

## Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

<https://www.2passeasy.com/dumps/MB-920/>



#### NEW QUESTION 1

A company uses Dynamics 365 Human Resources. The company establishes a new department and hires employees to staff the department. The company wants to manage annual employee reviews.

What are two capabilities of Dynamics 365 Human Resources performance management? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. Personnel actions
- B. Goals
- C. Competencies
- D. Performance journals

**Answer:** CD

#### NEW QUESTION 2

A company plans to purchase Dynamics 365 Finance.

The company has customers who frequently pay their invoices late or do not pay at all. The company continues to sell to these customers. This creates large write-offs of bad debt.

The company needs to proactively communicate with customers, collect unpaid accounts receivables, and prevent new sales until past due invoices are paid.

You need to recommend solutions to facilitate communication and collections.

Which three options should you recommend? Each answer represents a complete solution. NOTE: Each correct selection is worth one point.

- A. Open sales orders report
- B. Payment journals
- C. Stop customer
- D. Customer statements
- E. Collection letter

**Answer:** CDE

#### NEW QUESTION 3

An international services company is implementing Dynamics 365 Finance. You need to help the implementation team set up the app.

What must be created and configured first?

- A. Business unit
- B. Chart of accounts
- C. Project
- D. Legal entity

**Answer:** B

#### NEW QUESTION 4

A retailer plans to award its customers based on the amount of money they spend. The retailer has not previously offered a customer reward program.

You need to recommend a method for tracking customer spending.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Hot Area:

#### Answer Area

App to use:

Dynamics 365 Sales
Dynamics 365 Finance
Dynamics 365 Customer Service
Dynamics 365 Commerce

Feature to implement:

Loyalty program
Customer statement
Accounts receivable transaction
Retail statement

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

App to use:

Dynamics 365 Sales

Dynamics 365 Finance

Dynamics 365 Customer Service

Dynamics 365 Commerce

Feature to implement:

Loyalty program

Customer statement

Accounts receivable transaction

Retail statement

**NEW QUESTION 5**  
A company plans to use Dynamics 365 Finance.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input type="radio"/>	<input type="radio"/>
Item model groups are used to assign a costing method to a product.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:  
Yes Yes

**NEW QUESTION 6**  
A company implements Dynamics 365 Supply Chain Management. The company uses external vendors to produce some parts. You need to recommend actions to manage vendor operations.  
Which three actions should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Update the status of production order operations that are subcontracted to Completed when the vendor's work is done.
- B. Create an operation for the subcontractor to track the progress of the vendor's work.
- C. Assign each operation in a production order to multiple vendors.
- D. Ensure that each production order relates to a single vendor.
- E. Automatically generate purchase orders for operations that you subcontract to a vendor.

Answer: BDE

**NEW QUESTION 7**  
A company wants to use sales, resourcing, project management, and expense tracking in a single application. What should the company implement?

- A. Dynamics 365 Project Operations
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 Human Resources

Answer: C

**NEW QUESTION 8**  
A company plans to implement Dynamics 365 Project Operations.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input checked="" type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 9

A company uses Dynamics 365 Supply Chain Management.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	<input type="radio"/>	<input type="radio"/>
A formula defines the materials, ingredients, and outcomes of a specific process.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Tools, machines, and people are resources that are used to produce goods.	<input checked="" type="radio"/>	<input type="radio"/>
A formula defines the materials, ingredients, and outcomes of a specific process.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 10

A company is evaluating Dynamics 365 Fraud Protection. You need to help the customer understand the features that are available.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.



NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create decision rules to determine which accounts are considered safe, which should be watched, and which should be blocked.	<input type="radio"/>	<input type="radio"/>
You can analyze historical data to create rules that accept or reject customer transactions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create decision rules to determine which accounts are considered safe, which should be watched, and which should be blocked.	<input checked="" type="radio"/>	<input type="radio"/>
You can analyze historical data to create rules that accept or reject customer transactions.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 10

A company plans to implement Dynamics 365 Supply Chain Management. The company wants shop floor workers to register their daily work by using the production floor execution interface. Which two activities can employees perform by using the tool? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Schedule a production order.
- B. Register scrap quantity during production.
- C. Register raw material consumption.
- D. Clock in and clock out.

