

## CISM Dumps

### Certified Information Security Manager

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**NEW QUESTION 1**

When personal information is transmitted across networks, there MUST be adequate controls over:

- A. change management
- B. privacy protection
- C. consent to data transfer
- D. encryption device

**Answer: B**

**Explanation:**

Privacy protection is necessary to ensure that the receiving party has the appropriate level of protection of personal data. Change management primarily protects only the information, not the privacy of the individuals. Consent is one of the protections that is frequently, but not always, required. Encryption is a method of achieving the actual control, but controls over the devices may not ensure adequate privacy protection and, therefore, is a partial answer.

**NEW QUESTION 2**

When an organization is implementing an information security governance program, its board of directors should be responsible for:

- A. drafting information security policies
- B. reviewing training and awareness program
- C. setting the strategic direction of the program
- D. auditing for compliance

**Answer: C**

**Explanation:**

A board of directors should establish the strategic direction of the program to ensure that it is in sync with the company's vision and business goals. The board must incorporate the governance program into the overall corporate business strategy. Drafting information security policies is best fulfilled by someone such as a security manager with the expertise to bring balance, scope and focus to the policies. Reviewing training and awareness programs may best be handled by security management and training staff to ensure that the training is on point and follows best practices. Auditing for compliance is best left to the internal and external auditors to provide an objective review of the program and how it meets regulatory and statutory compliance.

**NEW QUESTION 3**

The FIRST step in establishing a security governance program is to:

- A. conduct a risk assessment
- B. conduct a workshop for all end users
- C. prepare a security budget
- D. obtain high-level sponsorship

**Answer: D**

**Explanation:**

The establishment of a security governance program is possible only with the support and sponsorship of top management since security governance projects are enterprise wide and integrated into business processes. Conducting a risk assessment, conducting a workshop for all end users and preparing a security budget all follow once high-level sponsorship is obtained.

**NEW QUESTION 4**

An outcome of effective security governance is:

- A. business dependency assessment
- B. strategic alignment
- C. risk assessment
- D. planning

**Answer: B**

**Explanation:**

Business dependency assessment is a process of determining the dependency of a business on certain information resources. It is not an outcome or a product of effective security management. Strategic alignment is an outcome of effective security governance. Where there is good governance, there is likely to be strategic alignment. Risk assessment is not an outcome of effective security governance; it is a process. Planning comes at the beginning of effective security governance, and is not an outcome but a process.

**NEW QUESTION 5**

The MOST effective approach to address issues that arise between IT management, business units and security management when implementing a new security strategy is for the information security manager to:

- A. escalate issues to an external third party for resolution
- B. ensure that senior management provides authority for security to address the issue
- C. insist that managers or units not in agreement with the security solution accept the risk
- D. refer the issues to senior management along with any security recommendation

**Answer:**

D

**Explanation:**

Senior management is in the best position to arbitrate since they will look at the overall needs of the business in reaching a decision. The authority may be delegated to others by senior management after their review of the issues and security recommendations. Units should not be asked to accept the risk without first receiving input from senior management.

**NEW QUESTION 6**

When a security standard conflicts with a business objective, the situation should be resolved by:

- A. changing the security standar
- B. changing the business objectiv
- C. performing a risk analysi
- D. authorizing a risk acceptanc

**Answer: C**

**Explanation:**

Conflicts of this type should be based on a risk analysis of the costs and benefits of allowing or disallowing an exception to the standard. It is highly improbable that a business objective could be changed to accommodate a security standard, while risk acceptance\* is a process that derives from the risk analysis.

**NEW QUESTION 7**

Who is responsible for ensuring that information is categorized and that specific protective measures are taken?

- A. The security officer
- B. Senior management
- C. The end user
- D. The custodian

**Answer: B**

**Explanation:**

Routine administration of all aspects of security is delegated, but top management must retain overall responsibility. The security officer supports and implements information security for senior management. The end user does not perform categorization. The custodian supports and implements information security measures as directed.

**NEW QUESTION 8**

Investments in information security technologies should be based on:

- A. vulnerability assessment
- B. value analysi
- C. business climat
- D. audit recommendation

**Answer: B**

**Explanation:**

Investments in security technologies should be based on a value analysis and a sound business case. Demonstrated value takes precedence over the current business climate because it is ever changing. Basing decisions on audit recommendations would be reactive in nature and might not address the key business needs comprehensively. Vulnerability assessments are useful, but they do not determine whether the cost is justified.

**NEW QUESTION 9**

Which of the following MOST commonly falls within the scope of an information security governance steering committee?

- A. Interviewing candidates for information security specialist positions
- B. Developing content for security awareness programs
- C. Prioritizing information security initiatives
- D. Approving access to critical financial systems

**Answer: C**

**Explanation:**

Prioritizing information security initiatives is the only appropriate item. The interviewing of specialists should be performed by the information security manager, while the developing of program content should be performed by the information security staff. Approving access to critical financial systems is the responsibility of individual system data owners.

**NEW QUESTION 10**

An internal audit has identified major weaknesses over IT processing. Which of the following should an information security manager use to BEST convey a sense of urgency to management?

- A. Security metrics reports
- B. Risk assessment reports

- C. Business impact analysis (BIA)
- D. Return on security investment report

**Answer:** B

**Explanation:**

Performing a risk assessment will allow the information security manager to prioritize the remedial measures and provide a means to convey a sense of urgency to management. Metrics reports are normally contained within the methodology of the risk assessment to give it credibility and provide an ongoing tool. The business impact analysis (BIA) covers continuity risks only. Return on security investment cannot be determined until a plan is developed based on the BIA.

**NEW QUESTION 10**

An IS manager has decided to implement a security system to monitor access to the Internet and prevent access to numerous sites. Immediately upon installation, employees flood the IT helpdesk with complaints of being unable to perform business functions on Internet sites. This is an example of:

- A. conflicting security controls with organizational need
- B. strong protection of information resource
- C. implementing appropriate controls to reduce risk
- D. proving information security's protective abilities

**Answer:** A

**Explanation:**

The needs of the organization were not taken into account, so there is a conflict. This example is not strong protection, it is poorly configured. Implementing appropriate controls to reduce risk is not an appropriate control as it is being used. This does not prove the ability to protect, but proves the ability to interfere with business.

**NEW QUESTION 12**

The chief information security officer (CISO) should ideally have a direct reporting relationship to the:

- A. head of internal audit
- B. chief operations officer (COO).
- C. chief technology officer (CTO).
- D. legal counsel

**Answer:** B

**Explanation:**

The chief information security officer (CISO) should ideally report to as high a level within the organization as possible. Among the choices given, the chief operations officer (COO) would have not only the appropriate level but also the knowledge of day-to-day operations. The head of internal audit and legal counsel would make good secondary choices, although they would not be as knowledgeable of the operations. Reporting to the chief technology officer (CTO) could become problematic as the CTO's goals for the infrastructure might, at times, run counter to the goals of information security.

**NEW QUESTION 15**

Information security policy enforcement is the responsibility of the:

- A. security steering committee
- B. chief information officer (CIO).
- C. chief information security officer (CISO).
- D. chief compliance officer (CCO).

**Answer:** C

**Explanation:**

Information security policy enforcement is the responsibility of the chief information security officer (CISO), first and foremost. The board of directors and executive management should ensure that a security policy is in line with corporate objectives. The chief information officer (CIO) and the chief compliance officer (CCO) are involved in the enforcement of the policy but are not directly responsible for it.

**NEW QUESTION 20**

The FIRST step in developing an information security management program is to:

- A. identify business risks that affect the organization
- B. clarify organizational purpose for creating the program
- C. assign responsibility for the program
- D. assess adequacy of controls to mitigate business risk

**Answer:** B

**Explanation:**

In developing an information security management program, the first step is to clarify the organization's purpose for creating the program. This is a business decision based more on judgment than on any specific quantitative measures. After clarifying the purpose, the other choices are assigned and acted upon.

**NEW QUESTION 24**

Which of the following is the MOST important to keep in mind when assessing the value of information?

- A. The potential financial loss
- B. The cost of recreating the information
- C. The cost of insurance coverage
- D. Regulatory requirement

**Answer:** A

**Explanation:**

The potential for financial loss is always a key factor when assessing the value of information. Choices B, C and D may be contributors, but not the key factor.

**NEW QUESTION 25**

Which of the following would help to change an organization's security culture?

- A. Develop procedures to enforce the information security policy
- B. Obtain strong management support
- C. Implement strict technical security controls
- D. Periodically audit compliance with the information security policy

**Answer:** B

**Explanation:**

Management support and pressure will help to change an organization's culture. Procedures will support an information security policy, but cannot change the culture of the organization. Technical controls will provide more security to an information system and staff; however, this does not mean the culture will be changed. Auditing will help to ensure the effectiveness of the information security policy; however, auditing is not effective in changing the culture of the company.

**NEW QUESTION 29**

Senior management commitment and support for information security will BEST be attained by an information security manager by emphasizing:

- A. organizational risk
- B. organization wide metric
- C. security need
- D. the responsibilities of organizational unit

**Answer:** A

**Explanation:**

Information security exists to help the organization meet its objectives. The information security manager should identify information security needs based on organizational needs. Organizational or business risk should always take precedence. Involving each organizational unit in information security and establishing metrics to measure success will be viewed favorably by senior management after the overall organizational risk is identified.

**NEW QUESTION 30**

Senior management commitment and support for information security can BEST be obtained through presentations that:

- A. use illustrative examples of successful attack
- B. explain the technical risks to the organization
- C. evaluate the organization against best security practice
- D. tie security risks to key business objective

**Answer:** D

**Explanation:**

Senior management seeks to understand the business justification for investing in security. This can best be accomplished by tying security to key business objectives. Senior management will not be as interested in technical risks or examples of successful attacks if they are not tied to the impact on business environment and objectives. Industry best practices are important to senior management but, again, senior management will give them the right level of importance when they are presented in terms of key business objectives.

**NEW QUESTION 31**

To justify the need to invest in a forensic analysis tool, an information security manager should FIRST:

- A. review the functionalities and implementation requirements of the solution
- B. review comparison reports of tool implementation in peer companies
- C. provide examples of situations where such a tool would be useful
- D. substantiate the investment in meeting organizational need

**Answer:** D

**Explanation:**

Any investment must be reviewed to determine whether it is cost effective and supports the organizational strategy. It is important to review the features and functionalities provided by such a tool, and to provide examples of situations where the tool would be useful, but that comes after substantiating the investment and return on investment to the organization.

**NEW QUESTION 36**

The MOST important characteristic of good security policies is that they:

- A. state expectations of IT management
- B. state only one general security mandate
- C. are aligned with organizational goal
- D. govern the creation of procedures and guideline

**Answer: C**

**Explanation:**

The most important characteristic of good security policies is that they be aligned with organizational goals. Failure to align policies and goals significantly reduces the value provided by the policies. Stating expectations of IT management omits addressing overall organizational goals and objectives. Stating only one general security mandate is the next best option since policies should be clear; otherwise, policies may be confusing and difficult to understand. Governing the creation of procedures and guidelines is most relevant to information security standards.

