



Microsoft

Exam Questions PL-900

Microsoft Power Platform Fundamentals

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NEW QUESTION 1

- (Exam Topic 1)

You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools	Requirement	Tool
Power Apps	Customers must be able to submit support requests by using a website.	Tool
Microsoft Flow		Tool
Power BI		Tool
Common Data Service		Tool
	Support requests must be created and stored.	Tool
	Support technicians must be notified when a new support request is entered.	Tool
	Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Tool
Customers must be able to submit support requests by using a website.	Power BI
Support requests must be created and stored.	Common Data Service
Support technicians must be notified when a new support request is entered.	Microsoft Flow
Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Power Apps

NEW QUESTION 2

- (Exam Topic 1)

A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.

The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.

You need to recommend a tool to determine software usage. What should you recommend?

- A. Microsoft Intune
- B. Azure Stream Analytics
- C. Power Platform Analytics
- D. Dynamics 365 Product Insights

Answer: C

Explanation:

The Power Platform Analytics Usage report is the default reports seen by the logged in environment admin. It provides total app launches and daily active users across all apps in the environment. Admins can filter the view with attributes like device platform, player version, country, state, and city.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/analytics-powerapps>

NEW QUESTION 3

- (Exam Topic 1)

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel. You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Tools	Requirement	Tool
Business rule	If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.	Tool
Business process flow		Tool
Power Automate		Tool
Power BI	Ensure that all travel agents use the same process with all customers.	Tool
	Send a confirmation email to customers after reservations are complete.	Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started>

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule#:~:>

NEW QUESTION 4

- (Exam Topic 1)

A company uses Power Apps.

You need to perform administrative tasks for the company.

Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Admin centers	Requirement	Admin center
Azure Active Directory	Create user accounts for Power Apps.	Admin center
Dynamics 365 Admin center	Assign the Environment Maker role to a user.	Admin center
Power Apps Admin center		
Power BI Admin portal		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory. Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments. Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role. Etc.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-administration> <https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center>

<https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/>

NEW QUESTION 5

- (Exam Topic 1)

A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub. You need ensure that users can access data from mobile devices.

Which app should users install?

- A. Dynamics 365 Remote Assist
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 for Phones

Answer: D

Explanation:

Use the Dynamics 365 for phones and Dynamics 365 for tablets apps for your sales, customer service, field service, and other tasks when you're on the go. With one download from your app store, you'll automatically have access to all the apps you need for your role. You will see apps with the new Unified Interface on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/dynamics-365-phones-tablets-users-guide>

NEW QUESTION 6

- (Exam Topic 2)

A company plans to create Power Platform apps that consume industry-standard and proprietary data sources. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
Custom connector cannot be used if a standard connector for the service is available.	<input type="radio"/>	<input type="radio"/>
Custom connectors are supported in instant flows only.	<input type="radio"/>	<input type="radio"/>
Standard and custom connectors cannot be mixed within the same flow or app.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list>

NEW QUESTION 7

- (Exam Topic 2)

A bank uses Power Platform apps and flows to support business processes.

The company would like to use historical client data to predict whether a client's loan application is likely to be approved or rejected.

You need to use AI Builder to implement the solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
<input type="text" value="Publish the model."/>	
<input type="text" value="Export data into AI Builder."/>	
<input type="text" value="Train the model."/>	
<input type="text" value="Import data into Common Data Service."/>	
<input type="text" value="Use the model in PowerApps or Microsoft Flow."/>	







- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Import data into Common Data Service.

AI Builder requires the use of Common Data Service, which is the data platform for PowerApps and allows you to store and manage business data. Common Data Service is the platform on which Dynamics 365 apps are built so if you're a Dynamics 365 customer, your data is already in Common Data Service.

Step 2: Train the model Step 3: Publish the model

The last step is to publish your model.

Step 4: Use the model in PowerApps or Microsoft Flow. Reference:

<https://docs.microsoft.com/en-us/ai-builder/build-model>

NEW QUESTION 8

- (Exam Topic 2)

A company plans to use AI Builder to help improve business performance. You need to determine which AI Models are available for use.