Answer: BD

NEW QUESTION 11

A company uses Dynamics 365 Supply Chain Management You run a trace on raw materials. Which two types of products can you see in the trace output? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. By-products
- B. Non-stocked items
- C. Finished products
- D. Co-products

Answer: AC

NEW QUESTION 12

A company plans to implement Dynamics 365 Supply Chain Management. You need to recommend manufacturing process types for the company. What should you recommend? To answer, drag the appropriate manufacturing process types to the correct scenarios. Each manufacturing process type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Manufacturing process types	Answer Area	
	Scenario	Manufacturing process type
Discrete	Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	Manufacturing process type
Process	Produce items including automobile engines that may be disassembled.	Manufacturing process type

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

Manufacturing process types	Answer Area	
	Scenario	Manufacturing process type
Discrete	Produce items including food and pharmaceuticals that cannot be reverted to original ingredients.	Process
Process	Produce items including automobile engines that may be disassembled.	Discrete

#### NEW QUESTION 17

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks. The company promotes five employees to a newly created position named quality assurance manager. You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process. What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Features	Answer Area	
	Requirement	Feature
LinkedIn Learning	Take courses about management led by other industry-wide experts.	Feature
Dynamics 365 Human Resources	Receive feedback from the employees about their experiences.	Feature

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	
	Requirement	Feature
LinkedIn Learning	Take courses about management led by other industry-wide experts.	LinkedIn Learning
Dynamics 365 Human Resources	Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

#### NEW QUESTION 20

A company implements Dynamics 365 Finance.

Which two components can you use to create a financial dimension set? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Derived dimension
- B. Financial dimension
- C. Main account
- D. Account structure

Answer: BC

NEW QUESTION 21

A company plans to implement Dynamics 365 Project Operations.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.  
Hot Area:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	<input type="radio"/>	<input type="radio"/>
You can only associate one subproject with each project.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can assign employees or contractors to user-defined tasks and subtasks on a project.	<input checked="" type="radio"/>	<input type="radio"/>
You can only associate one subproject with each project.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 22

An organization has two legal entities. Items may be sold by one company only or by both companies. You need to recommend a solution to standardize the items across the legal entities.  
What should you recommend?

- A. Lifecycle Services
- B. Item templates
- C. Products and product masters
- D. Product Insights

Answer: C

NEW QUESTION 23

A company is implementing expense management capabilities in Dynamics 365 Finance.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point. Hot Area:



Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input checked="" type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 24

A company plans to implement a manufacturing solution that includes integrated rate shipping costs for distribution.  
You need to recommend a product to the company. What should you recommend?

- A. Dynamics 365 Sales
- B. Dynamics 365 Field Service
- C. Dynamics 365 Commerce
- D. Dynamics 365 Supply Chain Management

Answer: D

NEW QUESTION 29

A company purchases Dynamics 365 finance.  
Which two features can the company implement? Each correct selection presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. Accounts receivable
- B. General ledger
- C. Omnichannel
- D. Manufacturing
- E. Payment fraud prevention

Answer: AB

NEW QUESTION 32

A company plans to implement Dynamics 365 Supply Chain Management. Match each manufacturing strategy to its definition.  
To answer, drag the appropriate manufacturing strategy from the column on the left to its definition on the right. Each manufacturing strategy may be used once, more than once, or not at all.  
NOTE: Each correct selection is worth one point.