**NEW QUESTION 37**

The organization has decided to outsource the majority of the IT department with a vendor that is hosting servers in a foreign country. Of the following, which is the MOST critical security consideration?

- A. Laws and regulations of the country of origin may not be enforceable in the foreign country
- B. A security breach notification might get delayed due to the time difference
- C. Additional network intrusion detection sensors should be installed, resulting in an additional cost
- D. The company could lose physical control over the server and be unable to monitor the physical security posture of the server

**Answer: A**

**Explanation:**

A company is held to the local laws and regulations of the country in which the company resides, even if the company decides to place servers with a vendor that hosts the servers in a foreign country. A potential violation of local laws applicable to the company might not be recognized or rectified (i.e., prosecuted) due to the lack of knowledge of the local laws that are applicable and the inability to enforce the laws. Option B is not a problem. Time difference does not play a role in a 24/7 environment. Pagers, cellular phones, telephones, etc. are usually available to communicate notifications. Option C is a manageable problem that requires additional funding, but can be addressed. Option D is a problem that can be addressed. Most hosting providers have standardized the level of physical security that is in place. Regular physical audits or a SAS 70 report can address such concerns.

**NEW QUESTION 40**

Obtaining senior management support for establishing a warm site can BEST be accomplished by:

- A. establishing a periodic risk assessment
- B. promoting regulatory requirements
- C. developing a business case
- D. developing effective metrics

**Answer: C**

**Explanation:**

Business case development, including a cost-benefit analysis, will be most persuasive to management. A risk assessment may be included in the business case, but by itself will not be as effective in gaining management support. Informing management of regulatory requirements may help gain support for initiatives, but given that more than half of all organizations are not in compliance with regulations, it is unlikely to be sufficient in many cases. Good metrics which provide assurance that initiatives are meeting organizational goals will also be useful, but are insufficient in gaining management support.

**NEW QUESTION 43**

When identifying legal and regulatory issues affecting information security, which of the following would represent the BEST approach to developing information security policies?

- A. Create separate policies to address each regulation
- B. Develop policies that meet all mandated requirements
- C. Incorporate policy statements provided by regulators
- D. Develop a compliance risk assessment

**Answer: B**

**Explanation:**

It will be much more efficient to craft all relevant requirements into policies than to create separate versions. Using statements provided by regulators will not capture all of the requirements mandated by different regulators. A compliance risk assessment is an important tool to verify that procedures ensure compliance once the policies have been established.

**NEW QUESTION 48**

In order to highlight to management the importance of network security, the security manager should FIRST:

- A. develop a security architecture
- B. install a network intrusion detection system (NIDS) and prepare a list of attacks
- C. develop a network security policy
- D. conduct a risk assessment

**Answer:** D

**Explanation:**

A risk assessment would be most helpful to management in understanding at a very high level the threats, probabilities and existing controls. Developing a security architecture, installing a network intrusion detection system (NIDS) and preparing a list of attacks on the network and developing a network security policy would not be as effective in highlighting the importance to management and would follow only after performing a risk assessment.

#### NEW QUESTION 50

An information security strategy document that includes specific links to an organization's business activities is PRIMARILY an indicator of:

- A. performance measurement
- B. integration
- C. alignment
- D. value delivery

**Answer:** C

**Explanation:**

Strategic alignment of security with business objectives is a key indicator of performance measurement. In guiding a security program, a meaningful performance measurement will also rely on an understanding of business objectives, which will be an outcome of alignment. Business linkages do not by themselves indicate integration or value delivery. While alignment is an important precondition, it is not as important an indicator.

#### NEW QUESTION 55

Retention of business records should PRIMARILY be based on:

- A. business strategy and direction
- B. regulatory and legal requirements
- C. storage capacity and longevity
- D. business case and value analysis

**Answer:** B

**Explanation:**

Retention of business records is generally driven by legal and regulatory requirements. Business strategy and direction would not normally apply nor would they override legal and regulatory requirements. Storage capacity and longevity are important but secondary issues. Business case and value analysis would be secondary to complying with legal and regulatory requirements.

#### NEW QUESTION 56

To achieve effective strategic alignment of security initiatives, it is important that:

- A. Steering committee leadership be selected by rotation
- B. Inputs be obtained and consensus achieved between the major organizational units
- C. The business strategy be updated periodically
- D. Procedures and standards be approved by all departmental heads

**Answer:** B

**Explanation:**

It is important to achieve consensus on risks and controls, and obtain inputs from various organizational entities since security needs to be aligned to the needs of the organization. Rotation of steering committee leadership does not help in achieving strategic alignment. Updating business strategy does not lead to strategic alignment of security initiatives. Procedures and standards need not be approved by all departmental heads.

#### NEW QUESTION 58

An organization's board of directors has learned of recent legislation requiring organizations within the industry to enact specific safeguards to protect confidential customer information. What actions should the board take next?

- A. Direct information security on what they need to do
- B. Research solutions to determine the proper solutions
- C. Require management to report on compliance
- D. Nothing; information security does not report to the board

**Answer:** C

**Explanation:**

Information security governance is the responsibility of the board of directors and executive management. In this instance, the appropriate action is to ensure that a plan is in place for implementation of needed safeguards and to require updates on that implementation.

#### NEW QUESTION 62

Which of the following are seldom changed in response to technological changes?

- A. Standards
- B. Procedures

- C. Policies
- D. Guidelines

**Answer:** C

**Explanation:**

Policies are high-level statements of objectives. Because of their high-level nature and statement of broad operating principles, they are less subject to periodic change. Security standards and procedures as well as guidelines must be revised and updated based on the impact of technology changes.

**NEW QUESTION 65**

When implementing effective security governance within the requirements of the company's security strategy, which of the following is the MOST important factor to consider?

- A. Preserving the confidentiality of sensitive data
- B. Establishing international security standards for data sharing
- C. Adhering to corporate privacy standards
- D. Establishing system manager responsibility for information security

**Answer:** A

**Explanation:**

The goal of information security is to protect the organization's information assets. International security standards are situational, depending upon the company and its business. Adhering to corporate privacy standards is important, but those standards must be appropriate and adequate and are not the most important factor to consider. All employees are responsible for information security, but it is not the most important factor to consider.

**NEW QUESTION 69**

What is the MOST important factor in the successful implementation of an enterprise wide information security program?

- A. Realistic budget estimates
- B. Security awareness
- C. Support of senior management
- D. Recalculation of the work factor

**Answer:** C

**Explanation:**

Without the support of senior management, an information security program has little chance of survival. A company's leadership group, more than any other group, will more successfully drive the program. Their authoritative position in the company is a key factor. Budget approval, resource commitments, and companywide participation also require the buy-in from senior management. Senior management is responsible for providing an adequate budget and the necessary resources. Security awareness is important, but not the most important factor. Recalculation of the work factor is a part of risk management.

**NEW QUESTION 72**

Which of the following is the BEST reason to perform a business impact analysis (BIA)?

- A. To help determine the current state of risk
- B. To budget appropriately for needed controls
- C. To satisfy regulatory requirements
- D. To analyze the effect on the business

**Answer:** A

**Explanation:**

The BIA is included as part of the process to determine the current state of risk and helps determine the acceptable levels of response from impacts and the current level of response, leading to a gap analysis. Budgeting appropriately may come as a result, but is not the reason to perform the analysis. Performing an analysis may satisfy regulatory requirements, but is not the reason to perform one. Analyzing the effect on the business is part of the process, but one must also determine the needs or acceptable effect or response.

**NEW QUESTION 76**

When designing an information security quarterly report to management, the MOST important element to be considered should be the:

- A. information security metric
- B. knowledge required to analyze each issue
- C. linkage to business area objective
- D. baseline against which metrics are evaluated

**Answer:** C

**Explanation:**

The link to business objectives is the most important element that would be considered by management. Information security metrics should be put in the context of impact to management objectives. Although important, the security knowledge required would not be the first element to be considered. Baseline against the information security metrics will be considered later in the process.

**NEW QUESTION 79**

Logging is an example of which type of defense against systems compromise?

- A. Containment
- B. Detection
- C. Reaction
- D. Recovery

**Answer: B**

**Explanation:**

Detection defenses include logging as well as monitoring, measuring, auditing, detecting viruses and intrusion. Examples of containment defenses are awareness, training and physical security defenses. Examples of reaction defenses are incident response, policy and procedure change, and control enhancement. Examples of recovery defenses are backups and restorations, failover and remote sites, and business continuity plans and disaster recovery plans.

**NEW QUESTION 83**

Developing a successful business case for the acquisition of information security software products can BEST be assisted by:

- A. assessing the frequency of incident
- B. quantifying the cost of control failure
- C. calculating return on investment (ROD) projection
- D. comparing spending against similar organization

**Answer: C**

**Explanation:**

Calculating the return on investment (ROD) will most closely align security with the impact on the bottom line. Frequency and cost of incidents are factors that go into determining the impact on the business but, by themselves, are insufficient. Comparing spending against similar organizations can be problematic since similar organizations may have different business goals and appetites for risk.

**NEW QUESTION 85**

Information security should be:

- A. focused on eliminating all risk
- B. a balance between technical and business requirement
- C. driven by regulatory requirement
- D. defined by the board of director

**Answer: B**

**Explanation:**

Information security should ensure that business objectives are met given available technical capabilities, resource constraints and compliance requirements. It is not practical or feasible to eliminate all risks. Regulatory requirements must be considered, but are inputs to the business considerations. The board of directors does not define information security, but provides direction in support of the business goals and objectives.

**NEW QUESTION 89**

Which of the following requirements would have the lowest level of priority in information security?

- A. Technical
- B. Regulatory
- C. Privacy
- D. Business

**Answer: A**

**Explanation:**

Information security priorities may, at times, override technical specifications, which then must be rewritten to conform to minimum security standards. Regulatory and privacy requirements are government-mandated and, therefore, not subject to override. The needs of the business should always take precedence in deciding information security priorities.

**NEW QUESTION 94**

The MOST important component of a privacy policy is:

- A. notification
- B. warrantie
- C. liabilitie
- D. geographic coverag

**Answer: A**

**Explanation:**

Privacy policies must contain notifications and opt-out provisions: they are a high-level management statement of direction. They do not necessarily address warranties, liabilities or geographic coverage, which are more specific.

**NEW QUESTION 97**

Which of the following would be the MOST important goal of an information security governance program?

- A. Review of internal control mechanisms
- B. Effective involvement in business decision making
- C. Total elimination of risk factors
- D. Ensuring trust in data

**Answer: D**

**Explanation:**

The development of trust in the integrity of information among stakeholders should be the primary goal of information security governance. Review of internal control mechanisms relates more to auditing, while the total elimination of risk factors is not practical or possible. Proactive involvement in business decision making implies that security needs dictate business needs when, in fact, just the opposite is true. Involvement in decision making is important only to ensure business data integrity so that data can be trusted.

**NEW QUESTION 102**

Which of the following would be the BEST option to improve accountability for a system administrator who has security functions?

- A. Include security responsibilities in the job description
- B. Require the administrator to obtain security certification
- C. Train the system administrator on penetration testing and vulnerability assessment
- D. Train the system administrator on risk assessment

**Answer: A**

**Explanation:**

The first step to improve accountability is to include security responsibilities in a job description. This documents what is expected and approved by the organization. The other choices are methods to ensure that the system administrator has the training to fulfill the responsibilities included in the job description.