Which three types of models can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. linear regression
- B. binary classification
- C. object detection
- D. anomaly detection
- E. text classification

Answer: BCE

Explanation:

Reference:
<https://carldesouza.com/using-the-ai-builder-in-the-microsoft-power-platform-for-binary-classification/>

NEW QUESTION 9

- (Exam Topic 3)

You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets.

A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard.

You need to help the user resolve the issue. How should you advise the user?

- A. Install the Power BI Desktop app.
- B. Navigate to the report used by the dashboard.
- C. Select the Spotlight button on the dashboard tile.
- D. Subscribe to the dashboard and follow the email link.

Answer: B

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel>

NEW QUESTION 10

- (Exam Topic 3)

You create a Power BI dashboard that displays Common Data Model data. You need to share the Power BI dashboard with coworkers and allow the coworkers to collaborate. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power Automate flow to export the data into a SQL Server database.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data to Microsoft Excel
- D. Make required changes and then re-import the data.
- E. Create a Power BI workspace and grant coworkers permissions.

Answer: AB

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-the-new-workspaces>

NEW QUESTION 10

- (Exam Topic 3)

A company plans to create an information portal that managers can use to view critical information about their teams.

You need to recommend the type of Power BI components that the company should use.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE. Each correct selection is worth one point.

Component types	Requirement	Component type
Dashboard	Display data from a Microsoft Excel workbook that has multiple worksheets into one chart.	Component type
Report	Display the top departmental goal metrics and alert users when specific thresholds targets are met.	Component type
	Display Sales charts that can be filtered by region.	Component type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Report
 Reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Box 2: Dashboard
 Dashboards are a business key performance indicator view where it displays key values that can change business profits and can be glanced at one screen.

Box 3: Report
 Power BI dashboards cannot slice and dice, but reports have many ways to filter and slice.
 Note: Power BI dashboards are one placeholder to display the most important decision-making facts to run a business. But reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Reports are based on one dataset or one business unit data for example reports of a store belonging to California.

Reference:
<https://www.educba.com/power-bi-dashboard-vs-report/>

NEW QUESTION 11

- (Exam Topic 3)

A carpet cleaning company uses Dynamics 365 Sales.

The process for entering customer information during onsite sales calls is very complicated. The company wants a simplified screen that allows salespeople to capture the customer name, phone number, and other information while speaking to the customer.

You need to recommend a solution that works on various types of mobile devices. What should you recommend?

- A. Common Data Service
- B. Microsoft Flow
- C. AI Builder
- D. Canvas app
- E. Power BI

Answer: E

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/build-powerapps/>

NEW QUESTION 14

- (Exam Topic 3)

You have a Power BI report.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can export data from a visualization in a Power BI report.	<input type="radio"/>	<input type="radio"/>
You can show the data behind a visual report on your screen without exporting the data.	<input type="radio"/>	<input type="radio"/>
You must export data to view supporting data for a KPI.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

If you'd like to see the data that Power BI uses to create a visualization, you can display that data in Power BI. You can also export that data to Excel as an .xlsx or .csv file. The option to export the data requires a Pro or Premium license and edit permissions to the dataset and report.

Note: Export data from a Power BI dashboard

> Choose the Export data icon.

> Power BI exports the data to a .csv file. If you've filtered the visualization, then the app will filter the downloaded data.

> Your browser will prompt you to save the file. Once saved, open the .csv file in Excel. Box 2: No

Underlying data: Select this option if you want to see the data in the visual and additional data from the model (see chart below for details). If your visualization has an aggregate, selecting Underlying data removes the aggregate. When you select Export, Power BI exports the data to an .xlsx file and your browser prompts you to save the file. Once saved, open the file in Excel.

Box 3: Yes

A KPI dataset needs to contain goal values for a KPI. If your dataset doesn't contain goal values, you can create them by adding an Excel sheet with goals to your data model or PBIX file.

Note: A Key Performance Indicator (KPI) is a visual cue that communicates the amount of progress made toward a measurable goal.