## Manufacturing strategies

Make-to-order

Make-to-stock

Configure-to-order

Engineer-to-order

## Answer Area

### Definition

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

### Manufacturing strategy

Manufacturing strategy

Manufacturing strategy

Manufacturing strategy

- A. Mastered  
 B. Not Mastered

Answer: A

### Explanation:

## Manufacturing strategies

Make-to-order

Make-to-stock

Configure-to-order

Engineer-to-order

## Answer Area

### Definition

Calculate minimum quantities required to replenish inventory based on historic consumption.

Trigger expensive steps of the value chain by using a sales order or transfer order.

Create a prototype item based on specific requirements.

### Manufacturing strategy

Make-to-stock

Make-to-order

Engineer-to-order

### NEW QUESTION 35

A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:

Calculate aged balances by customer.

Create customer invoices that are not related to sales orders.

You need to explore accounting solutions for these business requirements.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

## Answer Area

### Requirement

### Option

Calculate aged balances by customer.

Customer invoices

Credit and collections

Free text invoices

Create customer invoices that are not related to sales orders.

Customer invoices

Credit and collections

Free text invoices

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div>Customer invoices</div> <div>Credit and collections</div> <div>Free text invoices</div>
Create customer invoices that are not related to sales orders.	<div>Customer invoices</div> <div>Credit and collections</div> <div>Free text invoices</div>

NEW QUESTION 40

A company is evaluating Dynamics 365 Fraud Protection for various types of transactions. Which experience should you use? To answer, drag the appropriate experiences to the correct scenarios. Experiences may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Experiences	Answer Area						
<div>Evaluate the effectiveness of fraud protection.</div> <div>Diagnose experience in fraud protection.</div> <div>Protect online purchases from fraud.</div>	<table><thead><tr><th>Scenario</th><th>Experience</th></tr></thead><tbody><tr><td>Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.</td><td>Experience</td></tr><tr><td>Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.</td><td>Experience</td></tr></tbody></table>	Scenario	Experience	Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.	Experience	Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Experience
Scenario	Experience						
Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.	Experience						
Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Experience						

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Experiences	Answer Area						
<div>Evaluate the effectiveness of fraud protection.</div> <div>Diagnose experience in fraud protection.</div> <div>Protect online purchases from fraud.</div>	<table><thead><tr><th>Scenario</th><th>Experience</th></tr></thead><tbody><tr><td>Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.</td><td>Evaluate the effectiveness of fraud protection.</td></tr><tr><td>Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.</td><td>Protect online purchases from fraud.</td></tr></tbody></table>	Scenario	Experience	Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.	Evaluate the effectiveness of fraud protection.	Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Protect online purchases from fraud.
Scenario	Experience						
Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.	Evaluate the effectiveness of fraud protection.						
Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.	Protect online purchases from fraud.						

NEW QUESTION 45

A company uses Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input checked="" type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 48

A company plans to implement Dynamics 365 Project Operations.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

#### Answer Area

Statements	Yes	No
You can define a role that includes the required competencies for a resource.	<input type="radio"/>	<input type="radio"/>
You can draft a work breakdown structure (WBS) by using initial resources assignments.	<input type="radio"/>	<input type="radio"/>

- A. Mastered  
 B. Not Mastered

Answer: A

Explanation:

#### Answer Area

Statements	Yes	No
You can define a role that includes the required competencies for a resource.	<input checked="" type="radio"/>	<input type="radio"/>
You can draft a work breakdown structure (WBS) by using initial resources assignments.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 49

A company manufactures custom medications.

You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound type.

What should you recommend?