**NEW QUESTION 104**

Which of the following should be determined while defining risk management strategies?

- A. Risk assessment criteria
- B. Organizational objectives and risk appetite
- C. IT architecture complexity
- D. Enterprise disaster recovery plans

**Answer: B**

**Explanation:**

While defining risk management strategies, one needs to analyze the organization's objectives and risk appetite and define a risk management framework based on this analysis. Some organizations may accept known risks, while others may invest in and apply mitigation controls to reduce risks. Risk assessment criteria would become part of this framework, but only after proper analysis. IT architecture complexity and enterprise disaster recovery plans are more directly related to assessing risks than defining strategies.

**NEW QUESTION 107**

Which of the following characteristics is MOST important when looking at prospective candidates for the role of chief information security officer (CISO)?

- A. Knowledge of information technology platforms, networks and development methodologies
- B. Ability to understand and map organizational needs to security technologies
- C. Knowledge of the regulatory environment and project management techniques
- D. Ability to manage a diverse group of individuals and resources across an organization

**Answer: B**

**Explanation:**

Information security will be properly aligned with the goals of the business only with the ability to understand and map organizational needs to enable security technologies. All of the other choices are important but secondary to meeting business security needs.

**NEW QUESTION 111**

Which of the following situations must be corrected FIRST to ensure successful information security governance within an organization?

- A. The information security department has difficulty filling vacancies
- B. The chief information officer (CIO) approves security policy change
- C. The information security oversight committee only meets quarterly
- D. The data center manager has final signoff on all security projects

**Answer: D**

**Explanation:**

A steering committee should be in place to approve all security projects. The fact that the data center manager has final signoff for all security projects indicates

that a steering committee is not being used and that information security is relegated to a subordinate place in the organization. This would indicate a failure of information security governance. It is not inappropriate for an oversight or steering committee to meet quarterly. Similarly, it may be desirable to have the chief information officer (CIO) approve the security policy due to the size of the organization and frequency of updates. Difficulty in filling vacancies is not uncommon due to the shortage of good, qualified information security professionals.

**NEW QUESTION 116**

Senior management commitment and support for information security can BEST be enhanced through:

- A. a formal security policy sponsored by the chief executive officer (CEO).
- B. regular security awareness training for employee
- C. periodic review of alignment with business management goal
- D. senior management signoff on the information security strateg

**Answer: C**

**Explanation:**

Ensuring that security activities continue to be aligned and support business goals is critical to obtaining their support. Although having the chief executive officer (CEO) signoff on the security policy and senior management signoff on the security strategy makes for good visibility and demonstrates good tone at the top, it is a one-time discrete event that may be quickly forgotten by senior management. Security awareness training for employees will not have as much effect on senior management commitment.

**NEW QUESTION 118**

When developing incident response procedures involving servers hosting critical applications, which of the following should be the FIRST to be notified?

- A. Business management
- B. Operations manager
- C. Information security manager
- D. System users

**Answer: C**

**Explanation:**

The escalation process in critical situations should involve the information security manager as the first contact so that appropriate escalation steps are invoked as necessary. Choices A, B and D would be notified accordingly.

**NEW QUESTION 123**

Which of the following individuals would be in the BEST position to sponsor the creation of an information security steering group?

- A. Information security manager
- B. Chief operating officer (COO)
- C. Internal auditor
- D. Legal counsel

**Answer: B**

**Explanation:**

The chief operating officer (COO) is highly-placed within an organization and has the most knowledge of business operations and objectives. The chief internal auditor and chief legal counsel are appropriate members of such a steering group. However, sponsoring the creation of the steering committee should be initiated by someone versed in the strategy and direction of the business. Since a security manager is looking to this group for direction, they are not in the best position to oversee formation of this group.

**NEW QUESTION 127**

The cost of implementing a security control should not exceed the:

- A. annualized loss expectanc
- B. cost of an inciden
- C. asset valu
- D. implementation opportunity cost

**Answer: C**

**Explanation:**

The cost of implementing security controls should not exceed the worth of the asset. Annualized loss expectancy represents the losses that are expected to happen during a single calendar year. A security mechanism may cost more than this amount (or the cost of a single incident) and still be considered cost effective. Opportunity costs relate to revenue lost by forgoing the acquisition of an item or the making of a business decision.

**NEW QUESTION 128**

The FIRST step to create an internal culture that focuses on information security is to:

- A. implement stronger control
- B. conduct periodic awareness trainin
- C. actively monitor operation
- D. gain the endorsement of executive managemen

**Answer:** D

**Explanation:**

Endorsement of executive management in the form of policies provides direction and awareness. The implementation of stronger controls may lead to circumvention. Awareness training is important, but must be based on policies. Actively monitoring operations will not affect culture at all levels.

#### NEW QUESTION 129

Which of the following authentication methods prevents authentication replay?

- A. Password hash implementation
- B. Challenge/response mechanism
- C. Wired Equivalent Privacy (WEP) encryption usage
- D. HTTP Basic Authentication

**Answer:** B

**Explanation:**

A challenge .response mechanism prevents replay attacks by sending a different random challenge in each authentication event. The response is linked to that challenge. Therefore, capturing the authentication handshake and replaying it through the network will not work. Using hashes by itself will not prevent a replay. A WEP key will not prevent sniffing (it just takes a few more minutes to break the WEP key if the attacker does not already have it) and therefore will not be able to prevent recording and replaying an authentication handshake. HTTP Basic Authentication is clear text and has no mechanisms to prevent replay.

#### NEW QUESTION 132

After completing a full IT risk assessment, who can BEST decide which mitigating controls should be implemented?

- A. Senior management
- B. Business manager
- C. IT audit manager
- D. Information security officer (ISO)

**Answer:** B

**Explanation:**

The business manager will be in the best position, based on the risk assessment and mitigation proposals. to decide which controls should/could be implemented, in line with the business strategy and with budget. Senior management will have to ensure that the business manager has a clear understanding of the risk assessed but in no case will be in a position to decide on specific controls. The IT audit manager will take part in the process to identify threats and vulnerabilities, and to make recommendations for mitigations. The information security officer (ISO) could make some decisions regarding implementation of controls. However, the business manager will have a broader business view and full control over the budget and, therefore, will be in a better position to make strategic decisions.

#### NEW QUESTION 135

When performing a quantitative risk analysis, which of the following is MOST important to estimate the potential loss?

- A. Evaluate productivity losses
- B. Assess the impact of confidential data disclosure
- C. Calculate the value of the information or asset
- D. Measure the probability of occurrence of each threat

**Answer:** C

**Explanation:**

Calculating the value of the information or asset is the first step in a risk analysis process to determine the impact to the organization, which is the ultimate goal. Determining how much productivity could be lost and how much it would cost is a step in the estimation of potential risk process. Knowing the impact if confidential information is disclosed is also a step in the estimation of potential risk. Measuring the probability of occurrence for each threat identified is a step in performing a threat analysis and therefore a partial answer.

#### NEW QUESTION 140

All risk management activities are PRIMARILY designed to reduce impacts to:

- A. a level defined by the security manage
- B. an acceptable level based on organizational risk toleranc
- C. a minimum level consistent with regulatory requirement
- D. the minimum level possibl

**Answer:** B

**Explanation:**

The aim of risk management is to reduce impacts to an acceptable level. "Acceptable" or "reasonable" are relative terms that can vary based on environment and circumstances. A minimum level that is consistent with regulatory requirements may not be consistent with business objectives, and regulators typically do not assign risk levels. The minimum level possible may not be aligned with business requirements.

#### NEW QUESTION 145

The BEST strategy for risk management is to:

- A. achieve a balance between risk and organizational goal
- B. reduce risk to an acceptable level
- C. ensure that policy development properly considers organizational risk
- D. ensure that all unmitigated risks are accepted by management

**Answer: B**

**Explanation:**

The best strategy for risk management is to reduce risk to an acceptable level, as this will take into account the organization's appetite for risk and the fact that it would not be practical to eliminate all risk. Achieving balance between risk and organizational goals is not always practical. Policy development must consider organizational risks as well as business objectives. It may be prudent to ensure that management understands and accepts risks that it is not willing to mitigate, but that is a practice and is not sufficient to be considered a strategy.

**NEW QUESTION 146**

When performing an information risk analysis, an information security manager should FIRST:

- A. establish the ownership of asset
- B. evaluate the risks to the asset
- C. take an asset inventory
- D. categorize the asset

**Answer: C**

**Explanation:**

Assets must be inventoried before any of the other choices can be performed.

**NEW QUESTION 148**

Which of the following types of information would the information security manager expect to have the LOWEST level of security protection in a large, multinational enterprise?

- A. Strategic business plan
- B. Upcoming financial results
- C. Customer personal information
- D. Previous financial results

**Answer: D**

**Explanation:**

Previous financial results are public; all of the other choices are private information and should only be accessed by authorized entities.

**NEW QUESTION 152**

Which would be one of the BEST metrics an information security manager can employ to effectively evaluate the results of a security program?

- A. Number of controls implemented
- B. Percent of control objectives accomplished
- C. Percent of compliance with the security policy
- D. Reduction in the number of reported security incidents

**Answer: B**

**Explanation:**

Control objectives are directly related to business objectives; therefore, they would be the best metrics. Number of controls implemented does not have a direct relationship with the results of a security program. Percentage of compliance with the security policy and reduction in the number of security incidents are not as broad as choice B.

**NEW QUESTION 153**

Risk acceptance is a component of which of the following?

- A. Assessment
- B. Mitigation
- C. Evaluation
- D. Monitoring

**Answer: B**

**Explanation:**

Risk acceptance is one of the alternatives to be considered in the risk mitigation process. Assessment and evaluation are components of the risk analysis process. Risk acceptance is not a component of monitoring.

**NEW QUESTION 155**

Which of the following is the PRIMARY prerequisite to implementing data classification within an organization?

- A. Defining job roles
- B. Performing a risk assessment
- C. Identifying data owners
- D. Establishing data retention policies

**Answer: C**

**Explanation:**

Identifying the data owners is the first step, and is essential to implementing data classification. Defining job roles is not relevant. Performing a risk assessment is important, but will require the participation of data owners (who must first be identified). Establishing data retention policies may occur after data have been classified.

**NEW QUESTION 160**

Which of the following steps in conducting a risk assessment should be performed FIRST?

- A. Identify business assets
- B. Identify business risks
- C. Assess vulnerabilities
- D. Evaluate key controls

**Answer: A**

**Explanation:**

Risk assessment first requires one to identify the business assets that need to be protected before identifying the threats. The next step is to establish whether those threats represent business risk by identifying the likelihood and effect of occurrence, followed by assessing the vulnerabilities that may affect the security of the asset. This process establishes the control objectives against which key controls can be evaluated.

**NEW QUESTION 162**

A project manager is developing a developer portal and requests that the security manager assign a public IP address so that it can be accessed by in-house staff and by external consultants outside the organization's local area network (LAN). What should the security manager do FIRST?