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-export-data>

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-kpi>

NEW QUESTION 16

- (Exam Topic 3)

You are creating Power BI reports.

You need to choose which filters you can use for reports.

Which three types of filters can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. drill-down
- B. automatic
- C. database
- D. manual
- E. external

Answer: ABD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/power-bi-report-filter-types>

NEW QUESTION 21

- (Exam Topic 3)

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power BI report with a page named RevReceived. The page shows revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue. To accomplish this task, you modify the RevReceived page.

Review the underlined text. If it makes the statement correct, "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. duplicate the RevReceived page.
- C. import the RevReceived page.

D. copy the visuals from RevReceived to a new page.

Answer: B

Explanation:

Reference: https://www.tutorialspoint.com/power_bi/power_bi_quick_guide.htm

NEW QUESTION 25

- (Exam Topic 3)

Your company has an on premises Microsoft SQL Server database that contains legacy sales data. You must display information from the database in a new Power Apps app.

You need to establish a secure connection between the database and the app. What should you use?

- A. Data source
- B. App
- C. Gateway
- D. Flow

Answer: C

Explanation:

For an on-premises database, identify a data gateway that was shared with you (or create one).

Specify Connect using on-premises data gateway, type or paste the server name, the database name, the user name, and the password for the database that you want to use, and specify the authentication type and the gateway.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-azure-sqldatabase>

NEW QUESTION 26

- (Exam Topic 4)

A company is creating a canvas app to display data from a legacy system that is located on the company's internal network.

You need to connect to the data. What should you use?

- A. custom connector
- B. content pack
- C. data gateway
- D. Power Automate

Answer: C

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/gateway-management>

NEW QUESTION 27

- (Exam Topic 4)

A user is trying to understand the differences between the various ways apps can be built by using Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can embed canvas apps in model-driven apps.	<input type="radio"/>	<input type="radio"/>
A Power Apps portal can use only one data source.	<input type="radio"/>	<input type="radio"/>
You must use Power BI to create reports in model-driven apps.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

You can create a canvas app and then embed that within a model driven app. Box 2: No

With the capability to build a portal in PowerApps, you can create a website for external and internal users enabling them to interact with data stored in Common Data Service.

Note: Common Data Service lets you securely store and manage data that's used by business applications. Data within Common Data Service is stored within a set of entities. An entity is a set of records used to store data, similar to how a table stores data within a database. Common Data Service includes a base set of standard entities that cover typical scenarios, but you can also create custom entities specific to your organization and populate them with data using Power Query. App makers can then use PowerApps to build rich applications using this data.

Box 3: Yes

To get started building a report you'll need the latest version of Power BI Desktop and a PowerApps environment with the latest version of the Common Data Service.

Reference:

<https://carldesouza.com/how-to-embed-a-canvas-app-in-a-model-driven-app-in-powerapps/> <https://docs.microsoft.com/en-us/powerapps/maker/portals/create->

portal <https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

NEW QUESTION 29

- (Exam Topic 4)

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions. You need to recommend a solution to translate text generated within the Power Apps in near real-time. What should you recommend?

- A. Microsoft Azure Synapse Analytics
- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

Answer: B

Explanation:

Reference:

https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome?ocid=AID2339762_TWITTER_oo_spl100000827964250
<https://powerapps.microsoft.com/en-us/blog/cognitive-services-with-powerapps-using-custom-connectors/>

NEW QUESTION 31

- (Exam Topic 4)

You create a canvas app that allows contractors to submit time they work against a project. Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app. You need to configure permissions for the contractors. Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

Answer: D

Explanation:

Field-level security feature to allow more granular control of security at the field level. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges> <https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

NEW QUESTION 34

- (Exam Topic 4)

A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations. You need to recommend actions to help ensure GDPR compliance. Which two features should the company use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Prompt a user for consent to use their personal data and record the date consented.
- B. Automatically deactivate a user who has not used the portal in six months.
- C. Force a user to update security questions after a specific amount of time.
- D. Block users who are identified as minors.

