CompTIA

Exam Questions 220-1102

CompTIA A+ Certification Exam: Core 2

NEW QUESTION 1
A change advisory board did not approve a requested change due to the lack of alternative actions if implementation failed. Which of the following should be updated before requesting approval again?

A. Scope of change
B. Risk level
C. Rollback plan
D. End user acceptance

Answer: C

NEW QUESTION 2
A user enabled a mobile device's screen lock function with pattern unlock. The user is concerned someone could access the mobile device by repeatedly attempting random patterns to unlock the device. Which of the following features BEST addresses the user's concern?

A. Remote wipe
B. Anti-malware
C. Device encryption
D. Failed login restrictions

Answer: A

NEW QUESTION 3
A user contacted the help desk to report pop-ups on a company workstation indicating the computer has been infected with 137 viruses and payment is needed to remove them. The user thought the company-provided antivirus software would prevent this issue. The help desk ticket states that the user only receives these messages when first opening the web browser. Which of the following steps would MOST likely resolve the issue? (Select TWO)

A. Scan the computer with the company-provided antivirus software
B. Install a new hard drive and clone the user's drive to it
C. Deploy an ad-blocking extension to the browser.
D. Uninstall the company-provided antivirus software
E. Click the link in the messages to pay for virus removal
F. Perform a reset on the user's web browser

Answer: CF

NEW QUESTION 4
A technician is asked to resize a partition on the internal storage drive of a computer running macOS.
Which of the followings tools should the technician use to accomplish this task?

A. Consoltf
B. Disk Utility
C. Time Machine
D. FileVault

Answer: B

NEW QUESTION 5
A technician suspects a rootkit has been installed and needs to be removed.
Which of the following would BEST resolve the issue?

A. Application updates
B. Anti-malware software
C. OS reinstallation
D. File restore

Answer: C

NEW QUESTION 6
An architecture firm is considering upgrading its computer-aided design (CAD) software to the newest version that forces storage of backups of all CAD files on the software's cloud server.
Which of the following is MOST likely to be of concern to the IT manager?

A. All updated software must be tested with alt system types and accessories
B. Extra technician hours must be budgeted during installation of updates
C. Network utilization will be significantly increased due to the size of CAD files
D. Large update and installation files will overload the local hard drives.

Answer: C

NEW QUESTION 7
A company installed a new backup and recovery system. Which of the following types of backups should be completed FIRST?

A. Differential

B. Incremental
C. Non-parity
D. Full

Answer: D

NEW QUESTION 8
Welcome to your first day as a Fictional Company. LLC helpdesk employee. Please work the
tickets in your helpdesk ticket queue.
Click on individual tickers to see the ticket details. View attachments to determine the problem.
Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient
resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification
to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 9
A wireless network is set up, but it is experiencing some interference from other nearby SSIDs.
Which of the following can BEST resolve the interference?

A. Changing channels
B. Changing the access point name
C. Modifying the wireless security
D. Disabling the SSIO broadcast

Answer: A

NEW QUESTION 10
Which of the following must be maintained throughout the forensic evidence life cycle when dealing with a piece of evidence?

A. Acceptable use.
B. Chain of custody.
C. Security policy.
D. Information management.

Answer: B

NEW QUESTION 10
A technician is investigating an employee's smartphone that has the following symptoms:
– The device is hot even when it is not in use.
– Applications crash, especially when others are launched.
– Certain applications, such as GPS, are in portrait mode when they should be in landscape mode.
Which of the following can the technician do to MOST likely resolve these issues with minimal impact? (Choose two.)

A. Turn on autorotation.
B. Activate airplane mode.
C. Close unnecessary applications.
D. Perform a factory reset.
E. Update the device's operating system.
F. Reinstall the applications that have crashed.

Answer: AE

NEW QUESTION 15

Which of the following provide the BEST way to secure physical access to a data cento server room? (Choose two.)

A. Biometric lock.
B. Badge reader.
C. USB token.
D. Video surveillance.
E. Locking rack.
F. Access control vestibule.

Answer: AD

NEW QUESTION 20
A user reports that antivirus software indicates a computer is infected with viruses. The user thinks this happened white browsing the internet. The technician does not recognize the interface with which the antivirus message is presented. Which of the following is the NEXT step the technician should take?

A. Shut down the infected computer and swap it with another computer.
B. Investigate what the interface is and what triggered it to pop up.
C. Proceed with initiating a full scan and removal of the viruses using the presented interface.
D. Call the phone number displayed in the interface of the antivirus removal tool.

Answer: C

NEW QUESTION 23
A technician is unable to join a Windows 10 laptop to a domain. Which of the following is the MOST likely reason?

A. The domain's processor compatibility is not met.
B. The laptop has Windows 10 Home installed.
C. The laptop does not have an onboard Ethernet adapter.
D. The Laptop does not have all current Windows updates installed.

Answer: B

NEW QUESTION 27
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