- A. Understand the business requirements of the developer portal
- B. Perform a vulnerability assessment of the developer portal
- C. Install an intrusion detection system (IDS)
- D. Obtain a signed nondisclosure agreement (NDA) from the external consultants before allowing external access to the server

**Answer: A**

**Explanation:**

The information security manager cannot make an informed decision about the request without first understanding the business requirements of the developer portal. Performing a vulnerability assessment of developer portal and installing an intrusion detection system (IDS) are best practices but are subsequent to understanding the requirements. Obtaining a signed nondisclosure agreement will not take care of the risks inherent in the organization's application.

**NEW QUESTION 163**

Which of the following would be the MOST relevant factor when defining the information classification policy?

- A. Quantity of information
- B. Available IT infrastructure
- C. Benchmarking
- D. Requirements of data owners

**Answer: D**

**Explanation:**

When defining the information classification policy, the requirements of the data owners need to be identified. The quantity of information, availability of IT infrastructure and benchmarking may be part of the scheme after the fact and would be less relevant.

**NEW QUESTION 164**

Which of the following is the PRIMARY reason for implementing a risk management program?

- A. Allows the organization to eliminate risk
- B. Is a necessary part of management's due diligence
- C. Satisfies audit and regulatory requirements
- D. Assists in incrementing the return on investment (ROD)

**Answer: B**

**Explanation:**

The key reason for performing risk management is that it is part of management's due diligence. The elimination of all risk is not possible. Satisfying audit and regulatory requirements is of secondary importance. A risk management program may or may not increase the return on investment (ROD).

**NEW QUESTION 168**

Which of the following BEST describes the scope of risk analysis?

- A. Key financial systems
- B. Organizational activities
- C. Key systems and infrastructure
- D. Systems subject to regulatory compliance

**Answer: B**

**Explanation:**

Risk analysis should include all organizational activities. It should not be limited to subsets of systems or just systems and infrastructure.

**NEW QUESTION 170**

The MOST important function of a risk management program is to:

- A. quantify overall risk
- B. minimize residual risk
- C. eliminate inherent risk
- D. maximize the sum of all annualized loss expectancies (ALEs).

**Answer: B**

**Explanation:**

A risk management program should minimize the amount of risk that cannot be otherwise eliminated or transferred; this is the residual risk to the organization. Quantifying overall risk is important but not as critical as the end result. Eliminating inherent risk is virtually impossible. Maximizing the sum of all ALEs is actually the opposite of what is desirable.

**NEW QUESTION 174**

A risk mitigation report would include recommendations for:

- A. assessment
- B. acceptance
- C. evaluation
- D. quantification

**Answer: B**

**Explanation:**

Acceptance of a risk is an alternative to be considered in the risk mitigation process. Assessment, evaluation and risk quantification are components of the risk analysis process that are completed prior to determining risk mitigation solutions.

**NEW QUESTION 177**

Risk assessment is MOST effective when performed:

- A. at the beginning of security program development
- B. on a continuous basis
- C. while developing the business case for the security program
- D. during the business change process

**Answer: B**

**Explanation:**

Risk assessment needs to be performed on a continuous basis because of organizational and technical changes. Risk assessment must take into account all significant changes in order to be effective.

**NEW QUESTION 181**

A company's mail server allows anonymous file transfer protocol (FTP) access which could be exploited. What process should the information security manager deploy to determine the necessity for remedial action?

- A. A penetration test
- B. A security baseline review
- C. A risk assessment
- D. A business impact analysis (BIA)

**Answer: C**

**Explanation:**

A risk assessment will identify the business impact of such vulnerability being exploited and is, thus, the correct process. A penetration test or a security baseline review may identify the vulnerability but not the remedy. A business impact analysis (BIA) will more likely identify the impact of the loss of the mail server.

**NEW QUESTION 183**

Which of the following results from the risk assessment process would BEST assist risk management decision making?

- A. Control risk
- B. Inherent risk
- C. Risk exposure
- D. Residual risk

**Answer:** D

**Explanation:**

Residual risk provides management with sufficient information to decide to the level of risk that an organization is willing to accept. Control risk is the risk that a control may not succeed in preventing an undesirable event. Risk exposure is the likelihood of an undesirable event occurring. Inherent risk is an important factor to be considered during the risk assessment.

**NEW QUESTION 188**

The recovery time objective (RTO) is reached at which of the following milestones?

- A. Disaster declaration
- B. Recovery of the backups
- C. Restoration of the system
- D. Return to business as usual processing

**Answer:** C

**Explanation:**

The recovery time objective (RTO) is based on the amount of time required to restore a system; disaster declaration occurs at the beginning of this period. Recovery of the backups occurs shortly after the beginning of this period. Return to business as usual processing occurs significantly later than the RTO. RTO is an "objective," and full restoration may or may not coincide with the RTO. RTO can be the minimum acceptable operational level, far short of normal operations.

**NEW QUESTION 193**

Which of the following are the essential ingredients of a business impact analysis (BIA)?

- A. Downtime tolerance, resources and criticality
- B. Cost of business outages in a year as a factor of the security budget
- C. Business continuity testing methodology being deployed
- D. Structure of the crisis management team

**Answer:** A

**Explanation:**

The main purpose of a BIA is to measure the downtime tolerance, associated resources and criticality of a business function. Options B, C and D are all associated with business continuity planning, but are not related to the BIA.

**NEW QUESTION 197**

The MOST important reason for conducting periodic risk assessments is because:

- A. risk assessments are not always precise
- B. security risks are subject to frequent change
- C. reviewers can optimize and reduce the cost of control
- D. it demonstrates to senior management that the security function can add value

**Answer:** B

**Explanation:**

Risks are constantly changing. A previously conducted risk assessment may not include measured risks that have been introduced since the last assessment. Although an assessment can never be perfect and invariably contains some errors, this is not the most important reason for periodic reassessment. The fact that controls can be made more efficient to reduce costs is not sufficient. Finally, risk assessments should not be performed merely to justify the existence of the security function.

**NEW QUESTION 199**

What mechanisms are used to identify deficiencies that would provide attackers with an opportunity to compromise a computer system?

- A. Business impact analyses
- B. Security gap analyses
- C. System performance metrics
- D. Incident response processes

**Answer:** B

**Explanation:**

A security gap analysis is a process which measures all security controls in place against typically good business practice, and identifies related weaknesses. A business impact analysis is less suited to identify security deficiencies. System performance metrics may indicate security weaknesses, but that is not their primary purpose. Incident response processes exist for cases where security weaknesses are exploited.

**NEW QUESTION 203**

It is important to classify and determine relative sensitivity of assets to ensure that:

- A. cost of protection is in proportion to sensitivity
- B. highly sensitive assets are protected
- C. cost of controls is minimized
- D. countermeasures are proportional to risk

**Answer: D**

**Explanation:**

Classification of assets needs to be undertaken to determine sensitivity of assets in terms of risk to the business operation so that proportional countermeasures can be effectively implemented. While higher costs are allowable to protect sensitive assets, and it is always reasonable to minimize the costs of controls, it is most important that the controls and countermeasures are commensurate to the risk since this will justify the costs. Choice B is important but it is an incomplete answer because it does not factor in risk. Therefore, choice D is the most important.

**NEW QUESTION 206**

Which of the following would generally have the GREATEST negative impact on an organization?

- A. Theft of computer software
- B. Interruption of utility services
- C. Loss of customer confidence
- D. Internal fraud resulting in monetary loss

**Answer: C**

**Explanation:**

Although the theft of software, interruption of utility services and internal frauds are all significant, the loss of customer confidence is the most damaging and could cause the business to fail.

**NEW QUESTION 211**

The service level agreement (SLA) for an outsourced IT function does not reflect an adequate level of protection. In this situation an information security manager should:

- A. ensure the provider is made liable for losses
- B. recommend not renewing the contract upon expiration
- C. recommend the immediate termination of the contract
- D. determine the current level of security

**Answer: D**

**Explanation:**

It is important to ensure that adequate levels of protection are written into service level agreements (SLAs) and other outsourcing contracts. Information must be obtained from providers to determine how that outsource provider is securing information assets prior to making any recommendation or taking any action in order to support management decision making. Choice A is not acceptable in most situations and therefore not a good answer.

**NEW QUESTION 212**

Based on the information provided, which of the following situations presents the GREATEST information security risk for an organization with multiple, but small, domestic processing locations?

- A. Systems operation procedures are not enforced
- B. Change management procedures are poor
- C. Systems development is outsourced
- D. Systems capacity management is not performed

**Answer: B**

**Explanation:**

The lack of change management is a severe omission and will greatly increase information security risk. Since procedures are generally nonauthoritative, their lack of enforcement is not a primary concern. Systems that are developed by third-party vendors are becoming commonplace and do not represent an increase in security risk as much as poor change management. Poor capacity management may not necessarily represent a security risk.

**NEW QUESTION 216**

The MOST appropriate owner of customer data stored in a central database, used only by an organization's sales department, would be the:

- A. sales department
- B. database administrator
- C. chief information officer (CIO).
- D. head of the sales department

**Answer: D**

**Explanation:**

The owner of the information asset should be the person with the decision-making power in the department deriving the most benefit from the asset. In this case, it would be the head of the sales department. The organizational unit cannot be the owner of the asset because that removes personal responsibility. The database administrator is a custodian. The chief information officer (CIO) would not be an owner of this database because the CTO is less likely to be knowledgeable about the specific needs of sales operations and security concerns.

**NEW QUESTION 218**

Which of the following would be of GREATEST importance to the security manager in determining whether to accept residual risk?

- A. Historical cost of the asset
- B. Acceptable level of potential business impacts
- C. Cost versus benefit of additional mitigating controls
- D. Annualized loss expectancy (ALE)

**Answer: C**

**Explanation:**

The security manager would be most concerned with whether residual risk would be reduced by a greater amount than the cost of adding additional controls. The other choices, although relevant, would not be as important.

**NEW QUESTION 221**

The PRIMARY reason for initiating a policy exception process is when:

- A. operations are too busy to compl
- B. the risk is justified by the benefi
- C. policy compliance would be difficult to enforc
- D. users may initially be inconvenience

**Answer: B**

**Explanation:**

Exceptions to policy are warranted in circumstances where compliance may be difficult or impossible and the risk of noncompliance is outweighed by the benefits. Being busy is not a justification for policy exceptions, nor is the fact that compliance cannot be enforced. User inconvenience is not a reason to automatically grant exception to a policy.

**NEW QUESTION 224**

A global financial institution has decided not to take any further action on a denial of service (DoS) risk found by the risk assessment team. The MOST likely reason they made this decision is that:

- A. there are sufficient safeguards in place to prevent this risk from happenin
- B. the needed countermeasure is too complicated to deplo
- C. the cost of countermeasure outweighs the value of the asset and potential los
- D. The likelihood of the risk occurring is unknow

**Answer: C**

**Explanation:**

An organization may decide to live with specific risks because it would cost more to protect themselves than the value of the potential loss. The safeguards need to match the risk level. While countermeasures could be too complicated to deploy, this is not the most compelling reason. It is unlikely that a global financial institution would not be exposed to such attacks and the frequency could not be predicted.