Answer: AD

Explanation:

Reference: https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

NEW QUESTION 36

- (Exam Topic 4)

A company is building a Power Apps Portals. You need to select page components. Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Components	Requirement	Component
list	Display a single record from Common Data Service.	Component
form	Display a list of records from a Microsoft SharePoint list.	Component
Iframe	Display a list of records from Common Data Service.	Component
connector		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page>

<https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page#add-iframe>

NEW QUESTION 38

- (Exam Topic 4)

A company plans to create canvas apps.

What is the minimum number of connectors required? To answer, drag the appropriate number of connectors to the correct drop scenarios. Each number of connectors may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Number of connectors	Answer Area	Scenario	Number of connectors
<input type="text" value="0"/>			
<input type="text" value="1"/>		Synchronize data with three data sources that use different proprietary database formats.	<input type="text"/>
<input type="text" value="2"/>		Create three Power Apps apps that each display data from a Microsoft SharePoint list.	<input type="text"/>
<input type="text" value="3"/>		Create three Flows that each copy data to Microsoft Azure Data Lake on different schedules.	<input type="text"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections-list> <https://docs.microsoft.com/en-us/connectors/connectors>

NEW QUESTION 40

- (Exam Topic 4)

You are creating a canvas app that will be used in several countries/regions.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Canvas app authoring environment will adapt to the language setting of the author.	<input type="radio"/>	<input type="radio"/>
When running a canvas app on a mobile device, the app adopts the app author's language.	<input type="radio"/>	<input type="radio"/>
Numbers and dates in Power Apps app automatically conform to the regional and language settings for a user's device.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/global-apps>

NEW QUESTION 44

- (Exam Topic 4)

You have a Microsoft Excel workbook that contains a list of tasks for a project. You store the file in OneDrive for Business.

You need to create a canvas app that allows team members to update the status of their tasks. What should you use?

- A. the Generate an app from data feature
- B. a custom action in Common Data Service
- C. Power Apps Checker
- D. the Open entity data in Excel feature

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/add-data-connection>

NEW QUESTION 45

- (Exam Topic 5)

A software company plans to use Power Automate.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	<input type="radio"/>	<input type="radio"/>
You must use Microsoft Azure API apps to create a public custom connector.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/connectors/custom-connectors/share>

NEW QUESTION 47

- (Exam Topic 5)

You are building a Power Automate flow to manage sales.

The sales team saves quotes as PDF files to a Microsoft OneDrive folder. You create a Microsoft SharePoint list to help the sales team manage follow ups to quotes. You need to copy the customer name, phone number, and the amount of the potential sale from the sales quote and insert the data into the SharePoint list. Which AI Builder model should you use?

- A. key phrase extraction
- B. sentiment analysis OC.
- C. text recognition
- D. language detection

Answer: C

Explanation:

Reference:
<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION 51

- (Exam Topic 5)

A business plans to including AI Builder. Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
You can use a text classification model in AI Builder to retrieve text and analyze its meaning.	<input type="radio"/>	<input type="radio"/>
You can tag Instagram posts that mention your new product.	<input type="radio"/>	<input type="radio"/>
You can send results about the number of mentions of your new product in Instagram to Power BI for inclusion on a dashboard.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/ai-builder/text-classification-model-in-flow>

NEW QUESTION 52

- (Exam Topic 5)

A company uses a third party application and an approval process via email. At the end of the month, the IT department enters the data into Microsoft Excel to create pivot charts.

The Excel pivot charts must use the same data source as Dynamics 365 Field Service to generate charts and reports.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Create an approval workflow.	<ul style="list-style-type: none"> Dynamics 365 Workflow Notifications Microsoft Outlook Integration AI Builder Microsoft Flow
Connect to report data.	<ul style="list-style-type: none"> Common Data Service and Power BI Third-party from AppSource Custom Code flat file integration Dynamics 365 Field Service

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Dynamics 365 Workflow notifications

You can configure the system to send email messages to users when workflow-related events occur. Note:

- > Go to Navigation pane > Modules > System administration > Users > Users.
- > In the list, find and select the desired record.
- > On the Action pane, click User options.
- > Click the Workflow tab. Make sure that the Notifications section is expanded. In the Notifications section, you can specify how you want the user to be notified about workflow-related events.