- A. Dynamics 365 Supply Chain Management  
 B. Dynamics 365 Product Insights



- C. Dynamics 365 Customer Service
- D. Dynamics 365 Asset Management

**Answer:** A

#### NEW QUESTION 54

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input checked="" type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input checked="" type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 59

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Optical character recognition (OCR) processing of expense receipts is a Dynamics 365 Financial expense management capability.	<input type="radio"/>	<input type="radio"/>
Books are assigned to depreciation profiles in the Dynamics 365 Finance Fixed asset module.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Text Description automatically generated

#### NEW QUESTION 61

A company plans to implement Dynamics 365 finance and operations apps. The company wants to integrate Microsoft Teams with these applications. Which three platforms support Microsoft Teams integration? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Commerce
- B. Power BI
- C. Microsoft Dataverse
- D. Dynamics 365 Customer Engagement (on-premises)
- E. SharePoint Online

**Answer:** ABE

#### NEW QUESTION 64

A company uses Dynamics 365 Finance and Power BI. The company plans to analyze operational data for retail stores that they operate across the United States. The company wants to analyze customer visit data based on the population in the areas where stores are located. You need to recommend a Power BI visualization for the company. Which Power BI visualization should you recommend?



- A. Basic maps
- B. Doughnut chart
- C. Bar chart

Answer: A

NEW QUESTION 68

A company implements Dynamics 365 finance and operations apps. You need to describe the shared features that are available to technical and business users to company stakeholders.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	<input type="radio"/>	<input type="radio"/>
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Report customizations that are made to a specific analytical workspace apply to all users of that workspace.	<input checked="" type="radio"/>	<input type="radio"/>
The Export to Excel option exports the currently selected data that is visible in a grid on a page.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 72

A company plans to implement enterprise asset management by using Dynamics 365 Supply Chain Management.  
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.  
NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can create work orders from a maintenance schedule.	<input type="radio"/>	<input type="radio"/>
You can create maintenance requests by using the Schedule maintenance plans feature.	<input type="radio"/>	<input type="radio"/>
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can create work orders from a maintenance schedule.	<input checked="" type="radio"/>	<input type="radio"/>
You can create maintenance requests by using the Schedule maintenance plans feature.	<input checked="" type="radio"/>	<input type="radio"/>
You can assign maintenance workers that have a specific skill to work orders and maintenance requests.	<input checked="" type="radio"/>	<input type="radio"/>

#### NEW QUESTION 76

An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.

You need to recommend organization types for the company based on the requirements.

What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Organization types	Answer Area	
	Requirement	Organization type
Legal entity	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Organization type
Operating unit	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Organization type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Organization types	Answer Area	
	Requirement	Organization type
Legal entity	One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.	Legal entity
Operating unit	Define various regions in which multiple groups of business operate. All regions must use the same ledger.	Operating unit

#### NEW QUESTION 77

A company plans to implement Dynamics 365 Project Operations.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

#### Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	<input type="radio"/>	<input type="radio"/>
You can specify only one source of funding in a project contract.	<input type="radio"/>	<input type="radio"/>
The type of project that you create for a project contract determines the method that you use to invoice project customers.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can invoice one or more projects at the same time by using a project contract.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify only one source of funding in a project contract.	<input type="radio"/>	<input checked="" type="radio"/>
The type of project that you create for a project contract determines the method that you use to invoice project customers.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 78

An international hotel company implements Dynamics 365 Finance. You need to help the hotel company identify email integration capabilities. What are two valid use cases for sharing Dynamics 365 Finance documents with customers by using email integration? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. The company sends statements to customers based on request.
- B. Customers negotiate prices for hotel reservations with company agents by using their personal email addresses.
- C. A customer registers a complaint online regarding their stay at any of the company's hotels.
- D. The company emails invoices to customers after their hotel stay.

Answer: BD

NEW QUESTION 81

A company implements Dynamics 365 Finance. You need to recommend a way for the company to view overdue balances for a group of customers at a point in time. What should you recommend? To answer, select the appropriate option in the answer area.

You should use \_\_\_\_\_ to view balances for a group of customers at a point in time.

a customer pool  
aged balances  
aging period definitions

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

You should use \_\_\_\_\_ to view balances for a group of customers at a point in time.

a customer pool  
aged balances  
aging period definitions

NEW QUESTION 83

A company implements Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input type="radio"/>	<input type="radio"/>

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input checked="" type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 88  
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