**NEW QUESTION 228**

The MOST effective way to incorporate risk management practices into existing production systems is through:

- A. policy developmen
- B. change managemen
- C. awareness trainin
- D. regular monitorin

**Answer: B**

**Explanation:**

Change is a process in which new risks can be introduced into business processes and systems. For this reason, risk management should be an integral component of the change management process. Policy development, awareness training and regular monitoring, although all worthwhile activities, are not as effective as change management.

**NEW QUESTION 231**

A company recently developed a breakthrough technology. Since this technology could give this company a significant competitive edge, which of the following would FIRST govern how this information is to be protected?

- A. Access control policy
- B. Data classification policy
- C. Encryption standards

D. Acceptable use policy

**Answer:** B

**Explanation:**

Data classification policies define the level of protection to be provided for each category of data. Without this mandated ranking of degree of protection, it is difficult to determine what access controls or levels of encryption should be in place. An acceptable use policy is oriented more toward the end user and, therefore, would not specifically address what controls should be in place to adequately protect information.

#### NEW QUESTION 232

A mission-critical system has been identified as having an administrative system account with attributes that prevent locking and change of privileges and name. Which would be the BEST approach to prevent successful brute forcing of the account?

- A. Prevent the system from being accessed remotely
- B. Create a strong random password
- C. Ask for a vendor patch
- D. Track usage of the account by audit trails

**Answer:** B

**Explanation:**

Creating a strong random password reduces the risk of a successful brute force attack by exponentially increasing the time required. Preventing the system from being accessed remotely is not always an option in mission-critical systems and still leaves local access risks. Vendor patches are not always available, tracking usage is a detective control and will not prevent an attack.

#### NEW QUESTION 234

After a risk assessment study, a bank with global operations decided to continue doing business in certain regions of the world where identity theft is rampant. The information security manager should encourage the business to:

- A. increase its customer awareness efforts in those region
- B. implement monitoring techniques to detect and react to potential frau
- C. outsource credit card processing to a third part
- D. make the customer liable for losses if they fail to follow the bank's advic

**Answer:** B

**Explanation:**

While customer awareness will help mitigate the risks, this is insufficient on its own to control fraud risk. Implementing monitoring techniques which will detect and deal with potential fraud cases is the most effective way to deal with this risk. If the bank outsources its processing, the bank still retains liability. While making the customer liable for losses is a possible approach, nevertheless, the bank needs to be seen to be proactive in managing its risks.

#### NEW QUESTION 235

When implementing security controls, an information security manager must PRIMARILY focus on:

- A. minimizing operational impact
- B. eliminating all vulnerabilitie
- C. usage by similar organization
- D. certification from a third part

**Answer:** A

**Explanation:**

Security controls must be compatible with business needs. It is not feasible to eliminate all vulnerabilities. Usage by similar organizations does not guarantee that controls are adequate. Certification by a third party is important, but not a primary concern.

#### NEW QUESTION 236

Which of the following BEST indicates a successful risk management practice?

- A. Overall risk is quantified
- B. Inherent risk is eliminated
- C. Residual risk is minimized
- D. Control risk is tied to business units

**Answer:** C

**Explanation:**

A successful risk management practice minimizes the residual risk to the organization. Choice A is incorrect because the fact that overall risk has been quantified does not necessarily indicate the existence of a successful risk management practice. Choice B is incorrect since it is virtually impossible to eliminate inherent risk. Choice D is incorrect because, although the tying of control risks to business may improve accountability, this is not as desirable as minimizing residual risk.

#### NEW QUESTION 241

Information security managers should use risk assessment techniques to:

- A. justify selection of risk mitigation strategie
- B. maximize the return on investment (RO
- C. provide documentation for auditors and regulator
- D. quantify risks that would otherwise be subjectiv

**Answer:** A

**Explanation:**

Information security managers should use risk assessment techniques to justify and implement a risk mitigation strategy as efficiently as possible. None of the other choices accomplishes that task, although they are important components.

**NEW QUESTION 242**

Which of the following would BEST address the risk of data leakage?

- A. File backup procedures
- B. Database integrity checks
- C. Acceptable use policies
- D. Incident response procedures

**Answer:** C

**Explanation:**

Acceptable use policies are the best measure for preventing the unauthorized disclosure of confidential information. The other choices do not address confidentiality of information.

**NEW QUESTION 244**

When residual risk is minimized:

- A. acceptable risk is probabl
- B. transferred risk is acceptabl
- C. control risk is reduce
- D. risk is transferabl

**Answer:** A

**Explanation:**

Since residual risk is the risk that remains after putting into place an effective risk management program, it is probable that the organization will decide that it is an acceptable risk if sufficiently minimized. Transferred risk is risk that has been assumed by a third party, therefore its magnitude is not relevant. Accordingly, choices B and D are incorrect since transferred risk does not necessarily indicate whether risk is at an acceptable level. Minimizing residual risk will not reduce control risk.

**NEW QUESTION 248**

Quantitative risk analysis is MOST appropriate when assessment data:

- A. include customer perception
- B. contain percentage estimate
- C. do not contain specific detail
- D. contain subjective informatio

**Answer:** B

**Explanation:**

Percentage estimates are characteristic of quantitative risk analysis. Customer perceptions, lack of specific details or subjective information lend themselves more to qualitative risk analysis.

**NEW QUESTION 250**

A successful information security management program should use which of the following to determine the amount of resources devoted to mitigating exposures?

- A. Risk analysis results
- B. Audit report findings
- C. Penetration test results
- D. Amount of IT budget available

**Answer:** A

**Explanation:**

Risk analysis results are the most useful and complete source of information for determining the amount of resources to devote to mitigating exposures. Audit report findings may not address all risks and do not address annual loss frequency. Penetration test results provide only a limited view of exposures, while the IT budget is not tied to the exposures faced by the organization.

**NEW QUESTION 253**

Which two components PRIMARILY must be assessed in an effective risk analysis?

- A. Visibility and duration
- B. Likelihood and impact
- C. Probability and frequency
- D. Financial impact and duration

**Answer: B**

**Explanation:**

The probability or likelihood of the event and the financial impact or magnitude of the event must be assessed first. Duration refers to the length of the event; it is important in order to assess impact but is secondary. Once the likelihood is determined, the frequency is also important to determine overall impact.

**NEW QUESTION 256**

An organization has decided to implement additional security controls to treat the risks of a new process. This is an example of:

- A. eliminating the risk
- B. transferring the risk
- C. mitigating the risk
- D. accepting the risk

**Answer: C**

**Explanation:**

Risk can never be eliminated entirely. Transferring the risk gives it away such as buying insurance so the insurance company can take the risk. Implementing additional controls is an example of mitigating risk. Doing nothing to mitigate the risk would be an example of accepting risk.

**NEW QUESTION 257**

An information security manager uses security metrics to measure the:

- A. performance of the information security program
- B. performance of the security baseline
- C. effectiveness of the security risk analysis
- D. effectiveness of the incident response team

**Answer: A**

**Explanation:**

The security metrics should be designed so that there is a relationship to the performance of the overall security program in terms of effectiveness measurement. Use of security metrics occurs after the risk assessment process and does not measure it. Measurement of the incident response team performance is included in the overall program performance, so this is an incomplete answer.

**NEW QUESTION 262**

Which of the following would be the BEST metric for the IT risk management process?

- A. Number of risk management action plans
- B. Percentage of critical assets with budgeted remedial
- C. Percentage of unresolved risk exposures
- D. Number of security incidents identified

**Answer: B**

**Explanation:**

Percentage of unresolved risk exposures and the number of security incidents identified contribute to the IT risk management process, but the percentage of critical assets with budgeted remedial is the most indicative metric. Number of risk management action plans is not useful for assessing the quality of the process.

**NEW QUESTION 266**

The BEST reason for an organization to have two discrete firewalls connected directly to the Internet and to the same DMZ would be to:

- A. provide in-depth defenses
- B. separate test and production
- C. permit traffic load balancing
- D. prevent a denial-of-service attack

**Answer: C**

**Explanation:**

Having two entry points, each guarded by a separate firewall, is desirable to permit traffic load balancing. As they both connect to the Internet and to the same demilitarized zone (DMZ), such an arrangement is not practical for separating test from production or preventing a denial-of-service attack.

**NEW QUESTION 270**

Which of the following is the MOST important risk associated with middleware in a client-server environment?

- A. Server patching may be prevented

- B. System backups may be incomplete
- C. System integrity may be affected
- D. End-user sessions may be hijacked

**Answer:** C

**Explanation:**

The major risk associated with middleware in a client-server environment is that system integrity may be adversely affected because of the very purpose of middleware, which is intended to support multiple operating environments interacting concurrently. Lack of proper software to control portability of data or programs across multiple platforms could result in a loss of data or program integrity. All other choices are less likely to occur.

**NEW QUESTION 273**

Which of the following is the MOST appropriate frequency for updating antivirus signature files for antivirus software on production servers?

- A. Daily
- B. Weekly
- C. Concurrently with O/S patch updates
- D. During scheduled change control updates

**Answer:** A

**Explanation:**

New viruses are being introduced almost daily. The effectiveness of virus detection software depends on frequent updates to its virus signatures, which are stored on antivirus signature files so updates may be carried out several times during the day. At a minimum, daily updating should occur. Patches may occur less frequently. Weekly updates may potentially allow new viruses to infect the system.

**NEW QUESTION 277**

When configuring a biometric access control system that protects a high-security data center, the system's sensitivity level should be set:

- A. to a higher false reject rate (FRR).
- B. to a lower crossover error rate
- C. to a higher false acceptance rate (FAR).
- D. exactly to the crossover error rate

**Answer:** A

**Explanation:**

Biometric access control systems are not infallible. When tuning the solution, one has to adjust the sensitivity level to give preference either to false reject rate (type I error rate) where the system will be more prone to err denying access to a valid user or erring and allowing access to an invalid user. As the sensitivity of the biometric system is adjusted, these values change inversely. At one point, the two values intersect and are equal. This condition creates the crossover error rate, which is a measure of the system accuracy. In systems where the possibility of false rejects is a problem, it may be necessary to reduce sensitivity and thereby increase the number of false accepts. This is sometimes referred to as equal error rate (EER). In a very sensitive system, it may be desirable to minimize the number of false accepts—the number of unauthorized persons allowed access. To do this, the system is tuned to be more sensitive, which causes the false rejects the number of authorized persons disallowed access to increase.

**NEW QUESTION 282**

Primary direction on the impact of compliance with new regulatory requirements that may lead to major application system changes should be obtained from the:

- A. corporate internal auditor
- B. System developers/analyst
- C. key business process owner
- D. corporate legal counsel

**Answer:** C

**Explanation:**

Business process owners are in the best position to understand how new regulatory requirements may affect their systems. Legal counsel and infrastructure management, as well as internal auditors, would not be in as good a position to fully understand all ramifications.

**NEW QUESTION 285**

Which of the following is MOST effective in preventing the introduction of a code modification that may reduce the security of a critical business application?

- A. Patch management
- B. Change management
- C. Security metrics
- D. Version control

**Answer:** B

**Explanation:**

Change management controls the process of introducing changes to systems. Failure to have good change management may introduce new weaknesses into otherwise secure systems. Patch management corrects discovered weaknesses by applying a correction to the original program code. Security metrics provide a means for measuring effectiveness. Version control is a subset of change management.