Box 2: Dynamics 365 Field Service

Supply Chain Management enables synchronization of business processes between Dynamics 365 Supply Chain Management and Dynamics 365 Field Service. The integration scenarios are configured by using extensible Data integrator templates and Common Data Service to enable the synchronization of business processes. Standard templates can be used to create custom integration projects, where additional standard and custom fields and entities can be mapped to adjust the integration and meet specific business needs.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/tasks/users-rece>

NEW QUESTION 54

- (Exam Topic 5)

You need to use Microsoft Flow to perform data-management tasks when users interact with the sales opportunities in Dynamics 365.

Which three types of triggers can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. record requested
- B. record deletion
- C. record creation
- D. record updated
- E. record selected

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

NEW QUESTION 57

- (Exam Topic 5)

You plan to use Power Automate to perform data-management tasks when users interact with sales opportunities in Dynamics 365.

You need to identify the three types of events that can generate a trigger for the tasks.

Which three types of events should you identify? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. when a record is displayed in a view
- B. when a record is deleted
- C. when a record is created
- D. when a record is updated
- E. when a record is read

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

NEW QUESTION 59

- (Exam Topic 5)

A project deadline is approaching. The project manager reports that there are still a number of critical tasks that are not complete. You need to implement Power Automate to help streamline processes.

Which types of flows should you use? To answer, drag the appropriate flow types to the correct requirement. Each flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Flow types	Answer Area	
	Requirement	Flow type
automated	Ensure that all of the steps for completing tasks are consistently followed by all team members.	<input type="text"/>
instant	Allow users to send an email to the project lead whenever a task is completed.	<input type="text"/>
scheduled	Automatically send a list of completed tasks at the end of each week.	<input type="text"/>
business process		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/power-automate/get-started-logic-flow>
<https://docs.microsoft.com/en-us/power-automate/run-scheduled-tasks>

NEW QUESTION 63

- (Exam Topic 5)

This question requires that you evaluate the BOLD text to determine if it is correct.

A company requires that service representatives schedule customer visits every six months. Each service representative is required to enter a scheduled task for the next checkup as they are leaving a client site. A service representative wants to automate task entry by creating a business process flow that can be initiated from the service call screen on a phone.

Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

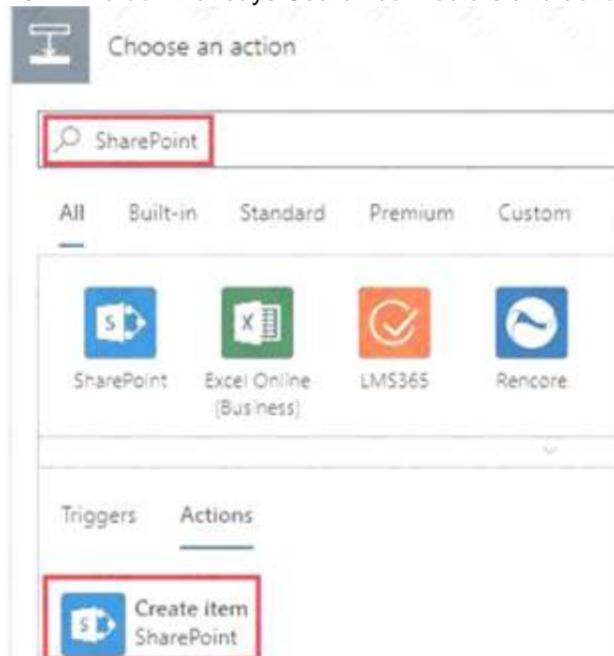
- A. No change is needed.
- B. a scheduled
- C. an instant
- D. an action

Answer: D

Explanation:

Note: Create a flow (see step 6 below)

- * 1. Sign in to PowerApps.
- * 2. In the left navigation bar, select Business logic, and then select Flows.
- * 3. In the upper-left corner of the My Flows page, select New, and then select Create from blank.
- * 4. Option to create a flow without using a template
- Near the bottom of the page that appears, select Search hundreds of connections and triggers.
- * 5. In the search box, type PowerApps, and then select the PowerApps icon.
- * 6. Create a PowerApps trigger
- * 7. On the next page, select the PowerApps icon again, and then select New step.
- * 8. In the box that says Search connectors and actions, specify an action for your flow, as in this example:



Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows>

NEW QUESTION 65

- (Exam Topic 5)

A company performs on-site inspections and services for air industrial equipment.

