answer: C

NEW QUESTION 288

Which of the following is MOST important to effectively initiate IT-enabled change?

- A. Establish a change management process.
- B. Obtain top management support and ownership.
- C. Ensure compliance with corporate policy.
- D. Benchmark against best practices.

Answer: A

NEW QUESTION 290

When establishing an enterprise data model, the BEST way to ensure the integrity of data is to:

- A. classify information using an agreed-upon schema.
- B. implement the highest level of protection to data across the enterprise.
- C. establish a privileged access management platform.
- D. implement a data loss prevention (DLP) program.

Answer: D

NEW QUESTION 292

The BEST way to manage an outsourced vendor relationship is by:

- A. conducting periodic risk assessments.
- B. reviewing annual independent third-party reports.
- C. providing clear objectives and transparency.
- D. analyzing performance statistics from the vendor.

Answer: D

NEW QUESTION 293

An enterprise has developed a new digital strategy to improve fraud detection. Which of the following is MOST important to consider when updating the information architecture?

- A. Resource constraints related to implementing the digital strategy.
- B. The business use cases supporting the digital strategy
- C. Changes to the legacy business and data architectures
- D. The history of fraud incidents and their root causes

Answer: D

NEW QUESTION 298

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