**NEW QUESTION 288**

What is the MOST important item to be included in an information security policy?

- A. The definition of roles and responsibilities
- B. The scope of the security program
- C. The key objectives of the security program
- D. Reference to procedures and standards of the security program

**Answer: C**

**Explanation:**

Stating the objectives of the security program is the most important element to ensure alignment with business goals. The other choices are part of the security policy, but they are not as important.

**NEW QUESTION 290**

Who can BEST approve plans to implement an information security governance framework?

- A. Internal auditor
- B. Information security management
- C. Steering committee
- D. Infrastructure management

**Answer: C**

**Explanation:**

Senior management that is part of the security steering committee is in the best position to approve plans to implement an information security governance framework. An internal auditor is secondary to the authority and influence of senior management. Information security management should not have the authority to approve the security governance framework. Infrastructure management will not be in the best position since it focuses more on the technologies than on the business.

**NEW QUESTION 291**

Which of the following is MOST important to the success of an information security program?

- A. Security awareness training
- B. Achievable goals and objectives
- C. Senior management sponsorship
- D. Adequate start-up budget and staffing

**Answer: C**

**Explanation:**

Sufficient senior management support is the most important factor for the success of an information security program. Security awareness training, although important, is secondary. Achievable goals and objectives as well as having adequate budgeting and staffing are important factors, but they will not ensure success if senior management support is not present.

**NEW QUESTION 294**

An outsource service provider must handle sensitive customer information. Which of the following is MOST important for an information security manager to know?

- A. Security in storage and transmission of sensitive data
- B. Provider's level of compliance with industry standards
- C. Security technologies in place at the facility
- D. Results of the latest independent security review

**Answer: A**

**Explanation:**

How the outsourcer protects the storage and transmission of sensitive information will allow an information security manager to understand how sensitive data will be protected. Choice B is an important but secondary consideration. Choice C is incorrect because security technologies are not the only components to protect the sensitive customer information. Choice D is incorrect because an independent security review may not include analysis on how sensitive customer information would be protected.

**NEW QUESTION 298**

A digital signature using a public key infrastructure (PKI) will:

- A. not ensure the integrity of a message
- B. rely on the extent to which the certificate authority (CA) is trusted
- C. require two parties to the message exchange
- D. provide a high level of confidentiality

**Answer: B**

**Explanation:**

The certificate authority (CA) is a trusted third party that attests to the identity of the signatory, and reliance will be a function of the level of trust afforded the CA. A digital signature would provide a level of assurance of message integrity, but it is a three-party exchange, including the CA. Digital signatures do not require encryption of the message in order to preserve confidentiality.

**NEW QUESTION 302**

Which of the following devices should be placed within a demilitarized zone (DMZ)?

- A. Network switch
- B. Web server
- C. Database server
- D. File/print server

**Answer: B**

**Explanation:**

A web server should normally be placed within a demilitarized zone (DMZ) to shield the internal network. Database and file/print servers may contain confidential or valuable data and should always be placed on the internal network, never on a DMZ that is subject to compromise. Switches may bridge a DMZ to another network but do not technically reside within the DMZ network segment.

**NEW QUESTION 305**

Which of the following tools is MOST appropriate for determining how long a security project will take to implement?

- A. Gantt chart
- B. Waterfall chart
- C. Critical path
- D. Rapid Application Development (RAD)

**Answer: C**

**Explanation:**

The critical path method is most effective for determining how long a project will take. A waterfall chart is used to understand the flow of one process into another. A Gantt chart facilitates the proper estimation and allocation of resources. The Rapid Application Development (RAD) method is used as an aid to facilitate and expedite systems development.

**NEW QUESTION 309**

A risk assessment study carried out by an organization noted that there is no segmentation of the local area network (LAN). Network segmentation would reduce the potential impact of which of the following?

- A. Denial of service (DoS) attacks
- B. Traffic sniffing
- C. Virus infections
- D. IP address spoofing

**Answer: B**

**Explanation:**

Network segmentation reduces the impact of traffic sniffing by limiting the amount of traffic that may be visible on any one network segment. Network segmentation would not mitigate the risk posed by denial of service (DoS) attacks, virus infections or IP address spoofing since each of these would be able to traverse network segments.

**NEW QUESTION 312**

Which of the following security mechanisms is MOST effective in protecting classified data that have been encrypted to prevent disclosure and transmission outside the organization's network?

- A. Configuration of firewalls
- B. Strength of encryption algorithms
- C. Authentication within application
- D. Safeguards over keys

**Answer: D**

**Explanation:**

If keys are in the wrong hands, documents will be able to be read regardless of where they are on the network. Choice A is incorrect because firewalls can be perfectly configured, but if the keys make it to the other side, they will not prevent the document from being decrypted. Choice B is incorrect because even easy encryption algorithms require adequate resources to break, whereas encryption keys can be easily used. Choice C is incorrect because the application "front door" controls may be bypassed by accessing data directly.

**NEW QUESTION 317**

An organization without any formal information security program that has decided to implement information security best practices should FIRST:

- A. invite an external consultant to create the security strateg
- B. allocate budget based on best practice
- C. benchmark similar organization
- D. define high-level business security requirement

**Answer:** D

**Explanation:**

All four options are valid steps in the process of implementing information security best practices; however, defining high-level business security requirements should precede the others because the implementation should be based on those security requirements.

#### NEW QUESTION 320

The effectiveness of virus detection software is MOST dependent on which of the following?

- A. Packet filtering
- B. Intrusion detection
- C. Software upgrades
- D. Definition tables

**Answer:** D

**Explanation:**

The effectiveness of virus detection software depends on virus signatures which are stored in virus definition tables. Software upgrades are related to the periodic updating of the program code, which would not be as critical. Intrusion detection and packet filtering do not focus on virus detection.

#### NEW QUESTION 324

Which of the following would BEST protect an organization's confidential data stored on a laptop computer from unauthorized access?

- A. Strong authentication by password
- B. Encrypted hard drives
- C. Multifactor authentication procedures
- D. Network-based data backup

**Answer:** B

**Explanation:**

Encryption of the hard disks will prevent unauthorized access to the laptop even when the laptop is lost or stolen. Strong authentication by password can be bypassed by a determined hacker. Multifactor authentication can be bypassed by removal of the hard drive and insertion into another laptop. Network-based data backups do not prevent access but rather recovery from data loss.

#### NEW QUESTION 327

Which of the following ensures that newly identified security weaknesses in an operating system are mitigated in a timely fashion?

- A. Patch management
- B. Change management
- C. Security baselines
- D. Acquisition management

**Answer:** A

**Explanation:**

Patch management involves the correction of software weaknesses and helps ensure that newly identified exploits are mitigated in a timely fashion. Change management controls the process of introducing changes to systems. Security baselines provide minimum recommended settings. Acquisition management controls the purchasing process.

#### NEW QUESTION 330

Which of the following, using public key cryptography, ensures authentication, confidentiality and nonrepudiation of a message?

- A. Encrypting first by receiver's private key and second by sender's public key
- B. Encrypting first by sender's private key and second by receiver's public key
- C. Encrypting first by sender's private key and second decrypting by sender's public key
- D. Encrypting first by sender's public key and second by receiver's private key

**Answer:** B

**Explanation:**

Encrypting by the sender's private key ensures authentication. By being able to decrypt with the sender's public key, the receiver would know that the message is sent by the sender only and the sender cannot deny/repudiate the message. By encrypting with the sender's public key secondly, only the sender will be able to decrypt the message and confidentiality is assured. The receiver's private key is private to the receiver and the sender cannot have it for encryption. Similarly, the receiver will not have the private key of the sender to decrypt the second-level encryption. In the case of encrypting first by the sender's private key and, second, decrypting by the sender's public key, confidentiality is not ensured since the message can be decrypted by anyone using the sender's public key. The receiver's private key would not be available to the sender for second-level encryption. Similarly, the sender's private key would not be available to the receiver for decrypting the message.

#### NEW QUESTION 335

What is the BEST policy for securing data on mobile universal serial bus (USB) drives?

- A. Authentication
- B. Encryption
- C. Prohibit employees from copying data to USB devices
- D. Limit the use of USB devices

**Answer: B**

**Explanation:**

Encryption provides the most effective protection of data on mobile devices. Authentication on its own is not very secure. Prohibiting employees from copying data to USB devices and limiting the use of USB devices are after the fact.

**NEW QUESTION 337**

Which of the following is a key area of the ISO 27001 framework?

- A. Operational risk assessment
- B. Financial crime metrics
- C. Capacity management
- D. Business continuity management

**Answer: D**

**Explanation:**

Operational risk assessment, financial crime metrics and capacity management can complement the information security framework, but only business continuity management is a key component.

**NEW QUESTION 342**

Which of the following is the MOST important item to include when developing web hosting agreements with third-party providers?

- A. Termination conditions
- B. Liability limits
- C. Service levels
- D. Privacy restrictions

**Answer: C**

**Explanation:**

Service levels are key to holding third parties accountable for adequate delivery of services. This is more important than termination conditions, privacy restrictions or liability limitations.

**NEW QUESTION 346**

Which of the following is the MOST effective type of access control?

- A. Centralized
- B. Role-based
- C. Decentralized
- D. Discretionary

**Answer: B**

**Explanation:**

Role-based access control allows users to be grouped into job-related categories, which significantly reduces the required administrative overhead. Discretionary access control would require a greater degree of administrative overhead. Decentralized access control generally requires a greater number of staff to administer, while centralized access control is an incomplete answer.

**NEW QUESTION 348**

Which of the following controls is MOST effective in providing reasonable assurance of physical access compliance to an unmanned server room controlled with biometric devices?

- A. Regular review of access control lists
- B. Security guard escort of visitors
- C. Visitor registry log at the door
- D. A biometric coupled with a PIN

**Answer: A**

**Explanation:**

A review of access control lists is a detective control that will enable an information security manager to ensure that authorized persons are entering in compliance with corporate policy. Visitors accompanied by a guard will also provide assurance but may not be cost effective. A visitor registry is the next cost-effective control. A biometric coupled with a PIN will strengthen the access control; however, compliance assurance logs will still have to be reviewed.

**NEW QUESTION 350**

The MOST important success factor to design an effective IT security awareness program is to:

- A. customize the content to the target audience
- B. ensure senior management is represented
- C. ensure that all the staff is trained
- D. avoid technical content but give concrete example

**Answer:** A

**Explanation:**

Awareness training can only be effective if it is customized to the expectations and needs of attendees. Needs will be quite different depending on the target audience and will vary between business managers, end users and IT staff; program content and the level of detail communicated will therefore be different. Other criteria are also important; however, the customization of content is the most important factor.

**NEW QUESTION 353**

Which of the following would be the BEST defense against sniffing?

- A. Password protect the files
- B. Implement a dynamic IP address scheme
- C. Encrypt the data being transmitted
- D. Set static mandatory access control (MAC) addresses

**Answer:** C

**Explanation:**

Encrypting the data will obfuscate the data so that they are not visible in plain text. Someone would have to collate the entire data stream and try decrypting it, which is not easy. Passwords can be recovered by brute-force attacks and by password crackers, so this is not the best defense against sniffing. IP addresses can always be discovered, even if dynamic IP addresses are implemented. The person sniffing traffic can initiate multiple sessions for possible IP addresses. Setting static mandatory access control (MAC) addresses can prevent address resolution protocol (ARP) poisoning, but it does not prevent sniffing.