Field technicians must perform a series of maintenance checks every time they visit a customer site. Every technician performs maintenance tasks in a different order. Some technicians miss steps.

You need to ensure that all technicians perform the same steps in the same order. What should you use?

- A. Business process flow
- B. AI Builder
- C. Business rule
- D. Virtual Agent

Answer: A

Explanation:

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

NEW QUESTION 68

- (Exam Topic 5)

You use Microsoft Flow to create a flow that automatically sends email to a project manager when project team members mark a task as complete.

Project team members are prematurely marking tasks as complete. You must add quality control into the process by sending an email to a project lead for confirmation that the task is in fact complete before sending the email to the project manager.

You need to modify the flow. Which component should you use?

- A. a process argument
- B. a condition
- C. an expression
- D. a trigger
- E. an action

Answer: B

Explanation:

Use a condition and set the action to send an email. Reference:

<https://docs.microsoft.com/en-us/power-automate/add-condition>

NEW QUESTION 73

- (Exam Topic 6)

You are creating a Power Virtual Agents chatbot for a company.

Which component types should you use for each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario	Component type
The chatbot needs to capture of the user id for authentication.	<input type="checkbox"/> Topic <input type="checkbox"/> Entity <input type="checkbox"/> Action
A customer asks a question that needs to be handed off to a live Customer Support representative.	<input type="checkbox"/> Topic <input type="checkbox"/> Entity <input type="checkbox"/> Action

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents> <https://www.c-sharpcorner.com/article/get-started-with-bot-development-with-microsoft-power-virtual-agent-ste>

NEW QUESTION 74

- (Exam Topic 6)

A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.

You need to implement the functionality to create Outlook tasks. Which feature should you use?

- A. Power Automate
- B. AI Builder
- C. Power BI

- D. Business Events
- E. Common Data Service

Answer: A

NEW QUESTION 79

- (Exam Topic 6)

You need to implement Microsoft Business Applications along with the Microsoft Power Platform. Which three Microsoft products are part of the Power Platform? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Power Apps
- B. Azure Active Directory
- C. Power Automate
- D. Azure Machine learning
- E. Power BI

Answer: ACE

NEW QUESTION 80

- (Exam Topic 6)

A company is evaluating ways to connect Power Platform apps to external services to perform complex activities. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
You can create a canvas app that scans and parses documents using Azure Cognitive Services and then adds the appropriate information to Dynamics 365 Sales.	<input type="radio"/>	<input type="radio"/>
You can create a canvas app that uses Azure Cognitive Services to read incident records and identify tickets that need to be escalated based on sentiment score.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Yes Yes

NEW QUESTION 85

- (Exam Topic 6)

You are creating a Power Automate flow. You need to retrieve data from several sources including Microsoft Excel, Azure Data Lake, and GitHub. What should you use? To answer, drag the appropriate components to the correct data sources. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point

Components

- Connector
- Expression
- Formula

Answer Area

Data source	Component
Microsoft Excel	
Azure Data Lake	
GitHub	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Components

- Connector
- Expression
- Formula

Answer Area

Data source	Component
Microsoft Excel	Formula
Azure Data Lake	Connector
GitHub	Expression

NEW QUESTION 90

- (Exam Topic 6)

A company uses Microsoft 365, Power Platform, and Dynamics 365. You do not assign permissions to any licensed users. Users are able to create and edit Power Apps canvas apps. In which environment are users creating and editing the apps?

- A. Production
- B. Test
- C. Sandbox

Answer: B

NEW QUESTION 94

- (Exam Topic 6)

You are creating a model-driven app. You need to add forms to the app.

