

PL-200 Dumps

Microsoft Power Platform Functional Consultant

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NEW QUESTION 1

- (Exam Topic 1)

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Technology
Develop the base check-in solution.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Technology
Develop the base check-in solution.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

NEW QUESTION 2

- (Exam Topic 1)

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. Microsoft Excel
- B. Azure SQL Database
- C. SQL Server
- D. Common Data Service

Answer: A

NEW QUESTION 3

- (Exam Topic 1)

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

What must you install prior to embedding the check-in solution?

Visual Studio
 App Studio
 AI Builder
 Common Data Service

Where must the check-in solution be available within the communication solution?

chat section of the solution
 Microsoft 365 Apps selection grid in an embedded webpage
 in a tab

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

[MISSING]

NEW QUESTION 4

- (Exam Topic 2)

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each

feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Answer Area	
	Requirement	Feature
Action step	Allow users to navigate to the previous stage only from specific stages.	Feature
Classic workflow		
Power Automate flow	Create checklist records in specific stages on demand.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	
	Requirement	Feature
Action step	Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
Classic workflow		
Power Automate flow	Create checklist records in specific stages on demand.	Action step

NEW QUESTION 5

- (Exam Topic 2)

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions		Answer area
Train the AI model by using data exported to Microsoft Excel.		
Export data from Common Data Service into Microsoft Excel.		
Train the prediction AI model by using Common Data Service data.	➤	⬆
Import the AI model analysis into Common Data Service.	⬅	⬇
Publish the AI model.		
Train the category classification AI model by using Common Data Service data.		
Use the model with Power Apps.		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 6

- (Exam Topic 2)

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog. You need to configure variables to store customer name and email address.

Which type of variable should you create?

- A. session
- B. topic
- C. bot
- D. slot

Answer: A

NEW QUESTION 7

- (Exam Topic 2)

You are designing a Power Virtual Agents chatbot.

You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.

You need to ensure that you can create the chatbot in the environment that you want to use. What should you do?

- A. Create an environment in a supported region.
- B. Convert the environment to a sandbox environment.
- C. Change the region for the environment.

Answer: A

NEW QUESTION 8

- (Exam Topic 2)

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic.

You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

- A. Bot
- B. Topic
- C. Context

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION 9

- (Exam Topic 2)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 10

- (Exam Topic 2)

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Duplicate detection rule criteria	Value
Base record type	<div style="border: 1px solid black; padding: 2px;"> Lead Account Opportunity </div>
Base record field	<div style="border: 1px solid black; padding: 2px;"> Topic Account Originating Lead </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Duplicate detection rule criteria	Value
Base record type	<div style="border: 1px solid black; padding: 2px;"> Lead Account Opportunity </div>
Base record field	<div style="border: 1px solid black; padding: 2px;"> Topic Account Originating Lead </div>

NEW QUESTION 10

- (Exam Topic 2)

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.

You need to configure entity ownership. Which entity ownership type should you use?

- A. user or team owned
- B. organization-owned
- C. none
- D. business-owned

Answer: A

NEW QUESTION 15

- (Exam Topic 2)

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power Bi tile

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Pin the Power BI report to a new dashboard in the Power BI service.	
Share the dashboard with the appropriate users.	
Add a Power BI tile to the dashboard and select the Power BI dashboard in the app.	⤴
Create a new Power BI personal dashboard in the model-driven app.	⤵
Create a personal dashboard in the model-driven app.	⤴
Ensure the dashboard is available to the appropriate security roles.	⤵

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer area
Pin the Power BI report to a new dashboard in the Power BI service.	Add a Power BI tile to the dashboard and select the Power BI dashboard in the app.
Share the dashboard with the appropriate users.	Create a new Power BI personal dashboard in the model-driven app.
Add a Power BI tile to the dashboard and select the Power BI dashboard in the app.	Ensure the dashboard is available to the appropriate security roles.
Create a new Power BI personal dashboard in the model-driven app.	Pin the Power BI report to a new dashboard in the Power BI service.
Create a personal dashboard in the model-driven app.	
Ensure the dashboard is available to the appropriate security roles.	

NEW QUESTION 16

- (Exam Topic 2)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern twenty years old .	<ul style="list-style-type: none"> Entity extraction Text recognition Key phrase
Identify items and prices from an invoice.	<ul style="list-style-type: none"> Form processing Text recognition Object detection

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

NEW QUESTION 21

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 22

- (Exam Topic 2)

You set up a new instance of Dynamics 365 for Customer Service. Users report a variety of issues working with cases on mobile devices. You need to configure

the mobile app to be able to view cases. NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	<input type="checkbox"/> Configure mobile settings set on the case entity level. <input type="checkbox"/> Configure mobile settings at the field level within the case form. <input type="checkbox"/> Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	<input type="checkbox"/> Configure mobile settings set at the case entity level. <input type="checkbox"/> Configure mobile settings at the field level within the case form. <input type="checkbox"/> Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	<input type="checkbox"/> Configure mobile settings set at the case entity level. <input type="checkbox"/> Configure mobile settings at the field level within the case form. <input type="checkbox"/> Configure a security role in the mobile permission set for appropriate users.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- * 1. User is able to login but can't see Case Records --> "Configure Mobile Settings on Case Entity Level"
 - * 2. Users can open cases but cannot see the subject of the case - "configure mobile settings at the field level within the case form"
 - * 3. User reports that they cannot access the system from Dynamics 365 mobile app --> Configure a security role in the mobile permission set of the appropriate user
- <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/mobile-app/set-up-dynamics-365-for-phon>

NEW QUESTION 23

- (Exam Topic 2)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Deactivate BPFA.
- C. Use a business rule to prevent users from switching to BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 28

- (Exam Topic 2)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable Outlook integration

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 29

- (Exam Topic 2)

You use Power BI Desktop to configure Power BI reports and dashboards.

You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.

NOTE Each correct selection is worth one point.

- A. Publish the report to the Power BI service.
- B. Connect to Common Data Service from Power BI Desktop.
- C. Connect Common Data Service from Power BI Deskto
- D. Selected required fields from the Accounts table.
- E. From the Power Apps Insert menu, add a Power BI
- F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

NEW QUESTION 33

- (Exam Topic 2)

A company is developing several Power Virtual Agents chatbots. The company manufactures more than 1,000 different products. The chatbots must prompt users to enter or select a product.

You need to store the model information so that it can be reused across all chatbots. Where should you store the model data?

- A. Global variables
- B. Custom entities
- C. Topics
- D. Multiple choice options

Answer: A

NEW QUESTION 38

- (Exam Topic 2)

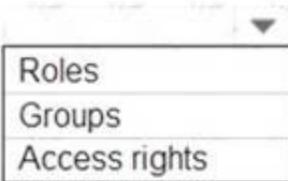
You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	
Dynamics 365 Sandbox instance	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 40

- (Exam Topic 2)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 44

- (Exam Topic 2)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 46

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 51

- (Exam Topic 2)

A company creates a Power Virtual Agents chatbot.

You need to determine when live agents are engaged to provide support.

Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Metrics	Answer Area	
	Process	Metric
Engagement over time	Determine which topics are transferred to live agents most often.	Metric
Session outcomes over time		
Escalation rate drivers	Determine the number of chats per day that are transferred to live agents.	Metric
Escalation rate		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION 55

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