**NEW QUESTION 357**

What is an appropriate frequency for updating operating system (OS) patches on production servers?

- A. During scheduled rollouts of new applications
- B. According to a fixed security patch management schedule
- C. Concurrently with quarterly hardware maintenance
- D. Whenever important security patches are released

**Answer:** D

**Explanation:**

Patches should be applied whenever important security updates are released. They should not be delayed to coincide with other scheduled rollouts or maintenance. Due to the possibility of creating a system outage, they should not be deployed during critical periods of application activity such as month-end or quarter-end closing.

**NEW QUESTION 362**

The information classification scheme should:

- A. consider possible impact of a security breach
- B. classify personal information in electronic form
- C. be performed by the information security manager
- D. classify systems according to the data processes

**Answer:** A

**Explanation:**

Data classification is determined by the business risk, i.e., the potential impact on the business of the loss, corruption or disclosure of information. It must be applied to information in all forms, both electronic and physical (paper), and should be applied by the data owner, not the security manager. Choice B is an incomplete answer because it addresses only privacy issues, while choice A is a more complete response. Systems are not classified per se, but the data they process and store should definitely be classified.

**NEW QUESTION 363**

Which of the following is MOST effective for securing wireless networks as a point of entry into a corporate network?

- A. Boundary router
- B. Strong encryption
- C. Internet-facing firewall
- D. Intrusion detection system (IDS)

**Answer:** B

**Explanation:**

Strong encryption is the most effective means of protecting wireless networks. Boundary routers, intrusion detection systems (IDSs) and firewalling the Internet would not be as effective.

**NEW QUESTION 365**

An intrusion detection system should be placed:

- A. outside the firewall
- B. on the firewall server
- C. on a screened subnet
- D. on the external route

**Answer: C**

**Explanation:**

An intrusion detection system (IDS) should be placed on a screened subnet, which is a demilitarized zone (DMZ). Placing it on the Internet side of the firewall would leave it defenseless. The same would be true of placing it on the external router, if such a thing were feasible. Since firewalls should be installed on hardened servers with minimal services enabled, it would be inappropriate to store the IDS on the same physical device.

**NEW QUESTION 366**

When contracting with an outsourcer to provide security administration, the MOST important contractual element is the:

- A. right-to-terminate clause
- B. limitations of liability
- C. service level agreement (SLA).
- D. financial penalties clause

**Answer: C**

**Explanation:**

Service level agreements (SLAs) provide metrics to which outsourcing firms can be held accountable. This is more important than a limitation on the outsourcing firm's liability, a right-to-terminate clause or a hold-harmless agreement which involves liabilities to third parties.

**NEW QUESTION 368**

Which of the following is the BEST method for ensuring that security procedures and guidelines are known and understood?

- A. Periodic focus group meetings
- B. Periodic compliance reviews
- C. Computer-based certification training (CBT)
- D. Employee's signed acknowledgement

**Answer: C**

**Explanation:**

Using computer-based training (CBT) presentations with end-of-section reviews provides feedback on how well users understand what has been presented. Periodic compliance reviews are a good tool to identify problem areas but do not ensure that procedures are known or understood. Focus groups may or may not provide meaningful detail. Although a signed employee acknowledgement is good, it does not indicate whether the material has been read and/or understood.

**NEW QUESTION 370**

Which of the following is MOST effective in protecting against the attack technique known as phishing?

- A. Firewall blocking rules
- B. Up-to-date signature files
- C. Security awareness training
- D. Intrusion detection monitoring

**Answer: C**

**Explanation:**

Phishing relies on social engineering techniques. Providing good security awareness training will best reduce the likelihood of such an attack being successful. Firewall rules, signature files and intrusion detection system (IDS) monitoring will be largely unsuccessful at blocking this kind of attack.

**NEW QUESTION 371**

Which of the following is the BEST method to securely transfer a message?

- A. Password-protected removable media
- B. Facsimile transmission in a secured room
- C. Using public key infrastructure (PKI) encryption
- D. Steganography

**Answer: C**

**Explanation:**

Using public key infrastructure (PKI) is currently accepted as the most secure method to transmit e-mail messages. PKI assures confidentiality, integrity and nonrepudiation. The other choices are not methods that are as secure as PKI. Steganography involves hiding a message in an image.

**NEW QUESTION 375**

Which of the following technologies is utilized to ensure that an individual connecting to a corporate internal network over the Internet is not an intruder masquerading as an authorized user?

- A. Intrusion detection system (IDS)
- B. IP address packet filtering
- C. Two-factor authentication
- D. Embedded digital signature

**Answer: C**

**Explanation:**

Two-factor authentication provides an additional security mechanism over and above that provided by passwords alone. This is frequently used by mobile users needing to establish connectivity to a corporate network. IP address packet filtering would protect against spoofing an internal address but would not provide strong authentication. An intrusion detection system (IDS) can be used to detect an external attack but would not help in authenticating a user attempting to connect. Digital signatures ensure that transmitted information can be attributed to the named sender.

**NEW QUESTION 377**

The MOST effective way to ensure network users are aware of their responsibilities to comply with an organization's security requirements is:

- A. messages displayed at every logo
- B. periodic security-related e-mail message
- C. an Intranet web site for information security
- D. circulating the information security policy

**Answer: A**

**Explanation:**

Logon banners would appear every time the user logs on, and the user would be required to read and agree to the same before using the resources. Also, as the message is conveyed in writing and appears consistently, it can be easily enforceable in any organization. Security-related e-mail messages are frequently considered as "Spam" by network users and do not, by themselves, ensure that the user agrees to comply with security requirements. The existence of an Intranet web site does not force users to access it and read the information. Circulating the information security policy alone does not confirm that an individual user has read, understood and agreed to comply with its requirements unless it is associated with formal acknowledgment, such as a user's signature of acceptance.

**NEW QUESTION 382**

Which of the following is the MOST important guideline when using software to scan for security exposures within a corporate network?

- A. Never use open source tools
- B. Focus only on production servers
- C. Follow a linear process for attacks
- D. Do not interrupt production processes

**Answer: D**

**Explanation:**

The first rule of scanning for security exposures is to not break anything. This includes the interruption of any running processes. Open source tools are an excellent resource for performing scans. Scans should focus on both the test and production environments since, if compromised, the test environment could be used as a platform from which to attack production servers. Finally, the process of scanning for exposures is more of a spiral process than a linear process.

**NEW QUESTION 387**

In the process of deploying a new e-mail system, an information security manager would like to ensure the confidentiality of messages while in transit. Which of the following is the MOST appropriate method to ensure data confidentiality in a new e-mail system implementation?

- A. Encryption
- B. Digital certificate
- C. Digital signature
- D. Hashing algorithm

**Answer: A**

**Explanation:**

To preserve confidentiality of a message while in transit, encryption should be implemented. Choices B and C only help authenticate the sender and the receiver. Choice D ensures integrity.

**NEW QUESTION 388**

A new port needs to be opened in a perimeter firewall. Which of the following should be the FIRST step before initiating any changes?

- A. Prepare an impact assessment report
- B. Conduct a penetration test
- C. Obtain approval from senior management
- D. Back up the firewall configuration and policy file

**Answer: A**

**Explanation:**

An impact assessment report needs to be prepared first by providing the justification for the change, analysis of the changes to be made, the impact if the change does not work as expected, priority of the change and urgency of the change request. Choices B, C and D could be important steps, but the impact assessment report should be performed before the other steps.

**NEW QUESTION 389**

The MOST important reason for formally documenting security procedures is to ensure:

- A. processes are repeatable and sustainable
- B. alignment with business objective
- C. auditability by regulatory agencies
- D. objective criteria for the application of metrics

**Answer:** A

**Explanation:**

Without formal documentation, it would be difficult to ensure that security processes are performed in the proper manner every time that they are performed. Alignment with business objectives is not a function of formally documenting security procedures. Processes should not be formally documented merely to satisfy an audit requirement. Although potentially useful in the development of metrics, creating formal documentation to assist in the creation of metrics is a secondary objective.

**NEW QUESTION 392**

A third party was engaged to develop a business application. Which of the following would an information security manager BEST test for the existence of back doors?

- A. System monitoring for traffic on network ports
- B. Security code reviews for the entire application
- C. Reverse engineering the application binaries
- D. Running the application from a high-privileged account on a test system

**Answer:** B

**Explanation:**

Security code reviews for the entire application is the best measure and will involve reviewing the entire source code to detect all instances of back doors. System monitoring for traffic on network ports would not be able to detect all instances of back doors and is time consuming and would take a lot of effort. Reverse engineering the application binaries may not provide any definite clues. Back doors will not surface by running the application on high-privileged accounts since back doors are usually hidden accounts in the applications.

**NEW QUESTION 395**

Which of the following events generally has the highest information security impact?

- A. Opening a new office
- B. Merging with another organization
- C. Relocating the data center
- D. Rewiring the network

**Answer:** B

**Explanation:**

Merging with or acquiring another organization causes a major impact on an information security management function because new vulnerabilities and risks are inherited. Opening a new office, moving the data center to a new site, or rewiring a network may have information security risks, but generally comply with corporate security policy and are easier to secure.

**NEW QUESTION 397**

Which of the following is the MOST effective, positive method to promote security awareness?

- A. Competitions and rewards for compliance
- B. Lock-out after three incorrect password attempts
- C. Strict enforcement of password formats
- D. Disciplinary action for noncompliance

**Answer:** A

**Explanation:**

Competitions and rewards are a positive encouragement to user participation in the security program. Merely locking users out for forgetting their passwords does not enhance user awareness. Enforcement of password formats and disciplinary actions do not positively promote awareness.

**NEW QUESTION 402**

Documented standards/procedures for the use of cryptography across the enterprise should PRIMARILY:

- A. define the circumstances where cryptography should be used
- B. define cryptographic algorithms and key length

- C. describe handling procedures of cryptographic key
- D. establish the use of cryptographic solution

**Answer:** A

**Explanation:**

There should be documented standards- procedures for the use of cryptography across the enterprise; they should define the circumstances where cryptography should be used. They should cover the selection of cryptographic algorithms and key lengths, but not define them precisely, and they should address the handling of cryptographic keys. However, this is secondary to how and when cryptography should be used. The use of cryptographic solutions should be addressed but, again, this is a secondary consideration.

**NEW QUESTION 403**

In business-critical applications, user access should be approved by the:

- A. information security manager
- B. data owner
- C. data custodian
- D. business management

**Answer:** B

**Explanation:**

A data owner is in the best position to validate access rights to users due to their deep understanding of business requirements and of functional implementation within the application. This responsibility should be enforced by the policy. An information security manager will coordinate and execute the implementation of the role-based access control. A data custodian will ensure that proper safeguards are in place to protect the data from unauthorized access; it is not the data custodian's responsibility to assign access rights. Business management is not, in all cases, the owner of the data.