Which form types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Form type
a compact form for mobile devices	<ul style="list-style-type: none"> Card Quick Create Quick View
a basic form for data entry	<ul style="list-style-type: none"> Main Quick Create Quick View
a compact form for use in web clients to edit records	<ul style="list-style-type: none"> Advanced Find Views Associated Views Lookup Views Public Views

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Form type
a compact form for mobile devices	<ul style="list-style-type: none"> Card Quick Create Quick View
a basic form for data entry	<ul style="list-style-type: none"> Main Quick Create Quick View
a compact form for use in web clients to edit records	<ul style="list-style-type: none"> Advanced Find Views Associated Views Lookup Views Public Views

NEW QUESTION 95

- (Exam Topic 6)

A company plans to build solutions by using Power Platform technologies.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statement	Yes	No
Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	<input type="radio"/>	<input type="radio"/>
Power Automate flows operate with administrative privileges at all times.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
Power Virtual Agents chat data is saved unless it is deleted by the customer after a chat session.	<input checked="" type="radio"/>	<input type="radio"/>
Power Automate flows operate with administrative privileges at all times.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 98

- (Exam Topic 6)

You are building Power BI visualizations for a team.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
Power BI can only retrieve data from up to two different sources for each dashboard.	<input type="radio"/>	<input type="radio"/>
Power BI visualizations can be used in canvas apps and model driven apps.	<input type="radio"/>	<input type="radio"/>
Power BI can display charts and list boxes on dashboards.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-types-for-reports-and-q-and-a>

<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-slicers>

NEW QUESTION 101

- (Exam Topic 6)

You need to explain the major components of the Common Data Model (CDM) and their functions. Match each term to its definition.

Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct selection is worth one point.

Tools	Answer Area	Purpose	Tool
Entities		Helps jumpstart application development by leveraging business logic, security, and integrations	<input type="text"/>
Data connectors		A set of records used to store data	<input type="text"/>
Common Data Service			
Common Data Model			
Workflows			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools	Answer Area	Purpose	Tool
Entities		Helps jumpstart application development by leveraging business logic, security, and integrations	Common Data Service
Data connectors		A set of records used to store data	Entities
Common Data Service			
Common Data Model			
Workflows			

NEW QUESTION 106

- (Exam Topic 6)

A company is creating a canvas app to track and analyze customer visits to their retail stores. Data about customer visits is stored on-premises at each retail store location. The app must display data about customer visits when users launch the app. You need to ensure that the data is available for consumption by the app. Which tool should you use?

- A. Data gateway
- B. Data source

- C. Connector
- D. Microsoft Dataverse
- E. Power Automate

Answer: A

NEW QUESTION 110

- (Exam Topic 6)

A company plans to use Power Automate to automate tasks.

Match each flow type to its description to answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 112

- (Exam Topic 6)

You are authoring a Power Virtual Agents chatbot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
You must create a custom action to display a knowledge base article that answers a common support question.	<input type="radio"/>	<input type="radio"/>
You can use Power Automate to retrieve a customer's contact number in order to verify they are an authorized user and their support plan SLA.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/cognitive-services/qnamaker/tutorials/integrate-with-power-virtual-assist> <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

NEW QUESTION 117

- (Exam Topic 6)

You are creating a Power Automate approval flow.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
The addition of an expense report to a Microsoft OneDrive folder can initiate an approval flow.	<input type="radio"/>	<input type="radio"/>
Approvals must follow a sequential order of approval.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

Box 2: No

Parallel approvals, integrated approvals, and unanimous approvals are also allowed. Reference:

<https://docs.microsoft.com/en-us/power-automate/modern-approvals> <https://docs.microsoft.com/en-us/power-automate/create-approval-response-options>

NEW QUESTION 122

- (Exam Topic 6)

For each of the following statements, select Yes if the statement is true, Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	<input type="radio"/>	<input type="radio"/>
Power Apps can run only with Dynamic 365 products.	<input type="radio"/>	<input type="radio"/>
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statement	Yes	No
Power Apps apps can run only on mobile devices.	<input type="radio"/>	<input checked="" type="radio"/>
Power Apps can run only with Dynamic 365 products.	<input type="radio"/>	<input checked="" type="radio"/>
If a user runs a Power Apps app that accesses information to which the user does not have access, the app grants the user permissions.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 127

- (Exam Topic 6)

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all. NOTE: Each correct match is worth one point.