**NEW QUESTION 405**

To ensure that all information security procedures are functional and accurate, they should be designed with the involvement of:

- A. end user
- B. legal counsel
- C. operational unit
- D. audit management

**Answer:** C

**Explanation:**

Procedures at the operational level must be developed by or with the involvement of operational units that will use them. This will ensure that they are functional and accurate. End users and legal counsel are normally not involved in procedure development. Audit management generally oversees information security operations but does not get involved at the procedural level.

**NEW QUESTION 408**

To help ensure that contract personnel do not obtain unauthorized access to sensitive information, an information security manager should PRIMARILY:

- A. set their accounts to expire in six months or less
- B. avoid granting system administration role
- C. ensure they successfully pass background check
- D. ensure their access is approved by the data owner

**Answer:** B

**Explanation:**

Contract personnel should not be given job duties that provide them with power user or other administrative roles that they could then use to grant themselves access to sensitive files. Setting expiration dates, requiring background checks and having the data owner assign access are all positive elements, but these will not prevent contract personnel from obtaining access to sensitive information.

**NEW QUESTION 412**

What is the BEST method to confirm that all firewall rules and router configuration settings are adequate?

- A. Periodic review of network configuration
- B. Review intrusion detection system (IDS) logs for evidence of attacks
- C. Periodically perform penetration tests
- D. Daily review of server logs for evidence of hacker activity

**Answer:** C

**Explanation:**

Due to the complexity of firewall rules and router tables, plus the sheer size of intrusion detection systems (IDSs) and server logs, a physical review will be insufficient. The best approach for confirming the adequacy of these configuration settings is to periodically perform attack and penetration tests.

**NEW QUESTION 417**

Which is the BEST way to measure and prioritize aggregate risk deriving from a chain of linked system vulnerabilities?

- A. Vulnerability scans
- B. Penetration tests
- C. Code reviews
- D. Security audits

**Answer: B**

**Explanation:**

A penetration test is normally the only security assessment that can link vulnerabilities together by exploiting them sequentially. This gives a good measurement and prioritization of risks. Other security assessments such as vulnerability scans, code reviews and security audits can help give an extensive and thorough risk and vulnerability overview, but will not be able to test or demonstrate the final consequence of having several vulnerabilities linked together. Penetration testing can give risk a new perspective and prioritize based on the end result of a sequence of security problems.

#### **NEW QUESTION 418**

Which of the following would be MOST critical to the successful implementation of a biometric authentication system?

- A. Budget allocation
- B. Technical skills of staff
- C. User acceptance
- D. Password requirements

**Answer: C**

**Explanation:**

End users may react differently to the implementation, and may have specific preferences. The information security manager should be aware that what is viewed as reasonable in one culture may not be acceptable in another culture. Budget allocation will have a lesser impact since what is rejected as a result of culture cannot be successfully implemented regardless of budgetary considerations. Technical skills of staff will have a lesser impact since new staff can be recruited or existing staff can be trained. Although important, password requirements would be less likely to guarantee the success of the implementation.

#### **NEW QUESTION 419**

In which of the following system development life cycle (SDLC) phases are access control and encryption algorithms chosen?

- A. Procedural design
- B. Architectural design
- C. System design specifications
- D. Software development

**Answer: C**

**Explanation:**

The system design specifications phase is when security specifications are identified. The procedural design converts structural components into a procedural description of the software. The architectural design is the phase that identifies the overall system design, but not the specifics. Software development is too late a stage since this is the phase when the system is already being coded.

#### **NEW QUESTION 420**

Which of the following is the MOST critical activity to ensure the ongoing security of outsourced IT services?

- A. Provide security awareness training to the third-party provider's employees
- B. Conduct regular security reviews of the third-party provider
- C. Include security requirements in the service contract
- D. Request that the third-party provider comply with the organization's information security policy

**Answer: B**

**Explanation:**

Regular security audits and reviews of the practices of the provider to prevent potential information security damage will help verify the security of outsourced services. Depending on the type of services outsourced, security awareness may not be necessary. Security requirements should be included in the contract, but what is most important is verifying that the requirements are met by the provider. It is not necessary to require the provider to fully comply with the policy if only some of the policy is related and applicable.

#### **NEW QUESTION 425**

Which of the following is the BEST approach to mitigate online brute-force attacks on user accounts?

- A. Passwords stored in encrypted form
- B. User awareness
- C. Strong passwords that are changed periodically
- D. Implementation of lock-out policies

**Answer: D**

**Explanation:**

Implementation of account lock-out policies significantly inhibits brute-force attacks. In cases where this is not possible, strong passwords that are changed periodically would be an appropriate choice. Passwords stored in encrypted form will not defeat an online brute-force attack if the password itself is easily guessed. User awareness would help but is not the best approach of the options given.

**NEW QUESTION 430**

The PRIMARY focus of the change control process is to ensure that changes are:

- A. authorize
- B. apply
- C. document
- D. test

**Answer: A**

**Explanation:**

All steps in the change control process must be signed off on to ensure proper authorization. It is important that changes are applied, documented and tested; however, they are not the primary focus.

**NEW QUESTION 431**

Security policies should be aligned MOST closely with:

- A. industry' best practice
- B. organizational need
- C. generally accepted standard
- D. local laws and regulation

**Answer: B**

**Explanation:**

The needs of the organization should always take precedence. Best practices and local regulations are important, but they do not take into account the total needs of an organization.

**NEW QUESTION 433**

What is the BEST way to ensure that an intruder who successfully penetrates a network will be detected before significant damage is inflicted?

- A. Perform periodic penetration testing
- B. Establish minimum security baselines
- C. Implement vendor default settings
- D. Install a honeypot on the network

**Answer: D**

**Explanation:**

Honeypots attract hackers away from sensitive systems and files. Since honeypots are closely monitored, the intrusion is more likely to be detected before significant damage is inflicted. Security baselines will only provide assurance that each platform meets minimum criteria. Penetration testing is not as effective and can only be performed sporadically. Vendor default settings are not effective.

**NEW QUESTION 436**

Which of the following is the MOST appropriate method to protect a password that opens a confidential file?

- A. Delivery path tracing
- B. Reverse lookup translation
- C. Out-of-band channels
- D. Digital signatures

**Answer: C**

**Explanation:**

Out-of-band channels are useful when it is necessary, for confidentiality, to break a message into two parts that are then sent by different means. Digital signatures only provide nonrepudiation. Reverse lookup translation involves converting an Internet Protocol (IP) address to a username. Delivery path tracing shows the route taken but does not confirm the identity of the sender.

**NEW QUESTION 441**

What is the MOST important element to include when developing user security awareness material?

- A. Information regarding social engineering
- B. Detailed security policies
- C. Senior management endorsement
- D. Easy-to-read and compelling information

**Answer: D**

**Explanation:**

Making security awareness material easy and compelling to read is the most important success factor. Users must be able to understand, in easy terms, complex security concepts in a way that makes compliance more accessible. Choice A would also be important but it needs to be presented in an adequate format. Detailed security policies might not necessarily be included in the training materials. Senior management endorsement is important for the security program as a whole and not necessarily for the awareness training material.

**NEW QUESTION 446**

What is the MOST important success factor in launching a corporate information security awareness program?

- A. Adequate budgetary support
- B. Centralized program management
- C. Top-down approach
- D. Experience of the awareness trainers

**Answer: C**

**Explanation:**

Senior management support will provide enough resources and will focus attention to the program: training should start at the top levels to gain support and sponsorship. Funding is not a primary concern. Centralized management does not provide sufficient support. Trainer experience, while important, is not the primary success factor.

**NEW QUESTION 448**

A major trading partner with access to the internal network is unwilling or unable to remediate serious information security exposures within its environment. Which of the following is the BEST recommendation?

- A. Sign a legal agreement assigning them all liability for any breach
- B. Remove all trading partner access until the situation improves
- C. Set up firewall rules restricting network traffic from that location
- D. Send periodic reminders advising them of their noncompliance

**Answer: C**

**Explanation:**

It is incumbent on an information security manager to see to the protection of their organization's network, but to do so in a manner that does not adversely affect the conduct of business. This can be accomplished by adding specific traffic restrictions for that particular location. Removing all access will likely result in lost business. Agreements and reminders do not protect the integrity of the network.

**NEW QUESTION 453**

The MOST appropriate individual to determine the level of information security needed for a specific business application is the:

- A. system developer
- B. information security manager
- C. steering committee
- D. system data owner

**Answer: D**

**Explanation:**

Data owners are the most knowledgeable of the security needs of the business application for which they are responsible. The system developer, security manager and system custodian will have specific knowledge on limited areas but will not have full knowledge of the business issues that affect the level of security required. The steering committee does not perform at that level of detail on the operation.

**NEW QUESTION 457**

When a new key business application goes into production, the PRIMARY reason to update relevant business impact analysis (BIA) and business continuity/disaster recovery plans is because:

- A. this is a requirement of the security policy
- B. software licenses may expire in the future without warning
- C. the asset inventory must be maintained
- D. service level agreements may not otherwise be met

**Answer: D**

**Explanation:**

The key requirement is to preserve availability of business operations. Choice A is a correct compliance requirement, but is not the main objective in this case. Choices B and C are supplementary requirements for business continuity/disaster recovery planning.

**NEW QUESTION 462**

What is the GREATEST risk when there is an excessive number of firewall rules?

- A. One rule may override another rule in the chain and create a loophole
- B. Performance degradation of the whole network

- C. The firewall may not support the increasing number of rules due to limitations
- D. The firewall may show abnormal behavior and may crash or automatically shut down

**Answer:** A

**Explanation:**

If there are many firewall rules, there is a chance that a particular rule may allow an external connection although other associated rules are overridden. Due to the increasing number of rules, it becomes complex to test them and, over time, a loophole may occur.

**NEW QUESTION 464**

What is the BEST method to verify that all security patches applied to servers were properly documented?

- A. Trace change control requests to operating system (OS) patch logs
- B. Trace OS patch logs to OS vendor's update documentation
- C. Trace OS patch logs to change control requests
- D. Review change control documentation for key servers

**Answer:** C

**Explanation:**

To ensure that all patches applied went through the change control process, it is necessary to use the operating system (OS) patch logs as a starting point and then check to see if change control documents are on file for each of these changes. Tracing from the documentation to the patch log will not indicate if some patches were applied without being documented. Similarly, reviewing change control documents for key servers or comparing patches applied to those recommended by the OS vendor's web site does not confirm that these security patches were properly approved and documented.

**NEW QUESTION 465**

Which of the following is the MOST important action to take when engaging third-party consultants to conduct an attack and penetration test?

- A. Request a list of the software to be used
- B. Provide clear directions to IT staff
- C. Monitor intrusion detection system (IDS) and firewall logs closely
- D. Establish clear rules of engagement

**Answer:** D

**Explanation:**

It is critical to establish a clear understanding on what is permissible during the engagement. Otherwise, the tester may inadvertently trigger a system outage or inadvertently corrupt files. Not as important, but still useful, is to request a list of what software will be used. As for monitoring the intrusion detection system (IDS) and firewall, and providing directions to IT staff, it is better not to alert those responsible for monitoring (other than at the management level), so that the effectiveness of that monitoring can be accurately assessed.

**NEW QUESTION 470**

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