- Tools**
- Power BI
 - Power Automate
 - Power Apps

Answer Area

Task	Tool
Automate workflows.	Tool
Trigger an action from an event.	Tool
Create a custom mobile data entry screen.	Tool

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started> <https://docs.microsoft.com/en-us/powerapps/maker/portals/compose-page#add-form>

NEW QUESTION 131

- (Exam Topic 6)

You are authoring a Power Virtual Agents chatbot for a company for each of the following statements, select Yes if the statement is true. Otherwise, select No.
 NOTE: Each correct selection is worth one point.

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	<input type="radio"/>	<input type="radio"/>
You can customize the greeting topic for every chatbot that you author.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statement	Yes	No
When escalating to a live person from a chatbot, the customer must restate their issue and other information collected.	<input checked="" type="radio"/>	<input type="radio"/>
You can customize the greeting topic for every chatbot that you author.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 133

- (Exam Topic 6)

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Tools	Answer Area	Task	Tool
Power BI		Automate workflows.	
Power Automate		Trigger an action from an event.	
Power Apps		Create a custom mobile data entry screen.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Tools	Answer Area	Task	Tool
Power BI		Automate workflows.	
Power Automate		Trigger an action from an event.	Power Automate
Power Apps		Create a custom mobile data entry screen.	Power BI Power Apps

NEW QUESTION 138

- (Exam Topic 6)

A company is creating a chatbot to replace a frequently asked questions (FAQ) site

You must perform step-by-step testing for all scenarios that are part of a complex user interaction that includes multiple topics. Testers must be able to see the workflow while interacting with the chatbot.

You need to test the chatbot. What should you do?

- A. Publish the chatbot and test it in the demo website.
- B. Use the chatbot designer to test the chatbot
- C. View analytics for a chatbot conversation.
- D. Publish the chatbot and test it in any channel

Answer: B

Explanation:

Test and maintain chatbots through an incredibly easy-to-use graphical interface. Recognize and act on dozens of common entities in the user's conversation such as colors, currencies, ages, dates and times, or create your own, and store user information in variables and use them to branch or create complex conversations.

<https://powervirtualagentsblogcdn.azureedge.net/wp-content/uploads/2019/11/Tracking.png>

The screenshot displays the Power Virtual Agents interface. On the left, a 'Test chat' window shows a conversation with a user named 'luca@email.com'. The chat history includes a message from the bot: 'I see that your smart printer you purchased is the SmartPrinterX on 2018-12-20' and a response from the user: 'Yes'. The bot then says: 'I can contact your SmartPrinterX(serial number 418c4e1e-994b-49b5-aca8-04e3f08c00d3) directly to get more information on your issue. Would you like me to do so?'. Below this, there are two buttons: 'Yes, please look up the issue for me' and 'No, I'll dete...'. The main area shows a flowchart for 'SmartPrinter X troubleshooter'. The flowchart starts with a 'Condition' node: 'is: Context/serialNumber: is'. This leads to a 'Message' node: 'I can contact your SmartPrinter X(serial number: is: SmartPrinter X). Identify to get more information on your issue. Would you like me to do so?'. This is followed by an 'Identify' node with 'Multiple choice' options: 'Yes, please look up the issue for me' and 'No, I'll describe the issue myself'. From the 'Identify' node, the flowchart branches into two 'Condition' nodes: 'is: Context/serialNumber: is' and 'is: Context/serialNumber: is'. The first 'Condition' node leads to another 'Message' node: 'Sorry, our records show something else. Let me connect you to one of our human agents that can assist you further. One moment please'. The second 'Condition' node leads to a 'Transfer to agent' node: 'Include a private message to the agent' with a 'Message (optional)' field.

NEW QUESTION 143

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